



Hamilton

HSR SERVICE UPDATE

JUNE 28, 2022

OUR PRIORITIES



COMMUNITY ENGAGEMENT & PARTICIPATION

Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community.



ECONOMIC PROSPERITY & GROWTH

Hamilton has a prosperous and diverse local economy where people have opportunities to grow and develop.



HEALTHY & SAFE COMMUNITIES

Hamilton is a safe and supportive city where people are active, healthy, and have a high quality of life.



CLEAN & GREEN

Hamilton is environmentally sustainable with a healthy balance of natural and urban spaces.



BUILT ENVIRONMENT & INFRASTRUCTURE

Hamilton is supported by state of the art infrastructure, transportation options, buildings and public spaces that create a dynamic City.



CULTURE & DIVERSITY

Hamilton is a thriving, vibrant place for arts, culture, and heritage where diversity and inclusivity are embraced and celebrated.



OUR PEOPLE & PERFORMANCE

Hamiltonians have a high level of trust and confidence in their City government.

HSR strives to provide a customer-focused experience that is safe, reliable, inclusive and accessible to all users of the City of Hamilton's public transit services.

The Transit division achieves this by:

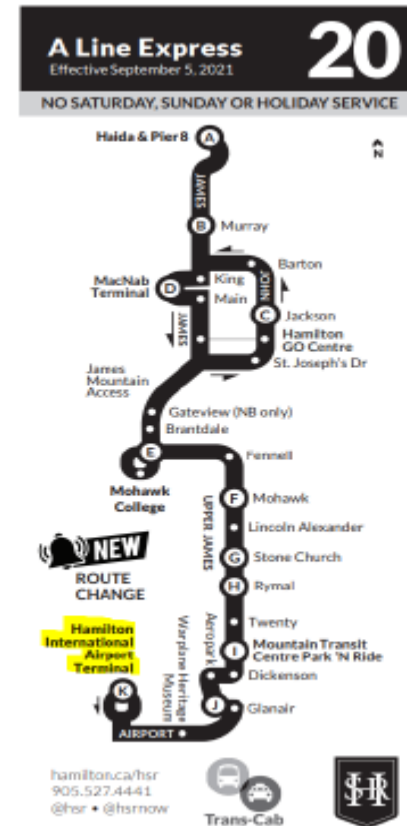
- providing a customer experience that meets or exceeds expectations;
- maintaining the service and infrastructure in a state of good repair; and
- having a vision to accommodate future needs.

At its February 24, 2022 meeting, the Airport Sub-Committee requested information on HSR services to the John C. Munro Airport.

The Airport area is recognized as one of importance to the City of Hamilton as set out in the Economic Development Action Plan. Continued investment in transit to and from the airport creates an important connection from there to the rest of Hamilton, allowing for easy movement for employees and visitors alike. Transit service to the airport is currently offered on conventional transit, and through an alternative model when the conventional route ends for the day.

Airport service is provided on the Route 20 A Line and by TransCab Service.

Route 20 A Line is the second line in Hamilton's BLAST Network.



TRIP GENERATORS



FALL SERVICE 2022

As part of Council's continued investment in local transit, additional service hours were added to the Route 20 A Line.

Weekday Improvements:

- 10-minute frequency during AM & PM peak periods
- Introduction of Late Evening service will be introduced at a 30-minute frequency, with buses remaining in service until 2:00 a.m.

Saturday Improvements:

- Introduction of service from 5:30 a.m. until 1:30 a.m., operating at a 30-minute frequency in Early AM, Early Evening and Late Evening and a 15-minute frequency during Day (approximately 8:00 a.m. to 6:00 p.m.)

Planned changes in Year 7 of the 10-Year Local Transit Strategy include further expansion and are contingent upon Council approval of the 2023 operating budget, to be presented in January of 2023.

Sundays and Holiday Service

- Introduction of service from 6:00 a.m. to 12:30 a.m., operating at a 30-minute frequency in Early AM, Early Evening and Late Evening and a 20-minute frequency during Day (approximately 8:00 a.m. to 6:00 p.m.)