

Added Item 6.3(a)

ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES Outreach Working Group Meeting Notes

Tuesday, July 20, 2021

4:00p.m. – 6:00p.m.

Virtual Webex Meeting

Those in Attendance: Aznive Mallett, Tom Manzuk, Jayne Cardno, Anthony Frisina, Patty Cameron

Also Present: Taline Morris, Darren Kisac

1. Welcome and introductions
2. Land acknowledgement: We discussed the Land Acknowledgement and whether we wanted to read it at the working group or at the ACPD meetings; we decided to take it to ACPD
3. Approval of Agenda: Approved
4. Approval of June 29th Meeting Notes: Approved
5. Wheelchair/Scooter Breakdown Project: We had Darren Kisac from Independent Mobility come and talk about the challenges to what we were proposing. The Chair feels that there are now more questions than before. We are meeting with another operator next month for an alternate perspective. A shortened transcript is available below.

Do you regularly get emergency calls and go out in the field?

-I don't often respond on an emergency basis. I do go out for flat tires and battery charges, but that isn't usually so easy. It should be brought to the shop for all repairs and maintenance due to the availability of specialized equipment and individualized parts.

Can you provide some sort of on demand service like a CAA for wheelchairs and how feasible is it?

The problem is usually very complicated and the devices aren't easy to work on in the field. It would require a significant investment in fully equipped mobile shop vehicles.

As a Mobility vendor, are you trained for all equipment?

Yes, I am trained for all currently sold equipment.

Do you work after hours?

As I do most of the work myself, I only do after hours calls rarely.

Do you get calls to pull people out of snowbanks?

No, I have to worry about my own safety in that situation and I would recommend calling emergency services.

How much for an emergency call?

I charge \$70.00

What equipment do you get calls to repair the most per month?

I service Mobility scooters more than any other.

Can you provide a rental mobility device if needed?

No I cannot. We would require a large warehouse because there are endless variations in size and equipment and

you cannot stock them all. I would also have to address things like extreme wear and tear.

Should there be a training program for new owners to maintain their vehicles?

That is the responsibility of the vendor. I take an hour for each client, but some people with cognitive difficulties require a more hands on approach.

When we plan a public education event, could we invite you to educate users?

Yes, I could even have the manufacturer's reps come and explain how they work. I would also suggest having Occupational Therapists on hand as well.

Is there a program to donate used equipment to the needy?

No. Due to liability issues, we only send used equipment overseas. I do strip wheelchairs for parts and loan them out when absolutely needed.

6. IPWDD Calendar Project: James gave an update on the calendar; it was suggested that the ACPD meeting should be added. The working group approved the Calendar with a few minor changes and it will be sent to the August ACPD meeting for approval and be sent to Council.
7. Transportation Round Table Update: All working group members have been given a list of people to contact for the TWG roundtable. Shahan provided an invite letter to send out, all contact emails and phone numbers should be updated as the list is a few years old. Paula to contact taxi owners.

8. Pamphlet Printing and Distribution: James gave an update on ACPD pamphlet it has been passed by council. The cost for printing is \$125.00 for 500 and they will be printed in house. Our budget will allow for two printings if needed. Next step is to get it on the city web site James will find out who to contact.
9. Citylab/Community Engagement Project Update: Jane gave an update on her revised proposal to City-lab to help with collection with data. It has now been split into 4 sections to make it more manageable. She is going to add the original purpose of this project which is to collect all documents and articles that we have been given over the years.
10. International Day For Persons With Disabilities: We discussed Dec. 3. International day of people with disabilities and how we would celebrate it. Chris Cutler has been asked to find out about a banner for outside city hall as we thought we were not able to have one because of the \$2,000,000 liability insurance. Another working group had on early this year; I believe it was Hamilton Aboriginal Advisory Committee. Ideas were thrown out such as, a picture op, have CHCH do an item on the morning show with Tim Bolan, a virtual project to celebrate all disabilities. Paula to find out logistics for these.
11. Additional Projects: No new projects were suggested.
12. Adjournment