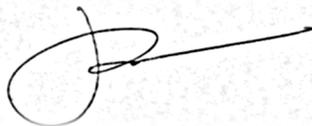




COMMUNICATION UPDATE

TO:	Mayor and Members City Council
DATE:	June 14, 2023
SUBJECT:	Hamilton Immigrant Survey (City Wide)
WARD(S) AFFECTED:	City Wide
SUBMITTED BY:	Norm Schleeahn Director, Economic Development Planning and Economic Development Department
SIGNATURE:	 Acting Director Jennifer Patterson

The purpose of this Communications Update is to advise Council that between May 26 and June 23, 2023, the Hamilton Immigration Partnership Council (HIPC) is conducting the 2023 Immigrant Survey.

The Immigrant Survey seeks input from immigrants, refugees, claimants, international students, temporary workers, and their families to share their experiences of living, working or studying in Hamilton. The survey seeks to hear directly from immigrants about their experiences, challenges, strengths, and contributions. It also provides an opportunity for immigrants in Hamilton to make suggestions on how to improve their settlement and integration experiences in Hamilton.

Attached are key messages that members of Council can use if they wish to help promote the survey.

If you require any further information on the above matter, please contact Sarah Wayland, Senior Project Manager, Hamilton Immigration Partnership Council by e-mail at Sarah.Wayland@hamilton.ca or at (905) 546-2424 Ext. 7565.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" – Key Messages Regarding the 2023 Immigrant Survey

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

Appendix "A" - Key Messages Regarding the 2023 Immigrant Survey

Recommended Text for Email or Newsletter Communications about the Immigrant Survey

We want to hear from you! We invite you to complete the Immigrant Survey 2023 from **May 26 to June 23**.

Complete the survey at <https://www.research.net/r/ImmigrantSurvey2> and encourage your family, friends, neighbours and co-workers to fill out the survey as well.

Complete the survey at <https://www.research.net/r/ImmigrantSurvey3> in the following languages:

- Arabic;
- Chinese;
- Farsi/Dari;
- French;
- Portuguese;
- Somali;
- Spanish; and,
- Ukrainian.

Who should complete the survey?

The Immigrant Survey is a multilingual survey for immigrants, refugees, claimants, international students, temporary workers and their families to share their experiences of living, working and studying Hamilton.

How long will it take, and will my identity be protected?

It is estimated to take 10-20 minutes to complete the survey. It is totally voluntary and anonymous.

Can I complete the survey on paper?

If you need a paper copy, please feel free to reach out to us at mohammad.araf@hamilton.ca or 905-546-2424 ext. 4359.

What's in it for you?

By filling out the Immigrant Survey, you can:

- Help us understand the experiences, challenges and contributions of immigrants in our community;
- Share your feedback with organizations and institutions in Hamilton to improve the way they are working with immigrants and refugees;
- Be engaged in a civic process that will make Hamilton a better place to live for everyone; and,
- Be entered into a draw for prizes to win a \$200 prepaid visa card (one of the draw prizes include a \$200 prepaid credit card, three \$100 gift cards, and ten Tim Horton's gift cards).

Your story counts! Help us build community through immigration!