**FRAUD AND WASTE ANNUAL REPORT**

July 1, 2020 to June 30, 2021

### Total Reports

<table>
<thead>
<tr>
<th>Category</th>
<th>Reports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Year</td>
<td>80</td>
</tr>
<tr>
<td>Prior Year Carryforward</td>
<td>16</td>
</tr>
<tr>
<td>Reports Since Hotline Launch</td>
<td>165</td>
</tr>
</tbody>
</table>

### Number of Reports by Source

- Online: 32
- Phone: 25
- Email: 19
- In Person: 3
- Mail: 1

### Top Report Categories (Current Year)

- Multiple Categories Applicable: 17
- Employee Time Theft/Misconduct: 11
- Social Services – Fraud/Wrongdoing: 11
- Service Complaint/Concern: 8
- Conflict of Interest: 5
- Improper Financial Reporting/Budgeting: 4
- Misuse of City Resources: 4
- Out of Jurisdiction: 3
- Theft/Misappropriation: 3
- Fraud/Wrongdoing: 2
- Contractor/Vendor Wrongdoing: 1
- Public Safety: 1
- Miscellaneous Categories: 10

### Total Reports: 80

#### Referral – Response Required

- 28

#### Referral – No Action Required

- 19

#### No Response Required / Not Enough Information / Out of Jurisdiction

- 15

#### Investigations Launched (Current Year)

- 18

### Loss or Waste Substantiated

- $235,000

### Recovery/Restitution

- $5,000

### Loss or Waste Substantiated Since Hotline Launch

- $439,000