



**CITY OF HAMILTON**  
**PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT**  
**Growth Management Division**

<b>TO:</b>	Chair and Members Planning Committee
<b>COMMITTEE DATE:</b>	April 6, 2021
<b>SUBJECT/REPORT NO:</b>	Next Generation 9-1-1 Requirements - Duplicate Street Names and Municipal Addressing Issues (PED20175(b)) (Wards 12, 13 and 15)
<b>WARD(S) AFFECTED:</b>	Ward 12, 13 and 15
<b>PREPARED BY:</b>	Alvin Chan (905) 546-2424 x 2978
<b>SUBMITTED BY:</b>	Tony Sergi Senior Director, Growth Management Planning and Economic Development Department
<b>SIGNATURE:</b>	

**RECOMMENDATION(S)**

- (a) That the procedure, attached as Appendix “A” to Report PED20175(b), be adopted for the potential reimbursement of any costs to property owners associated with address changes necessary to support 9-1-1 Requirements;
- (b) That any costs associated with Recommendation (a) of Report PED20175(b), to a maximum of \$40,000, be funded through the Tax Fee Stabilization Reserve, Account No. 110046.

**EXECUTIVE SUMMARY**

At the December 8, 2020, Planning Committee, after considering Report PED20175(a), Committee approved the following motion:

- (a) That in addition to recommendations approved under Report PED20175; that Growth Management staff be directed to address the additional Duplicate Street Names and Municipal Address Issues as outlined in Report PED20175(a) as part of the previous direction under Report PED20175, to develop and implement a program to address the New Generation 9-1-1 requirements and issues; and,

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- (b) That the City of Hamilton be responsible for the costs associated with the address changes for the addresses listed in Reports PED20175 and PED20175(a), with the exception of 1 Hamilton Street South which was resolved.

Report PED20175(b) outlines the recommended procedure for compensating impacted property owners for costs associated with the Next Generation 9-1-1 requirements.

This Report also provides a consolidated list of all potential municipal address and street name changes previously presented in Reports PED20175 and PED20175(a) for ease of reference.

Lastly, it is noted that Report PED20175(b); and, the previous reports identified within, are related to the information presented under Information Report FCS20082 / HSC2004 – page 4, “City Addressing Issues”.

**Alternatives for Consideration – See Page 6**

**FINANCIAL – STAFFING – LEGAL IMPLICATIONS**

**Financial:** The costs of administering the recommended compensation program, including staff time, mailing cost to notify residents, and related costs for the insertion of newspaper notices, would be absorbed within the existing Growth Management Division operating budget.

Costs for any compensation to impacted landowners would be funded by the Tax Fee Stabilization Reserve, Account No. 110046, to a maximum of \$40,000.

Lastly, it is noted that Report PED20175(b); and, the previous reports identified within, are related to the information presented under Information Report FCS20082 / HSC2004 – page 4, “City Addressing Issues”.

**Staffing:** There are no associated staffing implications, as the project will be managed by the existing staff compliment.

**Legal:** Legal staff are available to provide support including the review and negotiation of required agreements.

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## **HISTORICAL BACKGROUND**

The Canadian Radio-Television and Tele-communication Commission (CRTC), is transitioning to “Next Generation 9-1-1 or NG 9-1-1”, which requires resolution of several duplicate street names and municipal addressing issues.

Staff have prepared Table 1 which summarizes the municipal streets which will require a street name change, along with the number of properties affected by the recommended changes. This information was previously presented in Reports PED20175 and PED20175(a).

## **POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS**

Policy B.3.5 of Volume 1 of the Urban and Rural Hamilton Official Plan identifies emergency medical services, fire services, and police services as a community facility/service.

Accordingly, “The City recognizes that the planning and provision of community facilities / services requires partnership, consultation, coordination, and cooperation among all levels of government, public agencies, the non-profit service delivery and voluntary sector, and citizens. It is the role of the City to facilitate and support a process of integrated planning and cooperation.”

As such, per the existing agreement between Bell Canada and the former Region, the City (as successor) has an obligation to provide Bell Canada with accurate addressing information if Bell is to provide the City with reliable response and effectiveness of the NG 9-1-1 system.

It should be noted that the required upgrades to the Bell Network are a direct result of the CRTC and the NG 9-1-1 program. Not resolving the identified issues would result in Bell Canada refusing to re-execute the PERS agreement with the City of Hamilton; and, would therefore leave the City without a Public Emergency Response Service which would impact all Emergency Services across the City.

## **RELEVANT CONSULTATION**

- Infrastructure and Operations, Corporate Services;
- Business Applications, Corporate Services;
- Geomatics and Corridor Management Section of the Public Works Department; and,
- Legal Services, Corporate Services Department.

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**ANALYSIS AND RATIONALE FOR RECOMMENDATION**

As previously reported under Reports PED20175 and PED20175(a), the municipal street selected and approved for change was based on the least amount of properties affected, in order to minimize the impacts.

Staff have prepared Table 1 below which summarizes the municipal streets which will require a street name change, along with the number of properties affected by the recommended changes. This information was previously presented to Council in Reports PED20175 and PED20175(a).

**Table 1: Proposed Municipal Address and Street Name Changes**

<b>Street Name</b>	<b>Address Range</b>	<b>Ward</b>	<b># of Affected Properties</b>
Woodworth Drive	293 – 395; 296 – 394; 302 – 382; and, 303 – 393	12	49
Margaret Street	7; and, 8 – 30	12	9
Union Street	6 – 24; and, 7 – 23	12	7
William Street	20 – 24; and, 21 – 25	15	5
William Street	8	13	1
Bayview Avenue	3 – 11; and, 12	13	6
Sleepy Hollow Court	17 – 21	13	3
<b>TOTAL:</b>			<b>80</b>

Staff have undertaken a review of the potential costs to residential property owners for the required changes. In particular, staff reviewed the typical impacts that would result from a street name or address change. Staff consulted the applicable websites and / or contacted the relevant agency to determine potential costs.

A list of websites consulted is provided in Appendix “B” attached to Report PED20175(b). Of note, if the service is not identified within the list, staff was either in contact via phone or email to confirm respective costs.

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The results of this review are presented in Table 2 below. As shown in the table, staff have not identified any confirmed costs to property owners as a result of the proposed changes to street names.

However, it is important to note that this is not an exhaustive list, as requirements may differ for each property owner. For example, some residents may need to update stationary or other materials associated with a home business or personal stationary. Additionally, properties that include the street name in any signage or identifying materials for said property will also require updating.

**Table 2: Potential Costs for Municipal Street and Address Changes**

<b>Documents/Item</b>	<b>Anticipated Cost</b>
Bell	\$0
Rogers	\$0
Telus	\$0
Cogeco	\$0
Source Cable	\$0
Driver's License and Vehicle Permit	\$0
Health Card	\$0
Ontario Provincial Business / Corporations	\$0
Service Ontario	\$0
Ontario Provincial Elections	\$0
Canada Post	\$0
Deed and Title	\$0
Mortgage	\$0
Horizon/Alectra	\$0
Enbridge/Union Gas	\$0
Hydro One	\$0
Credit Cards/Debit Cards	\$0
City of Hamilton Billing	\$0
Memberships and Subscriptions (Gyms; Magazines; newspaper, etc.)	\$0
Insurance	\$0
Passport	\$0
Canada Revenue Agency – Personal	\$0
Canada Revenue Agency – Business	\$0
Service Canada	\$0
Federal Voting Registration	\$0
Other Federal Services	\$0

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Staff are recommending that any costs associated with the required address changes be eligible for reimbursement by the City in accordance with the recommended procedure, attached as Appendix “A” to Report PED20175(b).

Lastly, it is noted that Report PED20175(b); and, the previous reports identified within, are related to the information presented under Information Report FCS20082 / HSC2004 – page 4, “City Addressing Issues”.

## **ALTERNATIVES FOR CONSIDERATION**

Council could decide to not adopt the procedure recommended in Appendix “A” to Report PED20175(b) and therefore require impacted residents to cover any costs themselves.

## **ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

### **Community Engagement and Participation**

Hamilton has an open, transparent and accessible approach to City government that engages with and empowers all citizens to be involved in their community.

### **Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

### **Our People and Performance**

Hamiltonians have a high level of trust and confidence in their City government.

## **APPENDICES AND SCHEDULES ATTACHED**

Appendix “A” – Procedure for Potential Reimbursement of Private Costs Associated with Proposed Street Name Changes

Appendix “B” – List of Websites Consulted

AC/sd