

CITY OF HAMILTON

NOTICE OF MOTION

General Issues Committee: September 21, 2022

MOVED BY MAYOR F. EISENBERGER.....

Digital Tools to Enhance Public Transit Safety for Hamilton Street Railway (HSR) Riders in the City of Hamilton

WHEREAS, public transit and the Hamilton Street Railway (HSR) are essential services that the City of Hamilton is proud to offer all residents and visitors alike;

WHEREAS, the City of Hamilton and the HSR strive to offer a convenient, affordable, safe and welcoming environment for all transit users;

WHEREAS, the City of Hamilton is committed to reviewing and examining best practices and tools to enhance convenience and safety while fostering a welcoming environment for all public transit riders on the HSR;

WHEREAS, other municipalities have successfully deployed transit safety apps that allow transit riders to discreetly report issues of concern for themselves or others, such as harassment, suspicious activity, safety concerns while on a public transit vehicle, or at a transit station or stop involving themselves or fellow riders, to Transit Control ensuring a rapid response if warranted.

THEREFORE, BE IT RESOLVED:

That City Staff, including the departments of Digital Innovation, Public Works, Communications, and the HSR, be directed to develop a plan for the implementation of a transit safety app, either as a stand-alone tool, or included as a feature in the existing HSR app and report back to the General Issues Committee with options for the implementation.