

# 2021 Program Evaluation

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### For:

The Tourism and Culture Division
Placemaking Public Art and Projects Section

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## 1.0 Introduction

Cobalt Connects is pleased to have served as the administrative partner for the 2021 City of Hamilton Arts Awards. Working in close collaboration with City of Hamilton Tourism and Culture Division staff, the team is happy to report a successful 2021 program that was delivered on budget and received positive feedback from nominees and program stakeholders.

The 2021 Arts Awards was marked by both challenges and opportunities for growth and innovation. As with most programs and events worldwide, the Arts Awards was faced with adapting to the challenges presented by the ongoing COVID-19 pandemic. 2021 also marked the pilot of a new program format based on the stakeholder consultation that took place in the prior year. This resulted in a program that looked quite different from previous years yet still maintained the core mission of recognizing and promoting Hamilton's incredible creative community.

This report will outline core changes to the 2021 program as well as recommendations and considerations for the 2022 program.

# 2.0 Program Changes

In recognition of Hamilton's evolving arts community, the Arts Awards program was reviewed in 2020. Based on program evaluations and stakeholder consultation, a new program format was piloted in 2021. The intention of these changes was to make nominations easier for the public, allow for more flexibility in award categories and provide opportunities for the awards to be more inclusive and responsive in celebrating the evolving arts community each year.

### Major program changes include:

### **Streamlined Nomination Process:**

- Nominations were solicited from the general public through a simplified online process.
- Rather than submitting a full nomination package (i.e., CV, artist statement, artwork samples, etc.), the nominator now only submits a brief statement outlining the nominee's accomplishments.
- The public nominations were then reviewed and augmented by a large multi-disciplinary panel of artists and arts professionals (Sector Review Panel) to create a short-list of approximately 45 nominations.
- Short-listed nominees were contacted directly to confirm their participation and to provide a complete nomination package.
- Short-listed nominees were then evaluated by a Final Jury comprised of artists and arts professionals representing multiple disciplines to select the award recipients.

### **New Award Categories:**

In addition to the streamlined nomination process, the award categories were simplified. Rather than presenting awards in 11 different discipline-specific categories, there are now 3 broad award categories. The purpose of this change was to:

- allow multi-disciplinary artists to better represent their full body of work;
- address recurrent concerns about certain disciplines being assigned to certain categories;
- recognize the work of arts sector volunteers;
- allow the Final Jury a more curatorial role in award selection

### The new categories are:

### Lifetime Achievement Award (1 Award, \$2,500)

The Lifetime Achievement Award recognizes living artists and arts community leaders who have contributed substantially to the artistic vitality of the city over the course of a career, and have inspired others through their leadership, creativity and artistic excellence. These individuals' experience and impact may be local, national or international in scope.

### Creator Awards (8-10 Awards, \$2500 per award)

The Creator Awards recognize living artists or artistic collectives working in any artistic discipline and at any career level. A minimum of eight Creator Awards will be given each year to recognize artistic excellence and/or innovation that contributes to artistic growth in the city, progresses the artform and expresses the cultural vitality and diversity of Hamilton's art scene.

Arts Champion Awards (up to 4 Awards, non-monetary award)
 The Arts Champion Awards recognizes living individuals who are outstanding supporters of the arts in Hamilton as volunteers, advocates, or board members. This is a non-monetary award and recipients will be given a special gift of recognition. This award is open to adults and youth over 14 years old.

### **Elimination of Separate Emerging Artist Award**

In the previous Arts Awards format, the winner of the Established Artist Award selected an emerging artist in their field to receive the Emerging Artist Award. The intention of this was to foster connections and mentorship within the community. This approach was met with mixed feedback, with some participants enjoying the connection between award winners and others finding the process difficult to understand and advocating for emerging artists to be adjudicated on their own merit. In the new program format, emerging artists can be nominated for a Creator Award. The Final Jury was instructed to consider representing different career levels in their selection of award winners.

### Inclusion of Bands, Duos and Collectives

In past years the public have expressed a desire to nominate bands and artistic collectives, however the previous Arts Awards format only allowed for the nomination of individual artists and arts managers. In most cases potential nominators have chosen not to proceed as they felt that nominating a single member of a group was not a true representation of the groups' contributions. In the new format, Bands and Collectives can be nominated in each of the three categories and their career and contributions are considered as a single entity.

### **Shirley Elford Emerging Artist Commission Prize**

The Arts Awards has partnered with the Shirley Elford Fund through the Hamilton Community Foundation since 2018 to present cash prizes to emerging artists in a variety of disciplines. For the 2021 program, the prize was reformatted into a commission. Two emerging artists were selected by a community jury to receive a \$2000 artist fee to create and present an artwork that speaks to contemporary themes related to Hamilton that will be showcased at the 2022 Arts Awards event. Additionally, the recipients of the Commission Prize will receive professional support and funding that will assist in the production and presentation of the artwork.

# 3.0 Budget

The City of Hamilton Arts Awards is largely funded through a Council approved operating budget allocation. In 2021 the operating budget was approved at \$83,050. It is the expectation of Council that the Arts Awards budget not run a deficit. An additional \$12,000 in cash sponsorship was secured, which supported producing a high-quality online event presentation that complied with all COVID-19 restrictions. The Arts Awards is grateful to its community sponsors for their continued support during challenging times. This support is testament to the importance of the Arts Awards and more broadly, the arts community in Hamilton.

Cobalt Connects managed the Event Delivery budget line items and Tourism and Culture Division staff managed the remainder of the budget line items, including the responsibility to realize all sponsorship earned revenues.

### **Program Budget**

CATEGORY	
Awards to Artists	\$33,700
Marketing & Outreach	\$13,050
Third Party Contract fees	\$18,300
Event Delivery	\$22,500
Meeting costs, postage and supplies	\$2500
HST	\$902
Contingency @ 5% (excl. awards and third-party salaries)	\$1948
TOTAL EXPENSES	\$92,900
2021 Annual City operating budget	\$83,050
Sponsorship	\$12,000
Hamilton Community Foundation - Shirley Elford Prize and	
Administration Fee	\$4,600
Purchase of bronze award medallions	\$6,750
TOTAL REVENUE	\$99,650

## **Sponsorship Revenue**

SPONSOR	SPONSORSHIP	CASH/ IN-KIND	VALUE
The Hamilton Spectator	Media	In-Kind	2 half page ads (value unknown)
The Incite Foundation for the Arts	Arts Champion Award	Cash	\$5000
Investment Planning Council – Next Steps Planning	Lifetime Achievement Award	Cash	\$2500
BLR, Chartered Accountants, LLP	Creator Award	Cash	\$1,500
Marz Homes	Creator Award	Cash	\$1,500
dpai architecture inc.	Creator Award	Cash	\$1,500

## 4.0 Nominations & Adjudication

Due to the ongoing COVID-19 pandemic, promotion of the nomination period primarily took place online and through direct contact (i.e., phone / email/ social media messaging) with members of the arts community. Although this limited some opportunities to promote the new program format, the simplified process was well received and resulted in a strong number of nominations.

### **Long List Nominations**

In total, 176 individual nominations were received from the general public and Arts Sector Review Panel. Some nominees received multiple nominations from different nominators. As such, total number of unique nominees was 112.

The breakdown of nominations is as follows:

CATEGORY	TOTAL NOMINATIONS	INDIVIDUAL NOMINEES
Arts Champion	17	17
Creator Awards	137	83
Lifetime Achievement	22	12
TOTAL NOMINATIONS	176	112

### **Arts Sector Review Panel**

Once the Long List nominations were verified by staff, the Long List was sent to the Arts Sector Review Panel for review. At this stage, Panel members were invited, based on their specific arts sector knowledge and expertise, to add names to the Long List for consideration. From this process, 17 new names were added to the list (3 of these were later removed due to conflict of interest / eligibility issues). With the full Long List now assembled, nominations were ranked by members of the Panel using a weighted ranking system. The totals were tabulated and averaged to create the Short List. An initial Short List of 45 nominees was developed out of this process. Overall, this process received positive feedback from the Arts Sector Review Panel participants. Two panel members chose not to rank the nominations as they felt that they did not have enough information to make an informed decision given the multidisciplinary nature of the categories. However, the vast majority of the Panel was able to rank the submissions by focusing on their areas of knowledge / expertise. As the Panel represented a wide range of disciplines, this resulted in a well-balanced Short List.

### **Short List**

Staff then reached out to the Short List to confirm their participation and discuss next steps. Through this process, 7 nominees choose not to proceed with their nomination. These nominees all stated that they were honoured to have been nominated but had personal reasons not to proceed, the majority stating either a lack of time or desire to see other nominees receive attention.

Staff provided the final short-listed nominees with an information package outlining submission requirements for the nomination package and provided assistance where required.

### **Final Jury**

The Final Jury was provided with the full nomination packages of all short-listed nominees and a scoring matrix to aid the decision-making process. Two adjudication sessions were held. The first session focussed on the Lifetime Achievement and Arts Champion awards and the second session on the Creator Awards. Both sessions were monitored by a member of the Arts Advisory Commission to ensure that the session was conducted in a fair and transparent manner.

Both jury sessions were productive and resulted in consensus decisions on the award winners. A jury report capturing discussions and decisions in each session were drafted by staff and approved by the Jury; overarching statements describing the Jury's rationale were featured in the online presentation videos and digital magazine. The Jury contributed feedback and suggestions for online presentation programming.

Jury members reported a high level of satisfaction with the process and offered suggestions for future improvements (please refer to Feedback & Recommendations section of this report).

## 5.0 Marketing and Outreach

As previously noted, the COVID-19 crisis greatly influenced the communications approach for the 2021 program as all communications shifted online. Although online promotion is always a core element of the communications strategy, the Arts Awards also typically relies on face-to-face interactions to spread the word about the program. To compensate for this loss, staff made efforts to do one-on-one outreach to arts community members through phone, email and social media contacts.

Additionally, the following steps were taken to promote the Arts Awards program:

### **Promotion of Nomination Phase**

- City of Hamilton webpages for nominations and Shirley Elford Emerging Artist Commission Prize.
- Distribution of Arts Awards nomination posters at select cultural hubs that were open during the pandemic.
- Social media (Facebook, Twitter, Instagram) promotion via Arts Awards and Cobalt Connects channels. Including "Hot Tips" campaign to encourage nominations.
- Direct messages, emails and Facebook page posts sharing nomination activity with local arts groups and organizations.
- An Akimbo listing (at launch) and an Instagram & Facebook ad in late Dec/January promoting nominations deadline reminder targeted to a local, arts involved audience (\$932; reach: 86,808; link clicks: 1,414).
- Nomination listing on the Hamilton Rising app and website.
- Hamilton Spectator in-kind sponsorship congratulating 2020 Arts Awards recipients and promoting the 2021 nomination deadline in two half page ads.
- Email campaigns to City of Hamilton and Cobalt Connects' contact lists.
- Promotion through Hamilton Arts Council's email list.
- Media Release announcing the launch of the nomination phase directing readers to the website and online nomination form.
- Outreach to City of Hamilton partners including Hamilton Immigration Partnership Council, Hamilton Youth Strategy and the Urban Indigenous Strategy.

### **Promotion of Online Award Presentation**

- Online presentation page on City of Hamilton website with each episode linked to YouTube watch page. Short List webpage with biographies.
- City of Hamilton YouTube playlist.
- Information Update to Council and Senior Leadership; emails to program stakeholders (Nominees, Nominators, Jurors), sponsors, and to the Arts Awards mailing list.
- Two media releases distributed through City of Hamilton media distribution lists: one announcing Short List and referencing basic event details and one outlining event details and sponsors.
- Short List announcement and Facebook album including bios and urls.
- Social media announcements (Facebook, Instagram, Twitter) promoting podcast emcee, spoken word artists and online podcast presentation.
- Facebook & Instagram boosts purchased to promote the online presentation (\$500; reach: 40,424; link clicks: 554). Each individual podcast episode was boosted on Facebook (\$138; reach: 15,362; link clicks: 149). Note: several podcast boosts were paused or rejected due to "social issue" content. Additional boosts were purchased for sponsor and digital magazine posts.

ARTS AWARDS SOCIAL MEDIA STATS	2021 Program (Oct 31, 2020 to July 1, 2021)			
Twitter followers	2,603	(2019: 2,520)		
Twitter impressions	140,000	(2019: 217, 258)		
Twitter Engagement	1,204	(2019: 4,502)		
Facebook followers	2,079	(2019: 1,843)		
Facebook Impressions	197,674	(182, 481)		
Facebook Engagement	7,099	(2019: 17,031)		
Instagram followers	629	(account revived in 2021)		
Website	12,514	(2019: 10,162)		
Page Views Nov 2020 – June 2021				
Website	12,514	(2019: 10,162)		
Page Views Nov 2020 – June 2021				

Note: A number of factors may have contributed to more limited reach on social media as compared to 2019 including – no nominee portraits, fewer event elements, a smaller Short List (vs. full list of nominees).

## 6.0 Awards Presentation

For the second year in a row, COVID-19 restrictions required the Arts Awards to be presented entirely online. The initial plan was to film interviews and performances of the award winners however, restrictions were introduced that prohibited inperson film production. As such, the online event plan had to be reworked to fit within public health guidelines. Although this presented challenges with regards to a limited amount of time for production, it also presented an opportunity to approach the award presentation with a creative and fresh approach.

The online presentation can be accessed following this link: <a href="https://www.hamilton.ca/city-awards/arts-awards/arts-awards-recipients">https://www.hamilton.ca/city-awards/arts-awards/arts-awards-recipients</a>

### The online presentation contained the following elements:

### **Podcast Series**

The Arts Awards engaged local comedian Gavin Stephens to host a podcast series featuring interviews with the 14 award recipients. A series of 11 podcast episodes were presented in conjunction with Hamilton Arts Week (June 3-12, 2021). In addition to the interviews, the podcasts also featured spoken word by poet Janet Rogers, adjudication statements from the Final Jury and messages of congratulations from program sponsors and members of Council.

### **Explainer Video**

As a compliment to the podcast series, a short explainer video was produced to introduce the audience to the new program format and outline the online award presentation format. The video featured Gavin Stephens, LTtheMonk (a member of the Final Jury) and voiceover work done by Sara Dickinson (a former member of the Arts Awards Steering Committee).

### **Award Recipient Illustrations**

To compliment the podcasts, Hamilton-based illustrators were commissioned to create portraits of all the award winners. The illustrators also created 'comic strips' for the winners of the Creator and Lifetime Achievement Awards. The illustrations were used as a visual accompaniment to the podcasts, online and in print format. The illustrators engaged were: David Collier, Gord Pullar, Joan Krygsman, Maya McKeag, Meredith Park, Michael Byers, Mikaela Rubak-Mazur and Robyn Lightwalker.

### **Digital Magazine**

The information about the Arts Awards program and short-listed nominees and award recipients was compiled into a digital magazine. The magazine also featured: profiles of the award recipients, the illustrations, sponsor recognition and links to the podcasts. Links to the recipients, illustrators and presentation artists' websites and social media accounts were included throughout the magazine content.

### **Social Media Recognition**

The award recipients were announced via the Arts Awards social media channels throughout Hamilton Arts Week and included the recipient portraits and links to the podcasts.

### The Hamilton Spectator Fly Sheet

The award recipient portraits and comic strips were formatted into a special insert for The Hamilton Spectator on June 19, 2021. The layout of the insert was created by Hamilton comic artist Joe Ollmann.

### **Audience Development**

Gathering metrics on audience development in an online format is on one hand very simple, and on the other somewhat imprecise.

By distributing the podcasts online through Facebook, the City of Hamilton website and via the Digital Publication we gain a surface count of viewership on each platform that can be compared from year to year. What we can't get is a sense of how many of these viewers are unique from one platform to another. Despite this scenario, we can see that by comparing the same data from 2020 and 2021, both online events, we see significant growth in 2021.

	2021		202	20
Video	Facebook	YouTube	Facebook	YouTube
Explainer Video	429	132	n/a	n/a
E1	236	280	1100	232
E2	558	166	1300	115
E3	875	112	604	83
E4	164	89	509	183
E5	1845	96	275	68
E6	72	139	*	*
E7	1058	83	*	*
E8	69	81	*	*
E9	169	64	*	*
E10	59	78	*	*
E11	1100	132	*	*
TOTAL	6634	1452	3788	681
COMBINED TOTALS		8086		4469
Growth By Platform	75%	113%		

<sup>\*</sup> only 5 episodes were produced in 2020.

In addition to the website and social media data, we also saw over 500 views of the digital magazine and the Hamilton Spectator assigns 50,000 impressions to its print edition – exposure that the program has never seen before.

Aside from viewership, in this format we also seek to gauge the audience's level of engagement. Over the course of the 11 episodes, the Arts Awards Presentations drew over **200 comments**, **96 shares**, **and more than 1900 'likes**'.

These figures show not only a growing audience, but an audience engaged enough in the content to actively assist in amplifying the message. This sense of engagement drives the 'organic reach' of a social media campaign, making it more affordable to promote future projects because your own audience is playing a role.

## 8.0 Feedback & Recommendations

2021 was a difficult year to pilot a new program. In the face of stay-at-home orders and other COVID-19 restrictions, many aspects of the program had to be modified. This was especially true in the nomination outreach and event phases of the program as these areas required substantial modifications to comply with public health orders. As such, it is difficult to fully assess the success of the pilot year of the program. Cobalt Connects recommends that the program format be piloted again in 2022 so that it may be fully tested in a (hopefully) more 'normal' year. This will allow program staff to collect more and better data that can be used to compare against the previous (and pre-COVID) program format.

### **Post Program Survey**

Following the close of the program, an online survey was sent directly to program stakeholders that included: nominees, nominators, award recipients, sponsors, Arts Sector Review Panel and the Final Jury. Further, a link to a general audience survey was posted on the Arts Awards social media channels and distributed via Constant Contact. Unfortunately, the survey did not yield a significant number of responses with 29 responses for the stakeholder survey and 32 for the public survey. Further evaluation of the responses showed some overlap between the two (i.e., likely the same individuals filling out both surveys) and a number of incomplete responses. As such, the survey data is not statistically significant but can be evaluated on an anecdotal level.

There are a number of reasons why the survey responses may have been low, with COVID-19 being the biggest factor. The in-person awards event and feedback relating to the event usually drives the biggest number of survey responses. With this element lost, there was less of a unifying moment to connect with our audience. The short-listing process of the new program format also reduces the number of nominee/ nominators engaged from beginning to end of the program. Finally, members of the Sector Review Panel and Final Jury were provided with multiple opportunities to provide feedback throughout the adjudication process so there may have been less urgency / need in providing additional feedback. Overall, the survey feedback about the program was positive and is included as an appendix for reference.

### Recommendations

Although we do not recommend significant changes to the program in 2022, there were still many highlights and lessons learned that can be explored. The section below outlines small changes, items to clarify or consider before the 2022 program.

### **Award Categories & Criteria**

- Consider changing the name of the Creator Award or provide more clarity
  on eligibility requirements for this category. There was some confusion
  amongst both the Sector Review Panel and Final Jury regarding the
  eligibility of arts managers / administrators in this category. Although the
  category description clearly states that managers / administrators are
  eligible, this detail was overlooked by some adjudicators. It was felt that the
  word 'Creator' excluded those who are administrators.
- Explore if emerging artists should be separated or have a designated number of awards within the Creator Award category. The Final Jury noted it was difficult to score emerging artists using the same criteria as more established artists. Suggest providing more instruction up front about having the latitude to make these decisions as well as evaluating nominees "where they are at" in their career rather comparing careers as a whole.

### **Nomination & Outreach / Communication**

- Some nominees received multiple nominations from community members.
   Discuss how / if multiple nominations should be evaluated by the Sector Review Team & Final Jury and clearly communicate this in the nomination package.
- There was a wide range in the content and quality of the nomination statements submitted by the public. Some were very detailed and included specific career highlights about the nominee whereas others were more vague, offering general support of the nominee. Explore ways to standardize the nomination statement / information submitted by the nominator.
- Each phase of the nomination process (i.e., public nominations, short-listing, assembling short list nomination packages) would have benefitted from more time. In particular, a number of short-listed nominees felt that the timeline to submit their packages was too tight. Consider making the public nomination deadline earlier so that more time can be built into the process.
- Continue with direct outreach to underrepresented artistic mediums including theatre, dance, writing and music.
- Actively promote that bands and artist collectives are now eligible to be nominated. There were low numbers of bands / collectives in the long and short lists.
  - Make additional efforts to ensure all nominators and shortlisted nominees are informed about program developments, particularly if presentation is online for another year. Feedback indicated that some felt unengaged in the process as a result of some program changes.

### **Event**

- Provide more opportunities to acknowledge and showcase the full short-list
- If the 2022 program returns to an in-person event, consider retaining some elements of the digital production such as the digital magazine or audio/videos that can be shared online. This helps reach audience members who may not attend an in-person event and creates a legacy piece that may be shared in the future. However, this will be largely dependent on budget allocations.

# **Appendix**

- A Public Survey Results
- B Stakeholder Survey Results

### Appendix A 2021 City of Hamilton Arts Awards

### **Public Survey Results**

Q1. How did you participate in the 2021 City of Hamilton Arts Awards program? Check all that apply.

Answer Choices			
I watched the Arts Awards Online Presentation (Podcast Episodes)	34.38%	11	
I was a nominated artist	12.50%	4	
I nominated an artist	9.38%	3	
I was on the Arts Awards Short List	6.25%	2	
I am an Arts Award Recipient	12.50%	4	
I wrote a letter of reference for a nominated artist	9.38%	3	
I sat on the Arts Sector Review Panel	3.13%	1	
I sat on the Final Jury	6.25%	2	
I was a jury member	6.25%	2	
I was a jury monitor	3.13%	1	
I was a sponsor	0.00%	0	
I did not participate in the 2021 program	31.25%	10	
Other	0.00%	0	
Other (please specify)	6.25%	2	
	Answered	32	
	Skipped	0	
Respondents	Response Date	Other (please specify)	Tags
	Jun 30 2021 05	I'm an artist.	
		I was in an Art Collective	
		that was nominated and	
	Jun 30 2021 03	shortlisted	

# Q2. Do you have any suggestions or comments about the new Arts Awards nomination and selection process piloted in 2021? Answered 12 Skipped 20

Respondents	Response Date	Responses			
		Initially, it seemed a genuin	ely daunting pro	ocess with so	
		many artistic disciplines pla	aced together b	ut the	
		strength, commitment and			
		brought the project to a su			
		that music was marginalize			
		forward in some way. We			
		Hamilton and I felt it was up		ed.	
		seemed to work all around			
		I think the changes are rea	ally good.		
	1 Jun 30 2021 05	1 05 Make it easier It's a bit easy to slip nominations in after the nom			
		due date. For jurors to be			
		nominations defeats the pu			
	Jun 30 2021 03	and unfair for nominated po			
	Jun 30 2021 02		oopio wiio comp	oloto ana	
		The nominated shouldn't n	eed to provide (	CV's and	
		letters of recommendation;	this isn't a job a	application.	
		The awarding body and jury should be doing this research on their own with the help of the person			
	Jun 15 2021 12	1 12 nominating the artist.			
		I think it was great! I loved			
	Jun 14 2021 09	I thought it was very good.			

10		vard categories could be divided into Emerging and tablished artists streams
11	love	e presentations were conveniently short and super rely, but challenging to keep up with since they were read out over a period of time.
12		was an excellent event and I really loved the new mat. I was inspired by the multidisiciplinary aspect of all. Please! More!

Q3. If you watched the Arts Awards Online Presentation (podcast series), please rate the following components:

		Poor	Somewha	at lacking	Acce	ptable	Go	od	Fant	tastic	Total
Quality of production	0.00%	0	6.25%	1	0.00%	0	50.00%	8	43.75%	7	16
Format of production (podcast style with visual accompaniment)	0.00%	0	6.25%	1	0.00%	0	50.00%	8	43.75%	7	16
Length of episodes	0.00%	0	0.00%	0	6.25%	1	56.25%	9	37.50%	6	16
Podcast Host	0.00%	0	12.50%	2	0.00%	0	43.75%	7	43.75%	7	16
Spoken word element	0.00%	0	7.14%	1	14.29%	2	42.86%	6	35.71%	5	14
Illustration component	0.00%	0	6.67%	1	0.00%	0	40.00%	6	53.33%	8	15
Local music inclusion	0.00%	0	7.69%	1	7.69%	1	30.77%	4	53.85%	7	13
Digital Magazine (https://www.hamilton.ca/city-awards/arts-awards/about-	0.00%	0	0.00%	0	0.00%	0	64.29%	9	35.71%	5	14
Additional Comments											5
		•								Answered	16
										Skipped	16

Respondents	Response Date	Additional Comments			
		I'm sorry. I was at a cabin ir	the hinterland	s and not	
1	Jul 06 2021 08:	able to watch.			
2	Jun 15 2021 09	Well done!			
		Categories were integral to	these awards,	and the	
		removal of these was sad to	o see.		
		We already have the Hamilt	on Music Awar	ds and the	
		Hamilton Literary Awards. T	he Art Awards	should be	
		looking to highlight and hono	our all the other	artists	
		thriving here. Visual artists of	of many mediui	ms,	
		photographers, dancers, pla	aywrights, fash	ion	
		designers, etc. There needs	, ,		
		this program in order to mai			
3	II.	and cultural significance.		are processes	
		14	l	41	
		It was a great way to get to			
		struggles that they faced, th			
4	Jun 14 2021 09	they overcame to become t	he Artist that tr	ney are today.	
		I would also add: Format of	Production - ep	oisodic style/#	
		of episodes - somewhat lac	king due to CC	VID	
		circumstances - hard to kee	ep up with over	a period of	
5	Jun 14 2021 05				

Q4. Thinking about the 2021 Arts Awards Nominations and/or Online Presentation Promotions: How did you find out about the Arts Awards? Check all that apply

Answer Choices	Responses		
City of Hamilton website at www.hamilton.ca/artsawards	24.00%	6	
Facebook	40.00%	10	
Twitter	4.00%	1	
Instagram	24.00%	6	
Email from City of Hamilton's Tourism and Culture Division	32.00%	8	
E-newsletter (AKIMBO, Hamilton Arts Council e-newsletters) PLEASE SPE	16.00%	4	
Media Release	8.00%	2	
Hamilton Spectator or other print publication PLEASE SPECIFY BELOW	8.00%	2	
Posters in local coffee shops	0.00%	0	
Connection to an Arts Awards program participant (nominee, juror, etc.)	44.00%	11	
Word of Mouth	36.00%	9	

Other (please specify)	8.00%	2	
	Answered	25	
	Skipped	7	
Respondents	Response Date	Other (please specify)	Tags
		Previous participation in jurying Hamilton Literary Awards and other civic	
1	Jul 06 2021 08:	projects	
2	Jun 14 2021 05	I am a local artist.	

# Q5. If we are able to celebrate in person again next year, what suggestions do you have for the 2022 City of Hamilton Arts Awards event? Answered 13 Skipped 19

Respondents	Response Date		
1		Music and dancing in the s	streets!
2	Jul 03 2021 10:	a really cool venue	
		themselves, informed. It v	ate artists, and those artists was frustrating trying to get g was over. One nominee told not be a see and a see
3	Jun 30 2021 07	heard nothing from anyone	
4	Jun 30 2021 05	The awards, like the GG, is unpaid. Working for pay	should be based on work that is a reward in itself.
5	Jun 30 2021 04	More categories to cover businesses and organization	genres, instruments, and local ions that support the arts.
6	Jun 30 2021 04	the event in previous year	e and the event. I've been to s and enjoyed very much. ne passion and the event and
7	Jun 30 2021 03	theatre artists to arts educ	gories are important to of art. It's tough to compare ators to musicians to painters ory. I missed the categories
8	Jun 30 2021 02	Instead of a typical award the awards are revealed?	show, how about a party after
9	Jun 15 2021 09	I really enjoyed the local illi suggest keeping that!	ustrations component - would
10	Jun 15 2021 12	Keep the podcast as part of Bring back categories that commemorate and honour	actually explore,
11	Jun 14 2021 10		rtists and having time to hear
12	Jun 14 2021 05		times = challenging productions are always better
		I think it's time to bring Day	ve Brennan back! Or to have things rolling along!

Q6. Anything else you want to tell us? Answered Skipped 10 22

Respondents	Response Date	Responses				
1	Jul 06 2021 08:	Sorry this is so late. I'm stil	I in the bush!			
2	Jul 03 2021 10:	could the awards be engra	ved? recipient's	name/ year?		
3	Jun 30 2021 07	,	that you do what you do. Than			
	Jun 30 2021 05 Jun 30 2021 04	Good job. The arts are ess character and growth ac that a city has a future.				
		Try to do better recognizing rather than going for the pointerest. Thanks.	•			
7	Jun 30 2021 03	I love the hamilton arts awa events!	ards and the in	person		
8	Jun 15 2021 12	Medals should be engrave honour and date.	d with the recip	ient's name,		
9	Jun 14 2021 05	N/A				
10	Jun 14 2021 05	Fantastic! Inspiring and so	many thanks!			

### Appendix B

### 2021 City of Hamilton Arts Awards

### Stakeholder Survey Results

Q1. How did you participate in the 2021 City of Hamilton Arts Awards program? Check the option that best describes your involvement.

Answer Choices	Re	esponses
I watched the Arts Awards Online Presentation (Podcast Episodes)	0.00%	0
I was a nominated artist	17.24%	5
I nominated an artist	34.48%	10
I was on the Arts Awards Short List	0.00%	0
I am an Arts Award Recipient	10.34%	3
I participated in consultation discussions for the pilot program	6.90%	2
I sat on the Arts Sector Review Panel	31.03%	9
I sat on the Final Jury	10.34%	3
I was a jury member	0.00%	0
I was a jury monitor	3.45%	1
I was a sponsor	6.90%	2
I did not participate in the 2021 program	0.00%	0
Other	0.00%	0
Other (please specify)	3.45%	1
	Answered	29
	Skipped	0

Respondents

Response Date Other (please specify) Tags

1 Jun 30 2021 01 I was part of the jury who viewed and selected applicants for nomination

### Q2. What worked well:

Answered Skipped 16 13

Respondents	Response Date	Responses					
	Jul 06 2021 08	In a word, everything! Despite having to meet virtually, the jury was so enga well-informed and collegial that what seemed like a near impossible job was completed with considerable elan. Kudos to all the organizers!					
:	2 Jul 05 2021 07	I appreciated the juryin assessment, opportun				of	
		The online application value on the control of the					
		Really easy to fill out.	T T T T T T T T T T T T T T T T T T T				
	6 Jun 30 2021 0	The application process for artists was more streamlined. As a past juror, loved how the arts weren't divided by discipline. When I did the theatre jury years ago, we only had 3 theatre applications (which were all - in my scori rather weak). Not having to award applications out of necessity for discipling areas.					
		The nomination form w					
		2 Making my 2 nomination					
		Easy to fill out digital in					
		12 I really like the whole process once I understood everything.					
		01 List of nominees provided was well organized and easy to follow.					
		11 liked how simple it was to nominate someone.					
		2 The submission form was efficient.					
		nomination was easy to					
1	Jun 30 2021 1	I appreciated how muc	n simpler the n	omination proc	ess was.		

16	Given the pandemic, I think that the 'event' was as successful as it could have been. I liked the format, though I do look forward to being in the same room with people. I think the winners were all very deserving, and am proud to have been Jun 15 2021 12 nominated alongside them.

Q3. What could be improved: Answered Skipped 17 12

Respondents		Response Date	Responses Tags
	1	Jul 06 2021 08:	I'm a paper and pencil person, so would like more physical submission material
			The actual posts advertising the podcost could have listed the sponsor or linked
	2	Jul 05 2021 11:	to their Social.
			I thought the awards went well and indicated thoughtful problem solving in the
	3	Jul 05 2021 07:	context of covid. I don't have any suggestions forr improvement.
			Personally believe some of the nomination criteria/categories can be further
	4	Jul 04 2021 10:	clarified to more clearly represent emerging or established artists
			The format felt completely different from prior years and the explanation of that
	5	Jul 01 2021 09:	format wasn't the clearest.
	6	Jun 30 2021 10	All good.
			I found the staggering out of awards to be tiring and lacking in terms of urgency.
			I'd prefer one ceremony - even if it was online - rather than spacing it out over 2
	7	Jun 30 2021 08	
			I never recieved any information at all after I nominated my candidate, no email,
			nothing. Others who nominated received an email and it makes me wonder about
	8	Jun 30 2021 04	transparency and whether my nomination was even viewed.
			Nominators might be made more aware that selection is rigorous. Receiving an art
			award is significant; it is important. Awardees are part of Hamilton history. Making
	9	Jun 30 2021 02	a nomination is a significant responsibility.
		Jun 30 2021 02	
			· ,
			I think in the beginning I would have liked more information provided when I was
			asked to participate in the jury - there could be more communication however this
	11	Jun 30 2021 02	year with covid probably didn't help
			Found it difficult to "judge" a nominee based solely on the nominators brief
	12	lup 30 2021 01	description. Since I had no other means to judge an artist, I had to rely on the information provided which at times was very sparse.
	14	Juli 30 202 I U I	
	13	lun 30 2021 01	I don't think the person nominated me who said they would. I also think there needs to be awards for types of art.
	10	Juli 30 202 I U I	Nominated artists should, under any circumstance, have to provide information on
			par with applying for a salary job. The process requiring the nominated artist and
			not the nominator to gather reference letters, provide examples of work, and a CV
	14	Jun 30 2021 12	is too much. There should be at least a committee dedicated to this work.
			Having artists from different disciplines compete in the same category doesn't
	15	lun 30 2021 12	make sense. It's comparing apples and oranges
	10	Juli 30 2021 12	
			I understand the desire to have the winner's be somewhat of a surprise, but I think
	40	I 00 0004 40	the nominees should be notified that they didn't win via Submittable either before,
	16	Jun 30 2021 12	or right after the announcement.
			I think the representation of disciplines on the jury could be improved, particularly
	47	I 45 0004 40	given the fact that the theatre representation was not by an active theatre artist,
	17	Jun 15 2021 12	but someone who works in administrating a theatre festival.

### Q4. Other comments:

Answered Skipped

Respondents	Response Date	Responses				
		I loved having artists d	raw the nomine	es/awardees!	Showcasing n	nore artists
		through this awards pr				
1		collectivity and commu		sotare triat gav	o trio awaras a	001100 01
		I do believe that this ch	ange was due	to Covid restric	ctions and hope	the process
2	Jul 01 2021 09:	will be refined as things				·
3	Jun 30 2021 10	Nothing to add.	•			
		You need to do better r	esearch at the	quality of your	candidates and	d the selection
4	Jun 30 2021 04			1 5 . 5		
5	Jun 30 2021 01	Self nomination should	also be availab	le so artist like	myself can ap	ply.
6		I'm not sure why writer Literary Awards and H vague and don't reflect categories that recogn result of widening the c intrinsic value of the av	amilton Music A the Art commu ize the visual a categories the v	Awards respectionity of the city and dramatic art	tively. The cate Bring back sp is in their many	egories are ecific formats. The

6 23

Q5. What worked well: Answered Skipped 8 21

1	Jul 05 2021 07:	Previously answered
2		The nominees were presented in an orderly, easily sorted manner, making the selection process more a matter of time needed for proper review than anything else.
3	Jun 30 2021 10	As a nominator I would have liked notice of the progress through the process.
4	Jun 30 2021 05	Interesting array of submissions
5	Jun 30 2021 04	NA
6	Jun 30 2021 03	Fairly reasonable time constraints
	Jun 30 2021 02	I liked the way the process worked - it seemed fair and was very interesting to get such a broad range of nominees - nominating someone was also much easier
8	Jun 30 2021 01	I don't know how the selection process was done

Q6. What could be improved: Answered Skipped 8 21

Respondents	Response Date	Responses	Tags			
		I was unsure of how the	e final jury proc	ess would be	administered or	who would be
		doing it. I was also unsi	ure of how mar	y awards wer	e available, ie in	the Arts
1	Jul 01 2021 09:	Champion category.				
2	Jun 30 2021 10	10 All good.				
3	Jun 30 2021 05	Get experts on differen	t fields to asse	ss individuals i	n their field.	
4	Jun 30 2021 04	NA				
		There was a lot to take	in			ļ
		Are spreadsheets and	scoring unavoi	dable? Maybe,	but this is art.	We didn't get
5	Jun 30 2021 03	to see the support lette	rs, and often th	ose kinds of n	arratives tell the	e story.

6		Maybe separate the bullet points from the text for the main nomination form. It's hard to add a personal touch and 1st hand experiences when simply writing out a
0		nominators need to be provided with more direction - I felt some of the people
		were nominated for the wrong category based on the descriptions that were
7	Jun 30 2021 02	provided
8	Jun 30 2021 01	Transparency or perhaps public voting too

### Q7. Other comments:

Answered Skipped 2 27

Respondents	Response Date	Responses	Tags
1	Jun 30 2021 10	Nothing to add.	
2	Jun 30 2021 04	NA	

### Q8. What worked well:

Answered Skipped 4 25

Respondents	Response Date	Responses	Tags			
	Jul 06 2021 08:	8: As stated before, I felt everything worked amazingly well, given the pand				
	2 Jul 01 2021 09:	9: I felt it was unclear who would be on the final juries or how they were to be				e to be
	3 Jun 30 2021 10	10 Was not part of this process.				
	1 Jun 30 2021 04	NΔ				

Q9. What could be improved: Answered Skipped 4 25

Respondents	Response Date	Responses						
1		of music and literature.	cussed in the meetings themselves perhaps more nominations in the a sic and literature. I know these areas are covered by other awards init would give the overall Hamilton Arts Awards a little more balance.					
		I'd like a more clarified process as to who does what. I understand the need for						
2	Jul 01 2021 09:	9: changes due to Covid, but the new process was confusing to understand.						
3	Jun 30 2021 10	10 N/A						
4	Jun 30 2021 04	Na						

### Q10. Other comments:

Answered Skipped 3 26

Respondents	Response Date	Responses	
1	Jul 06 2021 08:	Kudos to all!	
2	Jun 30 2021 10	N/A	
3	Jun 30 2021 04	NA	

### Q11. What worked well:

8 21 Answered Skipped

_							
I	Respondents	Response Date	Responses				ĺ
ſ	1	Jul 06 2021 08:	I was not able to watch	as I was at ou	r cabin in the h	interlands.	

		The release of all the awardees over 12 episodes was great. It felt like you had an opportunity to get to know each of the artists. The format of the podcasts were good and having Gavin as the host and Janet Rogers featured gave the award
		series continuity .
		N/A, see below:
		The artwork/illustrations. Love that you incorporated more art into the awards
5	Jun 30 2021 04	NA
6		this was a great idea under the circumstances - very accessible if you had access to a computer so people could view them any time.
	Jun 30 2021 12	
8	Jun 30 2021 12	General organisation and communication

Q12. What could be improved: Answered Skipped 7 22

Respondents		Response Date	Responses							
	1			Perhaps including some of the awardees' images of their work in the podcast yould help people place work with the artist.						
	2		I didn't watch any of the arts awards this year. I found the way the scheduling wadone to be confusing and spreading it over several nights made it feel like a chore rather than an anticipated event.							
	3	Jun 30 2021 10	Interviews were too lon	g and kinda bo	ring.I admit I so	crolled to find o	ut who won.			
	4	Jun 30 2021 04	NA							
	5	Jun 30 2021 03	Janet Rogers - difficult What digital magazine? Podcast - no genuine e magazine	Where?	work of the art	tists. Maybe th	at was in the			
	6		A review of the artwork would've been nice. Most of my feature did not refit or my practice, and even featured a former employer responsible for great in my career. As much as I loved the two illustrations where I was represe 2 physically, I felt that there could've been reasonable changed and suggesti							
	7	Jun 30 2021 12	I thought things went w	ell given the cir	cumstances.	-				

### Q13. Should we retain a digital aspect of the event?

The second secon		
Answer Choices	R	esponses
Yes	80.00%	8
No	20.00%	2
	Answered	10
	Skipped	19

Q14. Other comments: Answered 9 20 Skipped

Respondents	Response Date	Responses	Tags			
1		Having a digital aspect disabilities, older adults to artists to have a digit	, people who ca	annot attend in	person etc. I th	ink it is helpful

2		I understand the need for Covid changes, but the multi-night format took away from the excitement and impact of the arts awards.
		I say yes to the above but in-person events are always more of a celebration.
4	Jun 30 2021 04	NA  13. above - yes there should be a digital aspect; this is a digital age. But needs to
5	Jun 30 2021 03	
6		not sure if the digital aspect should be retained - it would be great for anyone not able to attend a physical event but I wouldn't want it to overshadow a public event when we can have one
7		Don't believe I received any correspondence regarding the online event and missed the entire thing.
8		It would've also been nice to have the physical award engraved with our achievements and the year
9	Jun 30 2021 12	Was there a good number of people who participated digitally?

Q15. We are all missing live events where we can connect with our community. Provided it is safe to gather again, what should be our priorities for an in-person 2022 Arts Awards event? What do you miss? What new elements would you like to see?

Answered

Skipped

9

Skipped

Respondents		esponse Date		Tags						
	1 Ju	ul 06 2021 08:	: Music and dancing in the streets!							
	2 Ju		Yes- miss the live performances. I think out reach to under represented communities such as seniors should be prioritized. Covid was devastating for older adults in long term care. Even though we may be back in person for 2022 many people may not be able to access in person activities. It would be good if digital programming this year continues. Are there ways to integrate all member to four community in the awards/celebration?							
	3 Ju		I'd like to see the work musician, a clip of a sor documentary, etc. Som than a name and picture	ng, if it's visual ething that high	arts like a filmn nlights their wo	naker, a clip of	a film or			
	4 Ju	un 30 2021 10	I miss toasting the winner and applauding the nominees. Keep the illustrations to next year.							
	5 Ju	un 30 2021 04								
	6 Ju		Connecting to community is terrific. Going to an event to find out you didn't wir (succeed / get recognized) is difficult/sad/disheartening; is that the only way to attract audience? The Academy Awards model is a harsh one. YES, recogniz Hamilton artists should be recognized, but let us rethink the nature of "prize culture" as we celebrate the arts. Ensure rigorous selection while supporting							
	7 Ju	un 30 2021 02	not sure - i have to thin	c about this.						
	8 Ju	un 30 2021 12	Bigger venue. I do not v	vant to be at Ad	quarius with tha	at many people	!!			

		To have the event in a big space where we can have some distancing. In past years the foyer at the Theatre Aquarius was packed with people and the music so loud you could
9	Jun 30 2021 12	not have a conversation with anyone.

### Q16. How successful were we in meeting the following priorities:

	1	Not at all	Not	very	Net	utral	Some	what	Ve	ery	Total
Simplify the public nomination process to reduce barriers to nominating.	0.00%	0	0.00%	0	13.33%	2	40.00%	6	46.67%	7	15
Adjust eligibility and categories in order to celebrate the full breadth of the s	0.00%	0	18.75%	3	18.75%	3	43.75%	7	18.75%	3	16
Commitment to Inclusion and Representation throughout the program re: r	0.00%	0	0.00%	0	26.67%	4	40.00%	6	33.33%	5	15
Additional Comments											3
										Answered	16
										Skipped	13

Respondents	Response Date	Additional Comments	Tags					
	1 Jul 06 2021 08:	B: What I learned as a jury member is that representation and inclusion are so						
	2 Jul 01 2021 01:	The inclusion of a mess	0 ,	vn white supre	macist City Cou	uncil Member		
		As an adjudicator, I felt (especially in that the a acquainted and comple applicant should include bio, rather than the wor	pplicants cover tely unacquain a a work sampl	red artistic field ted). Beyond a le. Otherwise, t	ls with which I v a short descript the risk is we ad	vas both very ion, I felt each djudicate the		
	3 Jun 30 2021 01	For applicants that get is still too cumbersome						