

**Accessible Transportation Services (ATS) Review Sub-Committee
Terms of Reference**

Purpose

To review the efficiency & effectiveness of the Accessible Transit Services (ATS) program and make recommendations to the Public Works Committee.

Membership:

Sub-Committee comprised of 3 Councillors.

Scope:

Analysis of Service Delivery model.

Analysis of Customer Contacts (stakeholder expectations).

Stakeholder consultation as deemed appropriate by the Sub-committee.

Review of current Governance models in Canada.

Technological performance.

Benchmarking analysis.

Assessment of conformance with Council's Strategic Plan.

Meetings:

At the Call of the Chair

Staff:

City Clerks will provide support for the Sub-committee. Appropriate Public Works staff will act as resources to the Sub-committee.