

## Outreach Working Group Meeting Notes

Aug 17<sup>th</sup>, 2021

Virtual WebEx Meeting

4:00PM – 6:00PM

Those in Attendance: Aznive Mallet, James Kemp, Tom Manzuk, Patty Cameron, Anthony Frisina, Jayne Cardno

Also in Attendance: Taline Morris, Lawrence Rivers, Manuel Do Carmo

Those Absent: Paula Kilburn

1. Welcome and Introductions.
2. Land Acknowledgement
3. Approval of Agenda: Agenda was approved
4. Approval of July 17<sup>th</sup> Meeting Notes: Meeting Notes were approved.
5. Discussion with C&DC Ortho-Mobility Solutions' Manuel Do Carmo and Lawrence Rivers: We had a productive discussion with Lawrence Rivers and Manuel Do Carmo regarding the Wheelchair/scooter rescue program. They were very positive about the program and already seem to be working closely with DARTS to achieve some of the goals of this program. The following is a brief transcript from the Q&A.

Is wheelchair/scooter rescue something your company can perform?

I am already the preferred person to assist DARTS with breakdowns.

What are some issues that have caused problems in trying to assist people in the field?

DARTS is not allowed to transfer someone out of a device and cannot transfer someone without their device. They are also not allowed to push the person unpowered. There are union and liability issues according to DARTS.

Do you know what needs to be repaired before you head out into the field/can you bring replacement parts or loaner equipment?

Not often unless I get a specific error code on a readout. I ask the person to give me as much information as I can and can easily diagnose things like tire problems over the phone.

What percentage of repairs do you perform in the field as opposed to back at the shop?

I can do 80% in the field and 20% back at the shop.

What would you suggest to help make this program a reality?

I would suggest looping Accessible Taxis into the conversation. They may be able to come up with a fare forgiveness or loaner program on an emergency basis, but they might help us get around liability issues with DARTS. Safe transport is a major issue in my experience.

Aznive made mention that she thinks the best thing for the program may be an emergency repair fund managed by the City.

We will try to set up a discussion with C&DC and DARTS with the possible addition from someone from BlueLine.

6. CityLab/Community Engagement Database Project: Not much updated for this month, we are still awaiting a meeting with Community Engagement when School starts up again. Discussed adding research projects to the collaboration.
7. Pamphlet Distribution: Now that the pamphlets are approved and printed we need to sort out distribution and priority of dissemination. Patty raised issue with some of the flaws from the first printing. James reported that they will be addressed by next print run. Community centres will get a large batch, followed by libraries, followed by community agencies, followed by Tourism Hamilton, followed by HSR/DARTS, followed by Recreation Centres.
8. Motion to print IDPWD Calendar: James reported that he is still awaiting quotes from printers. Aznive had some questions about sizing and that is directly related to cost. City Printers are the only response so far.
9. IDPW Day: We had a broad ranging discussion regarding things that we wanted to do for the Day but didn't come to a consensus regarding what and how. Topics discussed included: Banner cost and liability, dynamic symbol of access painting, parking space awareness, public media event in City Hall, Full page ad in Spectator, Possible Theme for the event suggested was disability and the pandemic, in particular, what the pandemic has taught us about the progress made so far and how far we have yet to go.
10. Adjournment.