




**CITY OF HAMILTON**  
**PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT**  
**Growth Management Division**

<b>TO:</b>	Chair and Members Planning Committee
<b>COMMITTEE DATE:</b>	October 5, 2021
<b>SUBJECT/REPORT NO:</b>	Next Generation 9-1-1 Street Name Amendments (Bayview Avenue, Margaret Street, William Street, Union Street, and Portions of Woodworth Drive, and Sleepy Hollow Court – Flamborough, Ancaster, and Dundas) (Wards 12, 13 and 15) (PED20175(c))
<b>WARD(S) AFFECTED:</b>	Wards 12, 13 and 15
<b>PREPARED BY:</b>	David Tsai (905) 546-2424 Ext. 4883
<b>SUBMITTED BY:</b>	Tony Sergi Senior Director, Growth Management Planning and Economic Development Department
<b>SIGNATURE:</b>	

**RECOMMENDATION**

- (a) That Bayview Avenue, in the former Town of Flamborough, Greensville, Ward 13, be renamed “Bayview Court North” as identified on Appendix “A” to Report PED20175(c), and that the draft By-law, attached as Appendix “B” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;
- (b) That Margaret Street, in the former Town of Flamborough, Lynden, Ward 12, be renamed “Cheryl Lynn Lane” as identified on Appendix “C” to Report PED20175(c), and that the draft By-law, attached as Appendix “D” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;
- (c) That William Street, in the former Town of Flamborough, Waterdown, Ward 15, be renamed “Vinegar Hill” as identified on Appendix “E” to Report PED20175(c), and that the draft By-law, attached as Appendix “F” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;

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OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

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- (d) That William Street, in the former Town of Flamborough, Freelon, Ward 13, be renamed “William Terrace North” as identified on Appendix “G” to Report PED20175(c), and that the draft By-law, attached as Appendix “H” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;
- (e) That Union Street, in the former Town of Flamborough, Lynden, Ward 12, be renamed “Pine Terrace Lane” as identified on Appendix “I” to Report PED20175(c), and that the draft By-law, attached as Appendix “J” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;
- (f) That a portion of Woodworth Drive, in the former Town of Ancaster, Ward 12, east of Elgin Place, be renamed “Woodworth Drive East” as identified on Appendix “K” to Report PED20175(c), and that the draft By-law, attached as Appendix “L” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;
- (g) That a portion of Woodworth Drive, in the former Town of Ancaster, Ward 12, west of Elgin Place, be renamed “Woodworth Drive West” as identified on Appendix “M” to Report PED20175(c), and that the draft By-law, attached as Appendix “N” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council;
- (h) That a portion of Sleepy Hollow Court, in the former Town of Dundas, Ward 13, be renamed “Sleepy Hollow Court North” as identified on Appendix “O” to Report PED20175(c), and that the draft By-law, attached as Appendix “P” to Report PED20175(c), which has been prepared in a form satisfactory to the City Solicitor, be enacted by City Council.

## **EXECUTIVE SUMMARY**

Per Hamilton City Council’s adoption of Reports PED20175; PED20175(a); and, PED20175(b), staff was directed to resolve any municipal addressing and street naming issues, in order to facilitate the City’s Public Emergency Response Service (PERS) agreement and the transition to the Next Generation 9-1-1 system.

In particular, the Reports identified seven streets that are to be renamed for compliance. Accordingly, By-laws are to be passed in accordance with recommendations (a) through (h) above, in order to rename these respective streets.

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Lastly, any remaining issues were resolved through the application of Information Technology resolutions or respective Municipal Changes of Addresses.

**Alternatives for Consideration – See Page 7**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

**Financial:** Per Report PED20175(b), the costs of administering the recommended compensation program, including staff time, mailing cost to notify residents, and related costs for the insertion of newspaper notices, as well as costs to fabricate and install the new street name signage at an estimated sum of \$960.50, would be absorbed within the next Growth Management Division Operating Budget.

As approved in Report PED20175(b), costs for any compensation to impacted landowners would be funded by the Tax Fee Stabilization Reserve, Account No. 110046, to a maximum of \$40,000.

Lastly, it is noted that Report PED20175(c) and, the previous reports identified within, are related to the information presented under Information Report FCS20082 / HSC2004 – Page 4, “City Addressing Issues”.

**Staffing:** There are no associated staffing implications, as the project will be managed by the existing staff complement.

**Legal:** The *Municipal Act* does not require any public notification for a municipal street name change. However, notice of the proposed street name change has been given in accordance with The City of Hamilton Local Street Naming Policies, Guidelines and Procedures.

Legal staff have also reviewed the attached draft By-laws to ensure they have been prepared in a form satisfactory to the City Solicitor.

**HISTORICAL BACKGROUND**

As per Report PED20175, on June 1, 2017, the CRTC directed all telephone companies to update their networks in order to be ready to provide next-generation voice and text messaging services in the near future, as part of NG 9-1-1.

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The City of Hamilton's provider is Bell Canada, in accordance with the Public Emergency Response Service (PERS) Agreement, which obligates the City to provide Bell Canada with accurate addressing information.

As part of the reviews by Bell Canada, a number of duplicate street names were identified. Based on Bell Canada's input, staff concluded that seven streets will be subject to renaming along with the recommended street names are summarized in Table 1 below in the Analysis and Rationale for Recommendation Section of this Report PED20175(c).

The recommended street names were chosen based on staff recommendations in consultation and in review of public consultation submissions.

## **POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

Policy B.3.5 of Volume 1 of the Urban and Rural Hamilton Official Plan identifies emergency medical services, fire services, and police services as a community facility/service.

Accordingly, "The City recognizes that the planning and provision of community facilities/services requires partnership, consultation, coordination, and cooperation among all levels of government, public agencies, the non-profit service delivery and voluntary sector, and citizens. It is the role of the City to facilitate and support a process of integrated planning and cooperation."

As such, per the existing agreement between Bell Canada and the former Region, the City (as successor) has an obligation to provide Bell Canada with accurate addressing information if Bell is to provide the City with reliable response and effectiveness of the NG 9-1-1 system.

It should be noted that the required upgrades to the Bell Network are a direct result of the CRTC and the NG 9-1-1 program. Not resolving the identified issues would result in Bell Canada refusing to re-execute the PERS Agreement with the City of Hamilton; and, would therefore, leave the City without a Public Emergency Response Service which would impact all Emergency Services across the City.

## **RELEVANT CONSULTATION**

- Finance and Administration, Corporate Services Department;
- NG 9-1-1 Steering Committee;

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- Transportation Operations and Maintenance Division, of the Public Works Department; and,
- Legal Services, Corporate Services Department.

## **PUBLIC CONSULTATION**

In accordance with Council's Public Participation Policy, notices of the upcoming street name changes and public engagement program were sent to 80 affected property owners on April 19, 2021, requesting comments and name submissions for the proposed streets renaming via Engage Hamilton.

Public consultation launched on Engage Hamilton on May 1, 2021, and concluded on May 31, 2021. A total of 26 public submissions were received.

A follow up letter was sent to affected residents to notify them of staff's recommendations. A total of 18 confirmations and other public comments in response to the second letter were received.

In review of responses received, staff maintain the recommendation to divide Woodworth Drive into East and West. Of note, several residents proposed renaming the cul-de-sac portion of Woodworth Drive as "Woodworth Court". This proposal is feasible but not recommended by staff in consultation with Bell Canada, as well as due to inconsistency with the City's Street Naming Guideline item two "new names must not be identical or similar sounding to any existing street name within the City of Hamilton".

Based on submissions made by the public, staff recommend renaming Margaret Street with Cheryl Lynn Lane, and Union Street with Pine Terrace Lane, which are supported by the residents.

In review of responses received, concerns were raised by the only household on William Street, who suggests that William Street be merged as a continuation of the adjacent Peter Street. A change of address will be required for the affected household as well as the neighbouring Peter Street property to implement this proposal.

Staff maintain our original recommendation that William Street be renamed as a standalone street, considering the additional Peter Street household was not advised of the need for a change of address nor was it part of the public consultation process. Based on submissions made by the public, staff recommend Bayview Avenue be renamed Bayview Court North, and a portion of Sleepy Hollow Court be renamed Sleepy Hollow Court North, which are supported by the residents.

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In review of responses received, staff recommend William Street be renamed Vinegar Hill based on public submissions. Of note, while several street name alternatives were considered, Vinegar Hill was chosen based on feedback received.

**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

As approved under Reports PED20175, PED20175(a), and PED20175(b), the streets recommended for renaming were based on the least number of properties affected, in order to minimize impacts as summarized below, including the proposed street names.

**Table 1: Proposed Street Name Changes and Affected Municipal Addresses**

<b>Existing Street Name</b>	<b>Proposed Street Name</b>	<b>Address Range</b>	<b>Ward</b>	<b># of Affected Properties</b>
Woodworth Drive	Woodworth Drive East	293 – 395; and, 296 – 394;	12	29
	Woodworth Drive West	302 – 382; and, 303 – 393		20
Margaret Street	Cheryl Lynn Lane	7; and, 8 – 30	12	9
Union Street	Pine Terrace Lane	6 – 24; and, 7 – 23	12	7
Bayview Avenue	Bayview Court North	3 – 11; and, 12	13	6
William Street	William Terrace North	8	13	1
Sleepy Hollow Court	Sleepy Hollow Court North	17 – 21	13	3
William Street	Vinegar Hill	20 – 24; and, 21 – 25	15	5
<b>TOTAL:</b>				<b>80</b>

As discussed in the Public Consultation Section above, residents are supportive of the proposed street name changes, per recommendations (a), (b), (c), (e), and (h) to this Report PED20175(c):

- Bayview Avenue to Bayview Court North (Recommendation (a));
- Margaret Street to Cheryl Lynn Lane (Recommendation (b));
- William Street to Vinegar Hill (Recommendation (c));
- Union Street to Pine Terrance Lane (Recommendation (e)); and,

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- Portion of Sleepy Hollow Court to Sleepy Hollow Court North (Recommendation (h)).

Of note, the two remaining streets were reviewed by staff and in consideration of public responses.

The first being that the Woodworth Drive cul-de-sac be renamed Woodworth Court instead of staff's original recommendation of Woodworth Drive East and West. Staff note that although feasible, it is not recommended in consultation with Bell Canada, nor is it consistent with the City's Street Naming Guidelines. Based on the forgoing, staff maintain recommendations (f) and (g) to this Report PED20175(c).

The second matter was with respect to William Street in Ward 13. The single affected household suggested that William Street be merged with Peter Street as a continuation. In order to do so, a change of municipal number for the existing William Street household will be required to keep the address range in sequence and accommodate future developments.

In addition, the neighbouring Peter Street property will also be required to undergo an address change to facilitate this suggestion. Although feasible, this alternative is not recommended by staff, considering the additional Peter Street household was not advised of the need for a change of address, nor was it part of the public consultation process. Based on the forgoing, staff maintain recommendation (d) to this Report PED20175(c).

## **ALTERNATIVES FOR CONSIDERATION**

It should be noted that the required upgrades to the Bell Network are a direct result of the CRTC and the NG 9-1-1 program. Not resolving the identified issues would result in Bell Canada refusing to re-execute the PERS Agreement with the City of Hamilton; and, would therefore leave the City without a Public Emergency Response Service which would impact all Emergency Services across the City.

Accordingly, dealing with the street name issues is seen as being in the long-term interest of public safety and is legislated through the CRTC's NG 9-1-1 program. In the future, valuable time may be lost and a real threat to public safety may be at risk if there is confusion in locating the caller's location.

## **ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

### **Community Engagement and Participation**

Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community

### **Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

### **Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

## **APPENDICES AND SCHEDULES ATTACHED**

Appendix “A” to Report PED20175(c) – Location Map of Bayview Court North

Appendix “B” to Report PED20175(c) – Draft By-law for Bayview Court North Street Renaming

Appendix “C” to Report PED20175(c) – Location Map of Cheryl Lynn Lane

Appendix “D” to Report PED20175(c) – Draft By-law for Cheryl Lynn Lane Street Renaming

Appendix “E” to Report PED20175(c) – Location Map of Vinegar Hill

Appendix “F” to Report PED20175(c) – Draft By-law for Vinegar Hill Street Renaming

Appendix “G” to Report PED20175(c) – Location Map of William Terrace North

Appendix “H” to Report PED20175(c) – Draft By-law for William Terrace North Street Renaming

Appendix “I” to Report PED20175(c) – Location Map of Pine Terrace Lane

Appendix “J” to Report PED20175(c) – Draft By-law for Pine Terrace Lane Street Renaming

Appendix “K” to Report PED20175(c) – Location Map of Woodworth Drive East



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Appendix “L” to Report PED20175(c) – Draft By-law for Woodworth Drive East Street Renaming

Appendix “M” to Report PED20175(c) – Location Map of Woodworth Drive West

Appendix “N” to Report PED20175(c) – Draft By-law for Woodworth Drive West Street Renaming

Appendix “O” to Report PED20175(c) – Location Map of Sleepy Hollow Court North

Appendix “P” to Report PED20175(c) – Draft By-law for Sleepy Hollow Court North Street Renaming