	2021	2021	2021 Actu	uala	
	Approved	Actuals	.vs Approved		
	Budget	December	\$	%	Comments/Explanations
PLANNING & ECONOMIC DEVELOPMENT General Manager	1,055	760	295	27.9%	Favourable variance from Gapping savings of \$244 K, Meeting Expenses \$16 K, Marketing and PR \$10 K, Training and Conferences \$10 K
Transportation, Planning and Parking	1,977	1,215	762	38.5%	Favourable variance of \$762 K attributed to increased revenues of \$364 K (mainly from Site Rental - Movie Shoot, On-Street Parking Fees, Adminis Fees, Processing Fees), contractual \$252 K (mainly from contractual services \$147 K due to low Imperial Parking Inc. staffing rates when onboardin 2021, and Provincial payment of \$143 K for share of 2021 net loss relating to Ellen Fairclough Building), Material & Supply \$87 K, various other empretated \$81 K. Partially offset by capital expenses \$41 K recovered from operating for HVAC costs at Ellen Fairclough Building
Building	1,112	1,112	(0)	(0.0)%	Increased Building Permits revenues \$3,616 K, partially offset by gapping pressures of \$410 K. Surplus transferred to Building Permit Stabilization F 104050
Economic Development	5,581	5,387	194	3.5%	Favourable variance mainly attributed to gapping net savings of \$109 K , savings of \$138 K in Marketing and Advertising activities due to delays in Plan and Economic Development Action Plan are offset by reduced Real Estate fees of \$(106) K.
Growth Management	486	476	10	2.1%	\$1.5 M increased revenues (\$1.7 M Sub-processing fees, \$0.8 M Sewer Repair permits) and \$520 K gapping savings are offset by \$(1.8 M) year of transfer to Development Fees Stabilization Reserve 110086 and \$(176) K HIA rent received in 2020 transferred to Airport Marketing Reserve 10804 Hope Community Investment Fund
Licensing & By-Law Services	6,801	6,115	686	10.1%	Favourable variance of \$686 K due to increased revenues \$367 K (mainly from Administration Fees \$190 K & Penalties-APS \$180 K), savings in ga PY vacancies \$161 K, material & supply \$104 K, savings related to office relocation (Rent, Building Repairs & Hydro offset by Internal Debt Charges Other Employee Related \$38 K. Partially offset by increased postage in Animal Services \$35 K, Property Work - Maintenance \$32 K
Planning	3,856	3,064	793	20.6%	Overall savings from \$1.8 M excess revenues (\$367 K Zoning Application, \$350 K Site Plan Control, \$309 K Committee of Adjustment, \$255 K Cond Fees, \$214 K Miscellaneous, \$128 K Plan of Subdivision). Net gapping savings of \$438 K and savings in other operational costs contribute to the su Savings partly offset by \$1,605K surplus transfer to Development Fees Stabilization Reserve.
Tourism & Culture	9,489	7,738	1,751	18.5%	Favourable variance of \$171 K mainly attributed from savings in building and ground \$142 K, material and supply \$137 K, contractual \$113 K; Direct \$56 K; partially offset by gapping \$230 K, reduced capital recoveries \$57 K
TOTAL PLANNING & ECONOMIC DEVELOPMENT	30,357	25,867	4,490	14.8%	
HEALTHY AND SAFE COMMUNITIES HSC Administration	2,988	2,962	26	0.9%	\$81 K savings in F&A due to vacancies offset by sick pay, vacation payout, \$12 K savings due to work from home on training, conferences, less produes. Offset by a deficit of (\$99 K) due to GM overlap vacation payout. Consulting fees for GM recruitment, (\$31 K) gapping target, \$70 K offset by conferences, training and Direct facilities savings, (\$6 K) pressure GM/OW admin cost not covered through OW provincial funding
Children's Services and Neighbourhood Development	11,415	9,600	1,815	15.9%	Favourable variance mostly due to:  •\$1:2 M surplus as a consequence of COVID-19 and there being less of a caseload for fee subsidy  •\$270 K savings from COVID-19 staff redeployments  •\$228 K gapping  •\$88 K utility savings due to short term clousre in Blindigen Community Hub  •\$140 K in savings for support services, contractual, and temp agencies not required due to COVID-19  •\$83 K LEAP program costs savings due to COVID-19  •\$188 K) offset by reduction in LEAP revenues due to savings in expenses because of COVID-19.
Ontario Works	12,310	10,408	1,902	15.5%	Favourable variance of \$1.9 M due to: Revenues of \$4.2 I K - \$300 K Ministry 50% revenue carried forward from 2020 - \$170 K Maximizing available 100% subsidies in 2021 - \$1715 K Ministry 100% revenue received in 2021 related to 2020 - \$2224 K) Underspending of 2021 Ministry 50% revenue - Avoided Costs due to COVID-19 \$1.0 M - Expenses \$471 K - \$918 K Gapping due to vacant positions, retirements, and the delays in the hiring process combined with recoveries for redeployed staff - \$310 K) Increase in funeral requests - \$250 K) Renovation costs to office space to support return to office work
Housing Services	46,717	46,718	(1)	(0.0)%	Unfavourable variance due to:  - \$1.06 M Housing Stability Benefit due to CERB COVID-19 payments - \$950 K Women's Shelter - \$861 K Social Housing Provider AIRs - \$861 K Social Housing Provider AIRs - \$353 K Rent Supplements and Housing Allowances - \$226 K Bus pass expenses - \$260 K Capping due to vacant housing manager position, and COVID-19 admin funding - (\$66 4K) Rent Ready Program - (\$3.2 M) Transfer to reserve HSC20020(d) for Housing Allowance, Capital Grants, and Consultation costs.
Long Term Care	11,525	11,192	333	2.9%	Favourable variance of \$332 K due to:  • \$86 K in Employee Related Expenses due to staffing shortages, step differentials and gapping due to vacancies offset by LTD increased cohort corcusual pool, sick, staff and wacation pay.  • \$1.8 M in unbudgeted provincial funding including \$97 K Allind Health, \$1.1 7 M MOLT C Global level of care, lower copayment resident rate than b RN, RRN, PSW Staffing Supplement funding, \$27 K other revenue adjustments including preferred rate increase and Case mix index adjustment.  •\$114 K increased purchasing rebates and delay of purchases due to COVID-19 priorities.  Offset by.  • tost revenues of (\$873 K) in Accommodation Fees for preferred and basic  • (\$393K) other medical supplies, equipment, computer hardware purchases  • (\$262K) unbudgeted Minor Capital funding

<sup>- ()</sup> Denotes unfavourable variance

<sup>-</sup> Variances include eligible COVID-19 related funding (Safe Restart or Other Streams identified in Appendix F to Report FCS21070(a)

	2021	2021	2021 Acti	uals	
	Approved	Actuals	.vs Approved	Budget	
	Budget	December	\$	%	Comments/Explanations
Recreation	35,320	32,180	3,140	8.9%	\$3.27 M - Net Savings due to COVID-19 Impacts - (\$2.82 M) Foregone Revenue, (\$192 K) Incremental Costs & \$8.48 M Gapping & \$5.09 M Other Avoided Costs all offset by Budgeted Contribution from Reserve (\$7.29 M)     \$888 K Surplus due to Maintenance Closures     (\$1.14M) Increased Building Costs: (\$634 K) Facilities & (\$509 K) Utilities
Hamilton Fire Department	93,288	93,798	(510)	(0.5)%	Unfavourable variance due to material and supply costs higher than budget as a result of supply chain issues, and required vehicle repairs. Partially offset by a favourable variance due to net gapping.
Hamilton Paramedic Service	28,102	28,387	(285)	(1.0)%	Unfavourable variance due to only drawing a portion of the budgeted 2021 enhancement funding from reserve and higher than expected costs for ancillary employee related costs. Offset with higher than expected revenues for user fees, and other operating savings.
Public Health Services	13,508	12,889	619	4.6%	Savings in levy funded programs.  • \$190 K from Raccoon Rabies  • \$230 K from Saving in Healthy Baby Healthy Children and RMARCH  • \$120 K savings in Levy dental programs
TOTAL HEALTHY AND SAFE COMMUNITIES	255,173	248,135	7,038	2.8%	
PUBLIC WORKS					
PW-General Administration	635	791	(156)	(24.6)%	The PW-General Administration division has a deficit of (\$156 K) mainly due to:  • Unbudgeted costs related to City Auditor investigation
Energy Fleet and Facilities	13,358	13,210	148	1.1%	The Energy, Fleet & Facilities Management division has a favourable variance of \$148 K mainly due to: Favourable variances largely due to: \$363 K (COVID-19) avoided cost at Tim Hortons Field - redeployed staff and lower game costs due to condensed season \$392 K Backflow Prevention inspection costs lower than expected \$250 K savings mainly due to Eastmount School (demolished) and Mountain Secondary (sold) due to operational savings \$159 K fuel inventory price variance
					Partially offset by unfavourable variances mainly due to:  (\$561 K) (COVID-19)incremental expenses due enhanced cleaning and PPE  (\$303 K) (COVID-19) Mainly driven by unrealized rental revenue and concession revenues at Tim Hortons Field  (\$227 K) Vacant space mainly driven by unused commercial facilities (28 James St N.)  (\$101 K) Fleet parts obsolete Inventory write-off
Engineering Services	0	(581)	581	0.0%	The Engineering Services division has a surplus of \$581 K mainly due to:  Road Cut Administrative Program fees and Permit Revenues along with other user fee revenues collected for various Corridor Management activities administered by this section
Environmental Services	43,713	41,256	2,457	5.6%	The Environmental Services Division has a favorable variance of \$2.5 M mainly due to: Favourable variance of \$4.0 M largely due to: \$1.8 M Net gapping savings (\$370 K COVID-19 related) largely due to staff redeployment to the Hamilton Public Health Vaccination Clinics. Additional savings resulting from seasonal staff (i.e. Students) not hired per complement due to fewer or unsuccessful applicants and delayed or postponed hiring of other full time positions  • \$973 K (COVID-19) savings associated with supply chain shortages for Parks operations, Forestry & Horticulture  • \$350 K revenue increase in Cemetery sales. This is net of any trust income not realized and transfers to cemeteries reserves  • \$165 K savings relating to vehicle maintenance costs
					Offset by unfavourable variances of (\$1.5 M) mainly due to:  • (\$397 K) (COVID-19) Incremental costs for labour, cleaning, PPE and other COVID-19 related expenses to keep operations normal  • (\$192 K) (COVID-19) Incremental costs for the closure of Wild Waterworks (WWW) for the 2021 summer season
Waste Management	44,627	42,147	2,480	5.6%	The Waste Management Division has a favourable variance of \$2.5 M mainly due to: Favourable variance of \$5.9 M largely due to: - \$2.5 M increased recycling commodify largely due to increase in market rates for commodities such as Fibers, Aluminum and Plastic, partially offset by unrealized revenue for third party recycling revenues due to COVID-19 - \$1.5 M increase in TSi/CRC revenues due to increased visits and tonnages throughout the year - \$74.4 K savings largely in the Materials Recycling Facility (MRF) contract due to new contract transition costs taking place in January-February 2021 resulting in materials being shipped offsite for processing and due to budget savings as a result of processing less tonnages  Unfavourable variance of (\$3.4 M) mainly due to:
					(\$815 K) deficit in waste collection program mainly due to the escalation factor budgeted at 2% however, the actual escalation factor is 2 167%.

Untravourable variance or (\$3.4 M) manny due to:

(\$815 K) deficit in waste collection program mainly due to the escalation factor budgeted at 2%, however, the actual escalation factor is 2.167%.

(\$400 K) deficit in Waste Collections due to fleet maintenance costs

(\$148 K) deficit in the Household Special Waster program resulting from increased contractual costs and reduced subsidy due to program change effective

September 1, 2021

(\$100 K) deficit in Glanbrook Landfill operations due to provisional contract item related to flushing of leachate line for wastewater treatment

<sup>- ()</sup> Denotes unfavourable variance

<sup>-</sup> Variances include eligible COVID-19 related funding (Safe Restart or Other Streams identified in Appendix F to Report FCS21070(a)

2021 2021 2021 Actuals vs Approved Budget Actuals 1 245 80 835 79 590

Comments/Explanations

The Transit division has a favourable variance of \$1.2 M mainly due to:

Favourable variance of \$24.2 M largely due to:

\$8.3 M in Safe Restart Funding

• \$13.9 M savings due to \$11.5 M (COVID-19) DARTS contract savings due to 68% fewer trips versus budget; \$1.3 M (COVID-19) savings in Taxi Contract

due to lower utilization of TransCab and Taxi Scrip programs; \$1.0 M (COVID-19) savings in the PRESTO commissions due to lower ridership.

•\$772 K Favourable net gapping of \$7.4M in Salaries/Wages offset by unfavourable Overtime (\$3.0 M), Sick Time (\$2.8 M), unfavouable vacation payouts (\$608 K) and (\$543 K) (COVID-19) costs associated with net impact of COVID-19 related absences. Partially offset by \$302 K in surplus in other payroll related cost, such as salary and benefit reallocation, travel and spread time

S877 K favourable across multiple areas (printing and reproduction, other fees and services, NGV station maintenance, uniforms and clothing, etc.)
 S272 K net fuel savings comprised of \$853 K (COVID-19) consumption savings offset by (\$581 K) (Non-COVID-19) unfavourable impact due to higher prices

for Diesel and Unleaded

Partially offset by unfavourable variance of (\$22.9 M) largely due to:
• (\$20.2 M) (COVID-19) deficit in Fare Revenue as a result of the COVID-19 pandemic lockdowns in the first half of the year resulting in decreased ridership

and revenue.

• (\$1.0 M) (COVID-19) Due to COVID-19 emergency there has been continued delays experienced in replacing fleet; therefore there has been a need to continue to employ older fleet which is increasing impact on Maintenance costs

(\$449 K) (COVID-19) shortfall in Taxi Scrip and Charter revenue due to lower utilization of Taxi Scrip and cancellation of charters

\$284 K) (COVID-19) Incremental costs of COVID-19 related protective equipment, costs associated with advertising and promotion planned to encourage and drive returning ridership, additional Bio-Shields for additional installations and repairs as required and Installation of barriers at MacNab Terminal;

(\$244 K) (COVID-19) impacts of additional cleaning and HVAC costs at Transit Facilities

(\$128 K) (COVID-19) impact due to all enhanced bus cleaning due to COVID-19

Transportation Operations & Maintenance 83,486 77 785 5,701 6.8% The Transportation, Operations & Maintenance division has a surplus of \$5.7 M mainly due to:

Favourable variance of \$5.9 M mainly due to:

. \$2.6 M Net gapping savings due to seasonal staff/students not hired as a result of the COVID-19 hiring delays, staff vacancies attributed to normal staff turnover (retirements, job transfers, seasonal hiring, difficulties recruiting etc.)

•\$1.4 M favourable variance in the Summer Season Roads Programs attributed to savings in materials and vehicle expenses

\$1.3 M favourable variance in the Winter Season Roads Program attributed to savings in material and supplies

Partially offset by unfavourable variance of (\$240 K):

• (\$240 K) (COVID-19) Incremental costs associated with our response to the COVID-19 pandemic including labour, cleaning, PPE and other COVID-19

TOTAL PUBLIC WORKS	266,653	254,198	12,456	4.7%
<u>LEGISLATIVE</u>				
Legislative General	(386)	(356)	(30)	7.8%
Mayors Office	1,189	1,034	155	13.0%
Volunteer Committee	125	76	49	39.2%
Ward Budgets	4,236	3,928	308	7.3%
TOTAL LEGISLATIVE	5,164	4,682	482	9.3%
CITY MANAGER				
Office of the City Auditor	1,175	1,173	2	0.2%
CMO - Admin Communications and Strategic Initiatives	208 2.421	225 2,338	(17) 83	(8.2)%
Digital and Innovation Office	2,421	2,336	(169)	(83.7)%
Government & Community Relations	848	616	232	27.4%
Human Resources	8,163	7,178	985	12.1%
TOTAL CITY MANAGER	13,017	11,901	1,116	8.6%
CORPORATE SERVICES				
City Clerk's Office	2,972	3,043	(71)	(2.4)%
Customer Service, POA and Fin'l Integration	5,822	5,588	234	4.0%
Financial Serv, Taxation and Corp Controller	4,083	2,688	1,395	34.2%
Legal Services and Risk Management	3,578	4,321	(743)	(20.8)%
Corporate Services - Administration	328	309	19	5.8%
Financial Planning, Admin & Policy	5,217	4,819	398	7.6%
Information Technology	15,212	12,350	2,862	18.8%
TOTAL CORPORATE SERVICES	37,212	33,118	4,094	11.0%

Savings in conferences, meeting expenses and contingency budgets offset by gapping target, membership fees, Advertising and Escribe costs

Gapping, unspent consulting, special events, tickets, advertising and conferences - due to COVID-19-related cancellations and restrictions

Unspent Committee budgets due to COVID-19-related restrictions

Unspent Ward budgets due to office closure and other COVID-19 related cancellations

Gapping due to temp vacancies offset by speciality technical expertise/consulting costs for audits

Savings in meetings, travel & conferences offset by vacation carry-over, consulting and contractual costs

Gapping and savings in consulting, conferences and training offset by subscriptions

Savings in consulting and travel offset by shortfall in revenue targets

Savings in contractual costs and gapping due to vacancy offset by temp staffing costs, and consulting costs for HARRC Savings in corporate training costs, meeting & conferences, legal and med/arb costs, and gapping due to vacancies offset by reduced reserve recoveries

Sale of Marriage Certificates and Death Certificates better by \$97 K, Postage net costs over budget (\$129 K) due to lower usage and higher cost per transaction, Priniting purchase of Store Front over by (\$74 K), Employee Costs over budget by (\$15 K)

Employee Costs favourable by \$657 K, staff savings offset by (\$390 K) repayment of internal debt, (\$171 K) in costs to setup courtrooms for video/internet access, (\$33 K) of COVID-19 costs (OT, medical and cleaning supplies)

\$617 K savings in Employee Costs, \$560 K in favourable fees collections (specifically Tax Certificates \$250 K and Tax Transfer Fee \$220 K). HST and CPP Credits \$66 K, \$53 K in Facilities underspend, savings in Tax Collections Postage, Printing and Advertising \$48 K

(\$354 K) Due to Legal Recovery change, (\$147 K) for employee related costs, (\$207 K) for Legal Fees/Witness Fees/ Misc. Claims Expenses - for outside counsel (homeless encampment injunction, C. Kroetsch Review), (\$95 K) lower revenue than plan for Admin. Fees, Employee related costs better than plan

Over spend in Employee Costs (\$8 K), \$14 K in Ham. Renewable Power Recovery, and \$14 K in savings in Consulting and Contractual Services

Staff costs under budget by \$461 K, Security Lending Income better by \$98 K, Contractual Services better by \$70 K, Interest Earned under budget by (\$263

\$933 K in saving in Computer Software, \$820 K savings in Employee Costs, \$588 K in contract timing savings from Motorola Trunk Radio, and \$300 K in Computer Hardware Savings

Transit

<sup>-</sup> Variances include eligible COVID-19 related funding (Safe Restart or Other Streams identified in Appendix F to Report FCS21070(a)

	2021	2021	2021 Actuals		
	Approved	Actuals	.vs Approved Budget		
	Budget	December	\$	%	Comments/Explanations
CORPORATE FINANCIALS Corporate Initiatives	3,797	5,725	(1,928)	(50.8)%	\$1.9 M for insurance premiums per Report LS21027 approved at GIC meeting on August 9, 2021, slightly offset by non investment interest income earned.
Corporate Pensions, Benefits & Contingency	15,654	17,626	(1,972)	(12.6)%	Deficit due to WSIB payments
TOTAL CORPORATE FINANCIALS	19,451	23,351	(3,900)	(20.1)%	
HAMILTON ENTERTAINMENT FACILITIES					
Operating	4,037	4,989	(952)	(23.6)%	Deficit is a result of decreased revenues due to COVID-19.
TOTAL HAMILTON ENTERTAINMENT FACILITIES	4,037	4,989	(952)	(23.6)%	
TOTAL CITY EXPENDITURES	631,064	606,241	24,823	3.9%	
•					
CARITAL FINANCING					
CAPITAL FINANCING Debt-Healthy and Safe Communities	3,546	2,239	1,307	36.9%	
Debt-Planning & Economic Development	1,563	26	1,537	98.3%	
Debt-Public Works	31,044	30,024	1,020	3.3%	
Debt-Corporate Financials	89,960	84,841	5,119	5.7%	
Infrastructure Renewal Levy	13,429	13,429	0	0.0%	
TOTAL CAPITAL FINANCING	139,542	130,559	8,983	6.4%	Capital financing had an overall positive variance of \$8.9 M as a result of timing differences in cash flow assumptions in the Capital Budget.
BOARDS & AGENCIES					
Police Services					
Operating	175,352	177,367	(2,015)	(1.1)%	HPS presented the year-end variance amounts and explanations to its Board on March 31, 2022.
Capital Financing	1,235	1,235	0	0.0%	
Total Police Services	176,587	178,602	(2,015)	(1.1)%	
Other Boards & Agencies Library	32,030	27,328	4,702	14.7%	Favourable variance as a result of staffing secondments to assist with vaccine rollout/pandemic response, in addition to vacancies going unfilled (gapping) due to COVID-19 closures and service restrictions.
Conservation Authorities	8,460	8,460	0	0.0%	a control of the cont
GO Transit	0	(300)	300	0.0%	Adjustment for prior year to alignt he GO Transit payable account to reflect the correct obligation.
Hamilton Beach Rescue Unit	132	132	0	0.0%	
Royal Botanical Gardens	647	647	0	0.0%	
MPAC	6,980	6,868	112	1.6%	Budget was based on 2% increase from last year. MPAC decided on a nil increase, attributing to the variance.
Farmers Market	115	132	(17)	(14.6)%	Savings in Facilities allocations of \$34 K and Gapping savings of \$32 K are offset by increased Security costs due to COVID-19 \$(105) K, additional costs with market stalls modifications due to unfilled stalls \$(41) K, reduced revenues as a result of vacant stalls \$(38) K.
Total Other Boards & Agencies	48,364	43,267	5,097	10.5%	
Capital Financing - Other Boards & Agencies	166	166	0	0.0%	
City Enrichment Fund	6,088	6,088	0	0.0%	
TOTAL BOARDS & AGENCIES	231,205	228,123	3,082	1.3%	
TOTAL EXPENDITURES	1,001,811	964,923	36,888	3.7%	
NON DROCDAM DEVENUES					
NON PROGRAM REVENUES Slot Revenues	(5,200)	(5,200)	(0)	0.0%	The closure of casinos and racetrack slots by the Province of Ontario resulted in lost revenues. Safe Restart Funding was applied to reduce the variance.
Investment Income	(4,100)	(4,100)	0	0.0%	
Hydro Dividend and Other Interest	(5,281)	(5,256)	(25)	0.5%	Dividends from Hamilton Utilities Corporation and Alectra were lower than anticipated as a result of COVID-19. Safe Restart Funding was applied to reduce
•					the variance.
Tax Remissions and Write Offs	9,570	14,720	(5,150)	(53.8)%	Based on appeals processed
Payment In Lieu	(16,400)	(17,416)	1,016	(6.2)%	Higher Recovery from Metrolinx
Penalties and Interest	(11,000)	(11,957)	957	(8.7)%	Higher Interest and Penalties Received
Right of Way	(3,227)	(3,229)	2	(0.1)%	
Senior Tax Credit	537	524	13	2.4%	Based on Assessment Roll Update by MPAC
Supplementary Taxes POA Revenues	(9,925) (2,366)	(10,775) (2,142)	850 (224)	(8.6)% 9.5%	based on Assessment roul update by MPAC.  Revenue shortfall due to 2021 court closure. Safe Restart Funding was applied to reduce the variance.
TOTAL NON PROGRAM REVENUES	(47,392)	(44,830)	(2,562)	5.4%	TOTALIS STATUS, SHE ID 2021 OWEL DOOR OF SHE THOUSEN'T MINNING WAS APPRICATED TO THE VARIABLE.
TOTAL TOTAL REPEROLE	(,552)	(,000)	(2,002)	J. 7,0	
TOTAL LEVY REQUIREMENT	954,419	920,093	34,326	3.6%	

<sup>- ()</sup> Denotes unfavourable variance

<sup>-</sup> Variances include eligible COVID-19 related funding (Safe Restart or Other Streams identified in Appendix F to Report FCS21070(a)