From: Holly Jespersen

Sent: January 13, 2023 9:37 AM

To: clerk@hamilton.ca

**Subject:** Protect short-term rentals in Hamilton

Dear Town Clerk Town Clerk,

To Whom This May Concern,

I set up short term rentals around hospitals and medical centres, specifically to serve those who need to travel for medical reasons.

I've hosted patients, their loved ones, doctors, residents, nurses, those coming to the area to do their medical placements, as well as regular travellers, when I have availability.

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Often times even the "regular" travellers have a medical reason behind coming to my homes, such as my most recent guests, who didn't disclose until several days in that not only was he coming to the area to see his family, as he shared upon booking, but he was spending precious, priceless time with his dad who had received a recent, serious, cancer diagnosis, and he wanted to be close to him, as he went through chemo.

I've helped many, many families since I started doing this, in 2019.

My guests say it best.

"Thanks for doing what you do! This place was everything we needed during a very stressful time. My husband had a serious medical issue that brought him to Hamilton, and with two young kids I

couldn't make the commute back and forth and needed a place close by. Holly was absolutely wonderful! She was incredibly kind and understanding of our situation and accommodated its evolution by allowing me to extend our stay twice. "

— Guest Of Holly's ♥□ Homes

"Thank you for out stay. It was the perfect spot close to the hospital, Bill's surgery went well and it was so comforting to know I was just a few blocks away those first few days. What you do is amazing!! Thank you!"

— Guest Of Holly's ♥□ Homes

I have so many stories I could share!

I implore you, please reconsider your stance! Putting restrictions, such as what is being considered would put an end to the help I am able to offer these families!

Thank you. Holly Jespersen