SOFTWARE / HARDWARE PREVIOUSLY APPROVED A STANDARD BY COUNCIL

Product	Description
ESRI ArcGIS	ESRI technology is used for the City's internal and external web mapping solution. This software allows for analysis on geographic information and produces maps, electronic and hard copy. ESRI Canada is the sole provider of ESRI Products in Canada.
Kronos	Kronos labour forecasting and scheduling solutions is used for crew scheduling and time tracking with integration to payroll.
PeopleSoft Human Resource (Oracle)	PeopleSoft Human Resource is used for Enterprise Human Resource management services.
PeopleSoft Financial and WebCenter (Oracle)	The PeopleSoft Financial modules are used for enterprise wide financial services such as Accounts Payable, Accounts Receivable and Planning and Budgeting.
Oracle Database	Several of our critical enterprise applications, such as Tax and GIS, require the Oracle database as their data repository.
Ivanti HEAT	This product is the Information Technology Service Management (ITSM) solution used to report, monitor and manage all technical support calls .
Hewlett Packard (HP)	The hardware standard is for Network Server and Data Storage hardware.
Cisco Systems	This hardware standard is for Voice and Data Network infrastructure.
Microsoft SQL Server and Desktop Products	This is the standard Desktop Operating System and Desktop software installed on all corporate desktop and laptop computers. The products include Word, Excel, Outlook, Access, Publisher and PowerPoint Microsoft SQL Server as the Database repository used by many applications.
Teranet	Teranet Enterprises Inc. is the sole provincially authorized agency for the creation and distribution of all property information that is collected by the Ontario Land Registry Offices.
Eclipse	The Eclipse software is used to manage and measure projects and record staff time against the various projects.
HP Unified Functional Testing and Quality Centre Software	HP - Quality Center (QC) is a repository for test management used by developers to deliver high-quality software into production. HP – Unified Functional Testing is a tool.
HP Servers	HP is the standard server in the corporate Data Centre.
Cisco Networking and Telephony	Cisco is the standard for Networking and Telephony equipment.