

Item 7.1

- The waste collection safety campaign began in 2021
- Purpose is to bring awareness to common safety concerns experienced by Waste Collection Operators
- Staff have created and promoted four safety campaigns
- Communication Tactics:
  - Online (Social Media/Website)
  - Radio
  - TV (CHCH/The Weather Network)
  - Free City Outlets
- In the last year, the Waste Collection Safety Campaigns on Facebook have resulted in:
  - A reach of over 37,000; and
  - Over 34,000 engagements















#### Keep Safe, Wrap All Mattress Waste

- April 1 All mattresses and box springs required to be wrapped and sealed for curbside collection
- Mattresses and box springs are acceptable bulk collection items
- Requirement due to staff safety exposure to bed bugs and biohazardous waste

Mattress Waste Data (City Wide)	April 2023
Total Bulk Request – Mattress Waste	782
Total Bulk Request – Escalations Related to Mattress Waste	28
Total % Escalation Related to Mattress Waste	3.6%

