

## **INFORMATION REPORT**

Chair and Members Audit, Finance and Administration Committee
October 21, 2021
Options for Relief from Municipal Charges for the Taxi Industry (LS21020(a)) (City Wide) (Outstanding Business List Item)
City Wide
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### **COUNCIL DIRECTION**

- (i) That staff be directed to prepare correspondence to be sent to the Ministry of Transportation of Ontario, the Ministry of the Attorney General, the Insurance Bureau of Canada, the Financial Services Commission of Ontario, the Insurance Broker Association of Ontario, the Insurance Brokers Association of Hamilton, and other appropriate bodies respecting the cost of liability insurance for the taxi and snow plow industries and requesting the exploration of options for relief.
- (ii) Staff were directed to determine the number of snow plow operators in the last two years that have not been able to provide service due to insurance issues and report back to the Audit, Finance & Administration Committee.

### **INFORMATION**

In regard to Item (i) Appendix A contains the proposed wording for correspondence from the Mayor's Office to various government bodies and insurance organizations requesting the exploration of options for relief for the taxi industry with the acquisition of liability insurance.

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Appendix B contains similar proposed wording for correspondence from the Mayor's Office to various government bodies and insurance organizations requesting the exploration of options for relief for snow clearing contractors with the acquisition of liability insurance.

In regard to Item (ii) – Staff recognizes that occasionally contractors will choose to default or walk away from a contract for a variety of reasons. Procurement Section staff has indicated that within the past four years, 12 contractors providing snow clearing and landscaping work have chosen to default on their contract with the City because of their inability to secure the insurance coverage required under the contract or because they felt that the cost of securing such insurance was prohibitive to do so. This decision to default by the contractors has affected five City contracts (four snow clearing contracts and one mowing contract) and resulted in staff finding alternative methods to get the services completed (using less contractors for the same quantity of work, single sourcing to another vendor or, where time has permitted, reissuing a new competitive process).

### APPENDICES AND SCHEDULES ATTACHED

**Appendix A –** draft wording for correspondence regarding taxi industry insurance difficulties.

**Appendix B –** draft wording for correspondence regarding snow clearing contractor insurance difficulties.