

**Expanded Homeless-Serving System Interventions During COVID-19**

<b>Sector / Intervention:</b>	<b>Pre-COVID (as of Feb. 2020)</b>	<b>During COVID-19 (March 2020- December 2022)<sup>1</sup></b>	<b>Post- COVID-19<sup>2</sup></b>
<b>Emergency sheltering:</b>			
Family Emergency Shelter	20 rooms; 80 beds	no change	
Family Hotel Overflow	25 rooms	105 rooms	
Single Men's Emergency Shelter	194 beds	245 beds	
Single Women's Emergency Shelter	46 beds	119 beds	
Single Women's Hotel Overflow	n/a	56 rooms	
Youth Emergency Shelter	21 beds	no change	
Additional Flex Capacity Hotel Overflow <sup>3</sup>	n/a	121 rooms (Men/Couples)	
<b>Drop-in and extreme weather supports:</b>			
Drop-Ins	3 drop-in programs funded <sup>4</sup>	6 drop-in programs funded <sup>5</sup>	
Winter Response	n/a	Winter Response Fund and 3 cold weather response warming centres	
<b>Indigenous Specific Supports</b>			
Indigenous Emerging Needs Fund	n/a	Provides the Coalition of Hamilton Indigenous Leadership (CHIL) with financial support to address immediate, time sensitive needs which serve to directly prevent and address homelessness experienced by Indigenous community members of Hamilton.	

<sup>1</sup> Shelter capacity fluctuated during COVID-19; numbers listed were the peak capacity.

<sup>2</sup> To be determined, based on consultation and report back to Council in August 2022.

<sup>3</sup> Number of rooms fluctuated, as well as demographics, and served a combination of single women, single men, and/or couples during COVID-19.

<sup>4</sup> As directed by Council, drop-ins (Carol Ann's Place, Willow's Place and Wesley Drop-in) were provided with one-time wind-down funding to end services by March 31, 2020.

<sup>5</sup> COVID response extended funding levels for existing drop-ins, while providing new funding to 3 additional drop-in programs: The Hub, Living Rock and Hamilton Regional Indian Centre (HRIC).

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Indigenous Identified and Led Solutions through COVID-19	Through COVID-19, the City has continued to allocate 20% of federal homelessness program funding to Indigenous-led interventions selected by the Indigenous Community Advisory Board, an arrangement that was developed in 2004 between the two Community Entities to respond to the disproportionate rate of homelessness among Indigenous people in our community.		
<b>Additional elements funded during COVID-19:</b>			
Ancillary Supports to COVID-19 Homelessness Response	n/a	i.e. enhanced City of Hamilton staffing and case management, cleaning, security, food, client transportation and associated services	
Capital Improvements to Shelters and Drop-ins	n/a	5 projects supported <sup>6</sup>	
Isolation Services	n/a	5 new locations established/operated to support individuals and families <sup>7</sup>	
Additional Congregate Setting Outbreak Supports	n/a	Additional funding to agencies for staffing, PPE, cleaning and COVID-19 supplies specific to active outbreaks	
RCF COVID-19 Supports	n/a	Additional funding to operators for staffing, PPE, cleaning and COVID-19 supplies	
Social Housing Providers	n/a	PPE support	
COVID-19 Grants for Social Service Providers and Community Organizations	n/a	39 programs received funding through the COVID-19 grants stream to support efforts and services affected by COVID-19	

<sup>6</sup> Specific COVID-19 funding for retrofits to support Infection Prevention and Control Canada (IPAC) guidelines; permanent enhancements to the facilities.

<sup>7</sup> Isolation services for individuals and families experiencing homelessness who tested positive for COVID-19, as well as close contacts of positive cases. Additional isolation space was also provided for: staff from shelters or healthcare settings who could not safely return home while working during an outbreak without putting other members of their household at risk; and, isolation space for members of the general public who tested positive or were deemed close contacts and could not isolate in their home.

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Rent Ready	n/a	Additional funding to create a temporary enhanced Housing Stability Program that supports Ontario Disability Support Program, Ontario Works recipients and people with low income to maintain their housing	
Housing Allowances	n/a	New Housing allowances for clients of City funded Intensive Case Management (ICM) programs	