Hamilton

2020 - 2021

Annual Corporate Security Report

Public Works Committee

May 30, 2022

Public Works
Energy, Fleet & Facility Management

2020 – 2021 Annual Corporate Security Report Agenda

1. What's in the Review

2. Organizational Structure

3. 2020 / 2021 in Review

4. Significant Activities and Events

5. Project Highlights

6. KPI's / Stats

7. Looking Ahead

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Organizational Structure

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Security System Expansion Projects:
- Hamilton Housing Office
- Mountain Transit Centre
- Hamilton Farmers Market

NEW

CORPORATE SECURITY
Employee Resources Page

✓ Incident Reporting
✓ Community Partnerships
✓ Card Access Requests

Security Established Committee's:
- Security Staff Advisory Committee (SSAC)
- Policy and Procedures Sub-Committee
- Training Sub-Committee
- Hamilton Water Committee
- New Security Technology Installation – Design, Review and Recommendations Committee
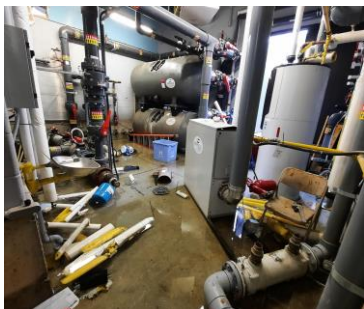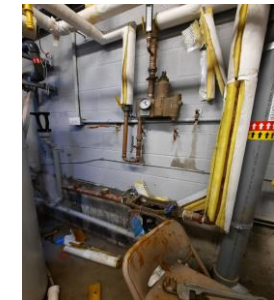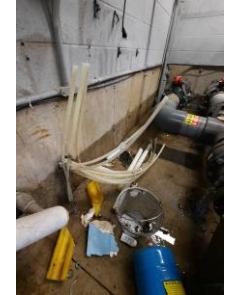- Parks Patrol Committee

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Location: Birge Pool

Date: October 28, 2021

Type: Break & Enter, Theft Over $5000, Vandalism

Occurrence #'s 2021-10-28-PRKBIRGEPOOL (City-CorpSec)

Operational Impact: Pool Use

Cost Impact: Estimated at $250,000, repair contract in procurement at time of this report.

Description: The mechanical room for the pool facility was broken into with the intent for unlawful behaviour. Vandalism and intentional damage in cutting and removing pipes and fixtures resulted in theft and loss of City property, as well as significant flooding and damage to other equipment.

Linking Factor(s): Scrap Metal Theft

Mitigation: Burglary detection, CPTED strategies and security patrol enhancements

Accountability: Investigation by Police including forensic evidence collection. As of the time of this report, the person(s) responsible are unknown.

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Significant Activities and Events

Location: Dalewood Recreation Centre
Date: June 6, 2020 (Reported)
Type: Break & Enter, Theft Over $5000, Vandalism
Occ #'s 2020-06-19-DALEWOOD (City-CorpSec)
20-648171 (Hamilton Police Service)

Operational Impact: Building HVAC rooftop system destroyed, replacement required

Cost Impact: $200,000 for unit replacement, plus installation / commissioning and staff resources

Description: The HVAC rooftop unit was broken into after unlawful access was gained to the rooftop of the Dalewood Recreation / Dalewood Elementary School. The removal of condenser equipment and coils resulted in permanent destruction of the unit requiring a complete replacement.

Linking Factor(s): Scrap Metal Theft, Unoccupied Facility due to COVID-19

Mitigation: HVAC roof equipment intrusion monitoring

Accountability: Investigation by Police including forensic evidence collection. As of the time of this report, the person(s) responsible are unknown.

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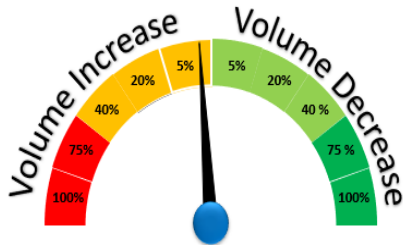
Project Highlights

New Security System Projects:
- Hamilton Municipal Parking System
- Eastport Hauled Liquid Waste Facility
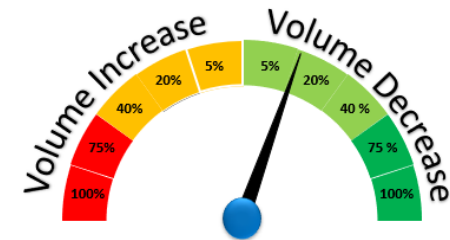- Beverly Community Centre
- Greensville Library

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In 2020, Corporate Security responded to **1,502** service calls City-wide. The variance between 2019 and 2020 for total calls shows an **1%** increase in demand on security services. (1,498 in 2019)

In 2021, Corporate Security responded to **1,312** service calls City-wide. The variance between 2020 and 2021 for total calls shows an **13%** decrease in demand on security services. (1,502 in 2020)

Incident Category Trending

Category	Sub-Categories	2019	2020	2021	2020-2021 Comparison
Alarm		**709**	**762** (up 7% from 2019)	**695**	*Down 9% in total volume of Alarm events in 2021 from 2020.*
	Duress / Panic	22	17	4	
	Fire Alarm	89	72	57	
	Intrusion / Burglary	587	521	543	*In 2021, 53% of all reported*
	Trouble (General)	3	151	90	*incidents were classified*
	Other	8	1	1	*as an Alarm event.*

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~Centralized Security Control Room~

~Emergency Event Communication~

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Discussion

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