



# INFORMATION REPORT

<b>TO:</b>	Chair and Members General Issues Committee
<b>COMMITTEE DATE:</b>	November 22, 2021
<b>SUBJECT/REPORT NO:</b>	Alectra Utilities Water, Wastewater and Storm 2021 Service Activity Report (FCS21089) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	John Savoia (905) 546-2424 Ext. 7298
<b>SUBMITTED BY:</b>	Brian McMullen Director, Financial Planning, Administration and Policy Corporate Services Department
<b>SIGNATURE:</b>	

## COUNCIL DIRECTION

Not applicable.

## INFORMATION

Alectra Utilities Corporation ("Alectra Utilities") has been providing water and wastewater / storm account management and billing services to the City of Hamilton ("City") since December 2001 with a renewed service agreement executed in June 2020 extending terms to December 31, 2024 (for details refer to Report FCS19095(a)).

On August 6, 2021, the City was advised that Alectra's Board of Directors, at its May 21st meeting, approved an Alectra staff recommendation to discontinue water billing services. Alectra has committed to upholding the Water Billing Services Agreement with a focus on winding-down providing water billing services to the City at the time of contract expiry, being December 31, 2024. Refer to Report FCS21082 from the Audit Finance and Administration Committee meeting on October 7, 2021 for further details.

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OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

The budgeted cost of these services for 2021 is \$5.7 M. Costs are adjusted annually based on the terms of the service agreement, growth in customer accounts and for the City's 50% share of any postal rate increases that may occur from time to time.

Appendix "A" to Report FCS21089 provides a report of the service activities provided by Alectra Utilities during 2021.

#### **APPENDICES AND SCHEDULES ATTACHED**

Appendix "A" to Report FCS21089 – 2021 Water and Wastewater / Stormwater Services Activity Report to the City of Hamilton – October 2021

JS/dt