

**ADVISORY COMMITTEE FOR PERSONS WITH DISABILITIES**  
**Transportation Working Group**

Tuesday, 26 October 2021, 4 – 6 pm

Virtual via WebEx

Attendance: Shahan Aaron (chair), Anthony Frisina, James Kemp, Kim Nolan, Mark McNeil, Paula Kilburn, Tim Murphy, Tom Manzuk

ATS: Michelle Martin, Jay Adams

City Staff: Jessica Bowen

**AGENDA ITEMS:**

1. Welcome, Introductions and Land Acknowledgement

Received

2. Review 28 September 2021 Meeting Notes

Received

3. Discussion Items

a. Michelle Martin and Jay Adams, ATS updates

- Clean draft of the ATS application
  - Introduction to eligibility
    - Unconditional, Conditional, Seasonal, Trip-by-trip, temporary eligibility
  - ATS programs and services: What's DARTS? Taxi Scrip Program?

- Accessible entrance to accessible entrance - Needs clearer language
  - Vulnerable adults and/or living in long term care are automatically eligible
  - TWG Suggestion: Make sure the form is screen reader friendly and that the website is accessible
  - How to apply and description
  - Pages 1 – 5 by applicant and 6 – 8 by regulated healthcare professional
  - Gender neutral, home address or Long Term Care
  - 3 emergency contacts
  - Authoring a representative – optional
  - Description of power chair allowed on board
  - Functional abilities section to be revised at a later date
- Clean draft of ATS late Cancels policy (accounting for the most recent feedback from TWG)  
Deferred to November 2021
  - Clean draft of updated bundle buggy policy  
Deferred to November 2021
  - Upcoming plans for our annual AODA Accessibility Event  
Deferred to November 2021
  - Transit ridership recovery marketing campaign  
Deferred to November 2021
  - Fare incentives beginning 1 Nov 2021
    - Get rider back to transit
    - 3 fair incentives

1. Child fare 6 – 12: free with presto – 18-month pilot
2. Presto full payment, loyalty program. Starting with 11 trips, 12<sup>th</sup> onwards free. Lower that to 8, 9<sup>th</sup> onwards free. Multimodal with Hamilton. Mon – Sun. Until Dec 31 2022.
3. HSR myRide Waterdown free service 5 am - 10 am. Special promotion. Doesn't apply to DARTS

- Travel Log study  
Deferred to November 2021
- Grey Cup coming to Hamilton 12 Dec 2021  
Deferred to November 2021

b. Dillion Report

- Rework language to include less scary words like 'reassessment'
- The 'reassessment' actually refers to updating client information, such as emergency contact, are they alive, are they aware that they can take DARTS.
- Timeline of application of recommendations not yet determined
- Better messaging
- Taxi scrip users are scared of being kicked of the service
- Active riders are ones who has 1 ride in 12 months

c. Post Roundtable debrief

- More feed back
- Working on google form for feedback

d. Review AODA Compliance

Deferred to November 2021

4. Agenda Items for next meeting
  - a. Michelle Martin and Jay Adams, ATS updates
    - Clean draft of updated bundle buggy policy
    - Clean draft of ATS late Cancels policy (accounting for the most recent feedback from TWG)
    - Upcoming plans for our annual AODA Accessibility Event
    - Transit ridership recovery marketing campaign
    - Travel Log study
    - Grey Cup coming to Hamilton 12 Dec 2021
  - b. Review roundtable feedback
  - c. Review AODA compliance
  
5. Adjournment by Paula at 6 pm