

Pilon, Janet

Subject: Exterior Water Line

From: Cathy Bertenthal

Sent: March 17, 2021 2:49 PM

To: Procurement Internet Email <Procurement@hamilton.ca>; Cathy Bertenthal

Cc: arlenevanderbeek@hamilton.ca; Litzen, Julie <Julie.Litzen@hamilton.ca>; Office of the Mayor <mayor@hamilton.ca>; DL - Water <dlwater@hamilton.ca>; clerk@hamilton.ca

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To whom it may concern

A letter came to the home owner this week regarding protection against needed repairs to the Exterior Water Line. It is unethical for the City of Hamilton to recommend one provider of this protection from repairs. A home owner has several options for this coverage including as a rider on home insurance .This needs to STOP. There is no problem with advising the home owner of their risk Future mailings should not recommend any providers of this protection.

Please refer this to the appropriate department and Council committee.
I look forward to hearing from you.

Toni Bertenthal
Dundas