

CITY OF HAMILTON

MOTION

Audit, Finance and Administration Committee: February 16, 2023

MOVED BY COUNCILLOR B. CLARK.....

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Constituent Management Software

WHEREAS, Councillors and their staff are currently not provided with supported database software that helps track actionable items based on contact with constituents;

WHEREAS, Information Technology staff must be directed by Council to explore database software options that can be supported;

THEREFORE, BE IT RESOLVED:

That Information Technology staff be directed to explore user friendly database software options and report back to the Audit, Finance and Administration Committee with those options, complete with any costs associated with adopting such software for use by Councillors and their administrative staff.