



Hamilton

# Hamilton Tenant Support Program (HSC23023(b)) (City Wide)

Emergency and Community Services Committee

August 17, 2023

# Transition to New Program

- Continue existing Tenant Defense Fund
- Support tenants until new program is in place
- \$150 K from reserves

# Hamilton Tenant Support Program

- Broader range of notices covered
- More comprehensive legal representation
- Capacity building for tenants
- Education and outreach for landlords and tenants
- Proactive identification of issues and solutions
- Increased capacity for City staff to support tenants

# Legal Supports

- Contracting with Hamilton Community Legal Clinic
- Expand notices covered to include N12's, N13's, T5's, T6's and Above Guideline Rent Increases
- Create a more streamlined process for tenants
- \$290 K

# Tenant Capacity Building

- Help tenants understand their rights
- Support them to take action
- ACORN will organize and educate tenants
- Housing Help Centre will help tenants exercise their rights to return to units after renovations
- \$135 K

# Education and Communication

- Review tenant information resources
- Develop comprehensive common information
- Direct information to tenants
- Create a grants process for community led initiatives
- \$100 K

# Community Research Table

- Evaluate program
- Identify local trends
- Review solutions nationally and internationally
- Broad membership with a tenant focus
- \$25K

## Increased Staff Capacity

- Support program and policy development
- Coordination of program elements
- Administration of agreements
- Increased enforcement
- 5 FTE Housing Services - \$647 K
- 1 FTE By-law Enforcement Officer - \$108 K plus expenses





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THANK YOU