

DRAFT

Tom Hunter,
CEO, CityHousing Hamilton

Re: Request that CityHousing Hamilton review their policies for compliance with the *Accessibility for Ontarians with Disabilities Act, 2005*

Dear Mr. Hunter

My name is James Kemp and I am the Chair of the Advisory Committee for Persons with Disabilities' Housing Working Group.

At the January 11, 2022 ACPD meeting, a request was submitted to Council authorizing the Housing Working Group to correspond with CityHousing Hamilton to request that CityHousing Hamilton review their policies for compliance with the *Accessibility for Ontarians with Disabilities Act, 2005*. This request was approved by Council at the January 19, 2022, meeting.

Specifically, the Housing Working Group would like to discuss some of their concerns and suggest solutions to improve conditions for all tenants.

Of particular note, we would like to discuss AODA policies with regards to:

1. Level AA compliance and Level AA Web Compliance.
2. Playground, picnic table, bench seating and accessible pathways installation.
3. Service counters.
4. Lobby seating.
5. Review of maintenance and construction plans to ensure accessibility despite disruptions.
6. Review of Accessibility training policies for all employees, contractors and volunteers.
7. Notice and bulletin boards accessible height requirement.
8. Review of notice of entry policy for disabled tenants.
9. Review of procedures regarding toxic chemicals and those with Multiple Chemical Sensitivities.
10. Review of cleaning notices policy.
11. Accessible presentation policies regarding prospective tenants.
12. Review of self-serve kiosks and their accessibility.
13. Snow removal policies.
14. Review of Smoke Free policy with regards to Medical Marijuana. (This policy is still waiting to be reviewed with Public Health. The pandemic has forced us to put it

aside until such time as CityHousing, the Housing Working Group and Public Health can meet and discuss together.)

The Housing Working Group meets on the third Tuesday of every month at 10:00 a.m. We look forward to meeting with you or your representatives in the future and are hopeful that we can work together to ensure that housing is equitable, diverse and inclusive for all citizens.

Thank you for your time and attention.

Sincerely,

James Kemp

cc. Kate Mannen, Manager, Partnership Development & Support Services
Amanda Warren-Ritchie, Manager, Strategy & Quality Improvement