






## INFORMATION REPORT

<b>TO:</b>	Chair and Members Audit, Finance and Administration Committee
<b>COMMITTEE DATE:</b>	August 17, 2023
<b>SUBJECT/REPORT NO:</b>	Roads Value for Money Audit and Roads Quality Assurance Supplementary Audit Report (PW22007(a)) (City Wide) <b>(Outstanding Business List Item)</b>
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Janelle Trant (905) 546-2424 Ext. 2556
<b>SUBMITTED BY:</b>  <b>SIGNATURE:</b>	Jackie Kennedy Director, Engineering Services Public Works Department  
<b>SUBMITTED BY:</b>  <b>SIGNATURE:</b>	Carolyn Ryall Director, Transportation Division Public Works Department  
<b>SUBMITTED BY:</b>  <b>SIGNATURE:</b>	Pat Leishman Director, Corporate Asset Management Public Works Department  

### COUNCIL DIRECTION

On July 9, 2021, Council directed the General Manager, Public Works to implement the Management Responses contained within the Roads Value for Money Audit (AUD21006) and report back to Audit, Finance and Administration Committee in six months, and again by December 2022, on the nature and status of actions taken. On

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

**SUBJECT: Roads Value for Money Audit and Roads Quality Assurance  
Supplementary Audit Report (PW22007(a)) (City Wide) (Outstanding  
Business List) – Page 2 of 3**

---

February 17, 2022, staff provided a status update to Audit, Finance and Administration Committee (PW22007).

On August 12, 2022, Council directed the General Manager, Public Works to implement the Management Responses contained within the Roads Value for Money – Roads Quality Assurance Supplementary Audit Report (AUD21006(a)) and report back to Audit, Finance and Administration Committee by August 2023 on the nature and status of actions taken.

The purpose of Report PW22007(a) is to provide Audit, Finance and Administration Committee with a status report on these two audits, and the 30 total recommendations, as directed.

### **INFORMATION**

The Roads Value for Money Audit (AUD21006) assessed the management of the City of Hamilton's (City) road assets to identify opportunities for improved economy, efficiency and effectiveness. The Office of the City Auditor made 25 recommendations to improve value for money in service delivery, strengthen controls, and improve vendor management. Management agreed with 23 recommendations and disagreed with two recommendations. Management provided responses for implementation, with completion anticipated by 2024.

The Roads Value for Money - Quality Assurance Supplementary Audit (AUD21006(a)) was focused on completing some additional, targeted work in the area of quality assurance. The Office of the City Auditor made five recommendations. Management agreed with all five recommendations, and provided responses for implementation, with completion anticipated by 2024.

An implementation plan for the 30 total audit recommendations has been developed and work is underway in completing the action items. A summary of the progress to date on the 30 audit recommendations is attached to Report PW22007(a) as Appendix "A". Recommendations 1-25 are from AUD21006, and Recommendations 26-30 are from AUD21006(a). The Office of the City Auditor has not validated the information contained in Appendix "A" to Report PW22007(a).

To date, we have completed more than 16 individual initiatives and procedures and have completed seven of the 30 recommendations. Completion of all initiatives is expected by the end of 2024. Additional details are provided in Appendix "A" to Report PW22007(a).

A subsequent report will be provided to the Audit, Finance and Administration Committee by December 2024 which will include a further status update on the

**SUBJECT: Roads Value for Money Audit and Roads Quality Assurance  
Supplementary Audit Report (PW22007(a)) (City Wide) (Outstanding  
Business List) – Page 3 of 3**

---

progress implementing the recommendations from the Roads Value for Money Audit (AUD21006) and Roads Quality Assurance Supplementary Audit (AUD21006(a)).

**APPENDICES AND SCHEDULES ATTACHED**

Appendix “A” to Report PW22007(a) – Roads Value for Money Audit and Roads Quality Assurance Supplementary Audit Report Deliverables