

COUNCIL-STAFF RELATIONSHIP POLICY & WORKFORCE OVERVIEW

November 8, 2022

Ethics and Accountability Framework

PROVINCE

Mandated municipal accountability officers

INTEGRITY COMMISSIONER

LOBBYIST REGISTRAR

OMBUDSMAN

AUDITOR GENERAL

CLOSED MEETING INVESTIGATOR

CITY COUNCIL
Elected Official Framework

COUNCIL & ADMINISTRATION
SHARED

ADMINISTRATION
City Staff Framework

OATH OF OFFICE Legislated LOBBYIST REGISTRAR By-law

INTEGRITY

COMMISIONER

By-law

CODE OF CONDUCT By-law

PROCEDURAL
By-law

CLOSED MEETING
INVESTIGATOR
Ombudsman

COUNCIL STAFF RELATIONSHIP Policy

WHISTLEBLOWER Policy

CODE OF CONDUCT
Policy

PROCUREMENT Policy

Policy

PRIVACY Policy

VIOLENCE IN THE WORKPLACE PREVENTION Policy THEFT, FRAUD & WASTE Policy

GENDER IDENTITY
& GENDER
EXPRESSION Policy

HARASSMENT & DISCRIMINATION PREVENTION Policy

PROFESSIONAL CODE OF ETHICS

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Province

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Officers

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Council

CITY COUNCIL Elected Official Framework

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City Staff

ADMINISTRATION City Staff Framework

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THEFT, FRAUD & WASTE Policy

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Shared Policy

COUNCIL & ADMINISTRATION SHARED

COUNCIL STAFF RELATIONSHIP Policy

WHISTLEBLOWER By-law



- Council/Staff Relationship Policy Resulted from the Bellamy Report
- Provincially mandated through Legislation



Council-Staff Relationship Policy

Guiding Principles

- Shared responsibility
- Accountability and Transparency
- Respect for roles and professional boundaries
- Uphold the vision, mission, and culture of the City, work together to achieve strategic priorities
- Mutual respect, honesty, professionalism
- Communicate transparently, in a timely manner and in good faith
- Do not make statements which reflect negatively on the city or individual
- Respectful of each others time and workload



Council-Staff Relationship Policy

Roles and Responsibilities

- Mayor
 - Chief Executive Officer of the Municipality and Head of Council
- Council
 - Represent the Corporation, provide direction and create policy
- City Manager
 - Accountable to Council, leads staff, and connects with community
- Senior Leadership
 - Provide advice to Council, implement Council decisions



Statutory Officials

Building Code Act:

Chief Building Official

Health Protection & Promotion Act:

Medical Officer of Health

Fire Code Act:

Fire Chief

Municipal Act:

- Chief Administrative Officer or City Manager (By-Law #19-044)
- City Clerk
- Treasurer
- Auditor General (By-Law #19-180)



^{*} Some city staff also accountable to licensing and regulatory bodies (i.e. nurses, engineers, lawyers)

Workforce Overview

- 8500+ Staff
 - 78% unionized, 71% full time, 79% permanent positions
- 2021 Our People Survey Results
 - Pride in their work and working for the City
 - Would recommend us as an employer
 - Challenges in communication, employee recognition, ability to be innovative, career advancement opportunities, and access to leadership
 - External harassment/bullying
- Occupational Health and Safety Act Obligations



Workforce Overview, cont'd

- Pandemic Recovery
- Fight for Talent
 - Currently reviewing policies and practices to ensure we are an employer of choice
- Disconnecting from Work Policy





QUESTIONS?