



## **EMERGENCY & COMMUNITY SERVICES COMMITTEE MINUTES 22-005**

1:30 p.m.  
Thursday, April 7, 2022  
Council Chambers  
Hamilton City Hall  
71 Main Street West

**Present:** Councillors B. Clark (Chair), N. Nann, T. Jackson, and E. Pauls

**Regrets:** Councillors S. Merulla and T. Whitehead – Personal

### **THE FOLLOWING ITEMS WERE REFERRED TO COUNCIL FOR CONSIDERATION:**

**1. Fire Apparatus Conference/Trade Show Showcase (HSC22019) (City Wide) (Item 7.1)**

**(Jackson/Nann)**

That Report HSC22019, respecting Fire Apparatus Conference/Trade Show Showcase, be received.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinde Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**2. City of Hamilton's Strategic Plan to Create Affordable Housing Supply in the Secondary Rental Market (HSC22007) (City Wide) (Item 10.1)**

**(Nann/Pauls)**

(a) That the City of Hamilton's Strategic Plan to Create Affordable Housing Supply in the Secondary Rental Market attached as Appendix "A" to Report HSC22007, be endorsed; and,

- (b) That the General Manager of the Healthy and Safe Communities Department, or designate, be authorized and directed to administer the Secondary Dwelling Units Program and provide support to residents applying to the Secondary Dwelling units Program including: entering into any agreements on such terms as they consider appropriate; approving payments, and taking other actions needed to ensure success, in a form satisfactory to the City Solicitor.

**Result: Motion CARRIED by a vote of 3 to 1, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
NO - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**3. Shelter System Complaint Resolution Process (Item 11.1)**

**(Clark/Nann)**

WHEREAS, since the onset of COVID-19 there has been a rapid expansion of the emergency shelter system which has created many changes and ongoing challenges for service providers and clients;

WHEREAS, to better support the emergency shelter system in achieving outcomes, continuous improvement processes should be in place to learn from the pandemic response and look for opportunities for improvement;

WHEREAS, opportunities for improvement should be identified in a person-centred way that accounts for individual experiences of those in the emergency shelter;

WHEREAS, there are many avenues in which complaints, concerns or questions can be received by City staff about services and care provided in the emergency shelter system; and

WHEREAS, developing a formal complaint process for Residential Care Facilities has been successful in receiving and responding to complaints, concerns or questions about the services and care provided to residents of these locations;

THEREFORE, BE IT RESOLVED:

- (a) That staff be directed to formalize a process within the Healthy and Safe Communities Department to receive complaints, concerns or questions about the services and care provided to clients within Hamilton's emergency shelter system;

- (b) That when the complainant feels the issue has not been satisfactorily resolved through working directly with the service provider, that the process allows for complaints, concerns or questions from:
  - (i) Clients of the shelter system;
  - (ii) Anyone acting on behalf of a client including peers, advocates, friends and family members of clients;
  - (iii) Shelter system staff, service coordinators, medical providers, hospitals, social service organizations and paraprofessionals regarding a client(s) issue;
- (c) That once established, staff report back to the Emergency and Community Services Committee on the details of the formalized shelter system complaint resolution process.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**4. Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory (Added Item 11.2)**

**(Clark/Jackson)**

WHEREAS, the City of Hamilton, through City Housing Hamilton, has received tens of millions of dollars through the Federal Government's Rapid Housing Initiative (RHI) program to construct new affordable housing units;

WHEREAS, current projects benefiting from RHI funding will, in part, assist in securing homes for houseless individuals;

WHEREAS, Hamilton has a Housing First mandate;

WHEREAS, there are tight timelines associated with the application process for RHI funding; and

WHEREAS, there is the possibility that a third round of RHI funding may be made available for municipal service providers;

THEREFORE, BE IT RESOLVED:

- (a) That Housing Services staff, in consultation with ***Hamilton is Home Coalition, of which City Housing Hamilton is a part***, prepare a list of Rapid Housing Initiative (RHI) eligible, shovel-ready locations for a possible third round of RHI funding; and
- (b) That the list of Rapid Housing Initiative (RHI) eligible, shovel-ready locations be presented to the Emergency and Community Services Committee for consideration.

**Result: Motion, As Amended CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**5. Appointments to the Seniors Advisory Committee (Added Item 14.1)**

**(Pauls/Jackson)**

That the recommendation respecting Appointments to the Seniors Advisory Committee be approved and released publicly following approval by Council.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**FOR INFORMATION:**

**(a) APPROVAL OF AGENDA (Item 2)**

The Committee Clerk advised of the following changes to the agenda:

**6. DELEGATION REQUESTS**

- 6.1. Garth Brown, Equality, respecting secondary suites (for today's meeting)

**7. CONSENT ITEMS**

- 7.3 Seniors Advisory Committee Minutes - March 4, 2022

- 7.4 Interview Sub-Committee to the Emergency and Community Services Committee Minutes – March 22, 2022

**12. NOTICES OF MOTION**

- 12.1. Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory

**13. GENERAL INFORMATION / OTHER BUSINESS**

- 13.1. Amendments to the Outstanding Business List  
13.1.a. Items Considered Completed and to be Removed  
13.1.a.a. Hamilton Youth Engagement Collaboration (CES15056(b))  
Item on OBL: 17-C  
Addressed at the March 24, 2022 Emergency and Community Services Committee meeting as Item 8.2 – **WITHDRAWN**

**14. PRIVATE & CONFIDENTIAL**

- 14.1. Appointments to the Seniors Advisory Committee

**(Jackson/Pauls)**

That the agenda for the April 7, 2022 Emergency and Community Services Committee meeting be approved, as amended.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**(b) DECLARATIONS OF INTEREST (Item 3)**

There were no declarations of interest.

**(c) APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

**(Nann/Jackson)**

That the Minutes of the March 24, 2022 meeting of the Emergency and Community Services Committee, be approved, as presented.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**(d) DELEGATION REQUESTS (Item 6)**

**(i) Garth Brown, Equality, respecting secondary suites (added Item 6.1)**

**(Pauls/Nann)**

That the Delegation Request from Garth Brown, Equality, respecting secondary suites, be approved, for today's meeting.

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

**(e) CONSENT ITEMS (Item 7)**

**(i) Various Advisory Committee and Sub-Committee Minutes**

**(Jackson/Pauls)**

That the following Minutes be received:

- (a) Seniors Advisory Committee – February 4, 2022 (Item 7.2)
- (b) Seniors Advisory Committee – March 4, 2022 (Added Item 7.3)
- (c) Interview Sub-Committee to the Emergency and Community Services Committee – March 22, 2022 (Added Item 7.4)

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark

ABSENT - Ward 14 Councillor Terry Whitehead

**(f) PUBLIC HEARINGS / DELEGATIONS (Item 9)**

**(i) Garth Brown, Equality, respecting secondary suites (Added Item 9.1)**

Garth Brown, Equality, addressed the Committee respecting secondary suites.

**(Nann/Jackson)**

That the delegation from Garth Brown, Equality, respecting secondary suites, be received and referred to the consideration of Report HSC22007, respecting City of Hamilton's Strategic Plan to Create Affordable Housing Supply in the Secondary Rental Market (Item 8.1).

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Chair - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

For further disposition of this matter, refer to Item 2.

**(g) MOTIONS (Item 11)**

**(i) Shelter System Complaint Resolution Process**

Councillor Clark relinquished the Chair to Councillor Nann to introduce a motion respecting Shelter System Complaint Resolution Process.

For disposition of this matter, refer to Item 3.

**(h) NOTICES OF MOTION (Item 12)**

**(i) Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory (Added Item 12.1)**

**(Clark/Jackson)**

That the Rules of Order be waived to allow for the introduction of a Motion respecting Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory.

**Result: Motion CARRIED by a 2/3 vote of 4 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann

ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

For further disposition of this matter, refer to Items 4 and (i).

**(i) MOTIONS (Item 11) (continued)**

**(ii) Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory**

Councillor Nann relinquished the Chair to Councillor Jackson to introduce an amendment respecting Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory.

**(Nann/Pauls)**

That the motion respecting Rapid Housing Initiative (RHI) Eligible, Shovel-Ready Locations Inventory, be amended by deleting the words "**CityHousing Hamilton**" and replacing them with "**Hamilton is Home Coalition, of which CityHousing Hamilton is a part,**" to read as follows:

- (a) That Housing Services staff, in consultation with ~~CityHousing Hamilton~~ **Hamilton is Home Coalition, of which City Housing Hamilton is a part**, prepare a list of Rapid Housing Initiative (RHI) eligible, shovel-ready locations for a possible third round of RHI funding; and

**Result: Motion CARRIED by a vote of 4 to 0, as follows:**

YES - Chair - Ward 3 Councillor Ninder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

For disposition of this matter, refer to Item 4.

Councillor Clark assumed the Chair.

**(j) PRIVATE AND CONFIDENTIAL (Item 14)**

The Emergency and Community Services Committee determined that it was not necessary to move into Closed Session respecting Item 14.1.

**(i) Appointments to the Seniors Advisory Committee (Added Item 14.1)**



**(Pauls/Jackson)**

That the Rules of Order be waived to allow for the introduction of a Motion respecting Appointments to the Seniors Advisory Committee.

**Result: Motion CARRIED by a 2/3 vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

For disposition of this matter, please refer to Item 5.

**(k) ADJOURNMENT (Item 15)**

**(Jackson/Pauls)**

That there being no further business, the Emergency and Community Services Committee be adjourned at 2:57 p.m.

**Result: Motion CARRIED by a vote of 5 to 0, as follows:**

YES - Chair - Ward 3 Councillor Nrinder Nann  
ABSENT - Ward 4 Councillor Sam Merulla  
YES - Ward 6 Councillor Tom Jackson  
YES - Ward 7 Councillor Esther Pauls  
YES - Ward 9 Councillor Brad Clark  
ABSENT - Ward 14 Councillor Terry Whitehead

Respectfully submitted,

Councillor B. Clark  
Chair, Emergency and Community Services  
Committee

Tamara Bates  
Legislative Coordinator  
Office of the City Clerk