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Corporate Human Resources Policy	դի դի	Content Updated: 2023-05-29
Work Environment		Supersedes Policy: Harassment and
		Discrimination Prevention Policy
	Hamilton	(April 27, 2005)
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	<b>SCRIMINATION PREVENTION POLICY</b> Ontario Human Rights Code and Occupational Health and Safety Act)
POLICY STATEMENT	The City of Hamilton is committed to maintaining an inclusive work environment that promotes mutual respect for the dignity and worth of each person. In this diverse and equitable Workplace, all Employees will have the opportunity to contribute fully to the City of Hamilton's mission, vision and values, and each Employee's unique contribution will be respected.
	The City upholds an environment free from any form of Harassment or Discrimination by any of its Employees, in the Workplace, and at any work-related functions, or in any other work-related and/or staff social functions, such as holiday parties sanctioned by the Employer, or in any other work-related circumstances. The City prohibits Harassment and Discrimination, and it will not be tolerated from any person including Employees, Employers, members of Volunteer Advisory Committees, Agencies and Boards, Elected Officials, volunteers, service users, and citizens in the Workplace or in City owned and operated public spaces.
	The City of Hamilton upholds a zero tolerance to Harassment and Discrimination. Employees of the City of Hamilton are entitled to work in an environment free from Harassment and Discrimination that is based on any of the protected grounds under the Ontario <i>Human Rights Code</i> , which includes:
	<ul> <li>Race</li> <li>Sex (including pregnancy)</li> </ul>
	• Colour
	Disability
	<ul> <li>Ancestry</li> <li>Sexual Orientation</li> </ul>
	<ul> <li>Place of Origin (where one was born)</li> </ul>
	• Age
	<ul> <li>Ethnic Origin</li> <li>Marital Status (includes same sex partnership status)</li> </ul>
	<ul> <li>Marital Status (includes same sex partnership status)</li> <li>Citizenship</li> </ul>
	Family Status
	Creed
	Gender Identity

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	Record     employ	ment only)	r which a pardon has been granted (in stance (in housing/accommodation
			ions of Workplace Violence and utlined in the <i>Occupational Health and</i>
	The City seeks to ensure the safety and security of all Employees and service users and will not tolerate harassment involving any form of violence or other inappropriate behaviors at any City owned or operated facilities or public space, in written or verbal communications with Employees, members of Volunteer Advisory Committees, Agencies and Boards, Elected Officials, service users, and citizens, or at any other location where City staff are considered to be working.		
PURPOSE	<ul> <li>The intention of this policy and its procedure is to outline the City of Hamilton's commitment to maintain a healthy, respectful and supportive workplace by preventing Harassment and Discrimination from occurring in the workplace and in any City owned or operated facility or public space and, where necessary, to act upon complaints of Harassment and Discrimination promptly, fairly, thoroughly and with due regard for confidentiality for everyone involved.</li> <li>Under the Occupational Health and Safety Act, the City of Hamilton is required to have a policy and procedure for managing and investigating Harassment complaints. This policy and its associated procedure (Procedure for Resolving Harassment and Discrimination Issues) are consistent with the City's obligations under the Occupational Health and Safety Act.</li> </ul>		
	Harassment an grounds under Human Rights complaint with Skills Develop	nd Discriminat the Ontario <i>H</i> Tribunal. All E the Ministry o ment. The rigl	o pursue complaints relating to ion based on any of the prohibited <i>Juman Rights Code</i> with the Ontario Employees also have the right to file a f Labour, Immigration, Training and hts and processes for unionized r varied under their collective

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			e in the Workplace Prevention Policy ated to Workplace Violence.
	This policy contains definitions related to Harassment and Discrimination and identifies the rights and responsibilities of all Employees, including Management, as well as the rights and responsibilities of members of Volunteer Advisory Committees, Agencies and Boards, Elected Officials, volunteers and service users.		
SCOPE	This policy app not limited to re employees, an interns, as well applies to men and Boards, El public. Service facilities/public City of Hamilto expected to ad demonstrate re Harassment or individuals/gro will take all rea environment fr possible, which behaviours; ce notices; contac Should member have witnessed Employee, the Anyone who ha involving an into or Volunteer A the Integrity Co	egular, tempo d to contracto l as applicants nbers of Volur lected Official recipients, vi- space and in on, or with sup lhere to the in espectful beha Discrimination ups. If Harass isonable and is ee from Harass n may include ase and desise cting Police; re- ers of the public d Harassment y can initiate a as a concern of dividual who is dvisory Common ommissioner a	y of Hamilton Employees, including but rary, contract and probationary ors, consultants, volunteers, students, s for employment. This policy also inteer Advisory Committees, Agencies, s, volunteers and members of the sitors to and users of City dividuals conducting business with the port from the City of Hamilton, are also tent of this policy and are expected to aviour and not to engage in any form of on against Employees or other sment or Discrimination occurs, the City necessary steps to ensure an ssment and Discrimination to the extent : communication of expected st letters; issuance of No Trespass equesting injunctions; and, prosecution. ic believe they have been subject to or t or Discrimination involving an a complaint under this policy. of Harassment or Discrimination s a member of a Local Board, Agency nittee would pursue a complaint through as per the Complaint Protocol outlined of Conduct for Local Boards

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Definitions		1	••
Abuse of Authority	An individual's improper use of power or authority or perceived authority to intimidate, threaten or coerce an individual in a manner that is not consistent with City policies. May include behaviours such as, but not limited to:		
	<ul> <li>taking advantage of a position of authority to exploit, compromise or mistreat others;</li> <li>endangering a person's job or threatening a person's economic livelihood, or interfering with or influencing the career of an individual;</li> <li>intimidation, threats, blackmail and coercion.</li> </ul>		
	Abuse of authority may also take the form of behaviours such as shouting, belittling a person's work, favouritism/exclusion, unjustifiably withholding information that a person needs to perform their work and asking subordinates to take on personal errands.		
Bad Faith	Refers to a complaint brought with an ulterior motive, for example, motivated by ill will, hostility, malice, personal animosity, lack of fairness or impartiality, lack of total honesty such as withholding information. It includes serious carelessness, recklessness, and intentional fault. It is characterized by an intention to mislead.		
Complainant	Any person who makes a complaint.		
Disability	disfig or illr foreg injury phys deafr impe anim devid	gurement that ness and, with joing, includes /, any degree ical co-ordina ness or hearin diment, or phy al or on a who ce, ndition of men	sical disability, infirmity, malformation or is caused by bodily injury, birth defect out limiting the generality of the s diabetes mellitus, epilepsy, a brain of paralysis, amputation, lack of tion, blindness or visual impediment, ag impediment, muteness or speech ysical reliance on a guide dog or other eelchair or other remedial appliance or tal impairment or a developmental

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	proc spok 4. a me 5. an in rece the k Disability shou present and pa namely, one ba	esses involved cen language, ental disorder, njury or disabil ived under the <i>Norkplace Sai</i> Id be interpret ast conditions, ased on perce	ity for which benefits were claimed or e insurance plan established under <i>fety and Insurance Act, 1997.</i> ed in broad terms. It includes both as well as a subjective component, ption of disability.
Discrimination	<ul> <li>Involves differential treatment of an individual or group of individuals which is based, in whole or in part, on one or more of the protected grounds under the Ontario <i>Human Rights Code</i> and which has an adverse impact on the individual or group of individuals. According to the <u>Ontario Human Rights Commission</u>, it includes the following elements:</li> <li>1. not individually assessing the unique merits, capacities and circumstances of a person;</li> </ul>		
	<ol> <li>instead, making stereotypical assumptions based on a person's presumed traits;</li> </ol>		
		ng the impact nposing burde	of excluding persons, denying benefits ns.
Employee	includes all Err	nployees of the not limited to, r	elationship with an Employer. This e City of Hamilton, union and non-union regular, casual, temporary, probationary
Employer	a person who e services of one subcontractor or contractor or s	employs one c e or more work who performs ubcontractor v	pational Health and Safety Act, means or more workers or contracts for the kers and includes a contractor or work or supplies services and a who undertakes with an owner, ocontractor to perform work or supply

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Frivolous	Characterized by a lack of seriousness or sense; of little or no weight, worth or importance, not worthy of serious notice; not reasonably purposeful.
Harassment	Engaging in a course of vexatious comment or conduct that is known or ought reasonably to be known to be unwelcome.
Management	Any individual responsible for directing the work of others, including but not limited to elected officials (when in a supervisory relationship with City Employees), the City Manager, General Managers, Executive Directors, Directors, Managers, and Supervisors, and People Leaders. These individuals are considered a part of the "directing mind" of the organization and the City of Hamilton could be held liable by a court or tribunal if these individuals violate the Ontario <i>Human Rights Code</i> themselves or fail to engage in actions that prevent and disrupt Harassment or Discrimination in the Workplace. Even non-supervisors may be considered to be part of the "directing mind" if they have <i>de facto</i> supervisory authority or have significant responsibility for the guidance of employees.
Workplace Harassment	<ul> <li>Workplace Harassment as defined by the Occupational Health and Safety Act means: <ul> <li>a) engaging in a course of vexatious comment or conduct against a worker in a workplace that is known or ought reasonably to be known to be unwelcome, or</li> <li>b) Workplace Sexual Harassment.</li> </ul> </li> <li>Workplace Harassment can make a person feel uncomfortable, distressed, offended or intimidated. Types of behaviour that may constitute Workplace Harassment include, but are not limited to: <ul> <li>Ongoing condescending comments or name calling</li> <li>Repeated offensive gestures or comments</li> <li>Practical jokes</li> <li>False accusations</li> <li>Spreading malicious rumours, gossip, or innuendo</li> <li>Excluding, isolating or ignoring someone</li> <li>Undermining or deliberately impeding a person's work</li> <li>Constantly changing work guidelines</li> <li>Withholding necessary information or purposefully giving the wrong information</li> </ul> </li> </ul>

<b>Corporate Human Resources Policy</b>
Work Environment



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Respondent	Any person wh made against t		ct of a complaint (i.e., a complaint is
Sexual and Gender- based Harassment	Sexual and Gender-Based Harassment includes unwanted or unwelcome actions or comments of a sexual or gender-related nature. Sexual and Gender-based Harassment does not have to be sexual in nature. Stereotypical comments or actions about one's gender can be a form of Sexual and Gender-based Harassment. Sexual and Gender-based Harassment can happen to anyone. This includes Workplace Sexual Harassment.		
	Usually, Sexual and Gender-based Harassment is a pattern of behaviour that occurs over a period of time; however, a single incident can be serious enough to be considered Sexual and Gender-based Harassment.		
	Workplace Sexual Harassment is further defined under the <i>Occupational Health and Safety Ac</i> t to include:		
	• engaging in a course of vexatious comment or conduct against a worker in a workplace because of sex, sexual orientation, gender identity or gender expression, where the course of comment or conduct is known or ought reasonably to be known to be unwelcome,		
	<ul> <li>making a sexual solicitation or advance where the person making the solicitation or advance is in a position to confer, gran or deny a benefit or advancement to the worker and the person knows or ought reasonably to know that the solicitation or advance is unwelcome.</li> </ul>		
Bullying	condemn or op undermines the aggression to o can take variou through one's Bullying can al	penly humiliate eir ability. This control or distr us forms, inclu position etc. so take many rbal, unduly in	ver or position to persistently criticize, e an individual, in a manner that involves the misuse of power or ress another. The power differential ading the exercise of power in numbers, The behaviour is often repeated. different forms, including physical, fluencing a decision, social isolation or
Trivial	Of very little value or importance.		

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Vexatious		uted malicious	ble cause or excuse; harassing; sly or on the basis of improper motives;
Workplace	Workplace includes all locations where business or social activities of the City are conducted. This policy may apply to incidents that happen away from work (e.g., inappropriate social media posts, phone calls, e-mails or visits to an employee's home, incidents at luncheons, after work socials).		
Terms & Conditions	The following to	erms and cond	ditions apply to this Policy:
1. Discriminatory or Harassing Behaviours	at specific indiv or may be action but have created intimidating or of Examples of di not limited to: • Racial of • Written ground • Unwelco related to gender, orientati • Practica embarra perform • Abuse of threater • Vandalis • Displays • Derogat	viduals or grou ons which are ed a "Poisoned offensive. scriminatory o or ethnic slurs or verbal abus ome remarks, to a person's k ethnic or racia ion, or any pro- al jokes related assment or ins ance of Authority wh is careers, bas son of persona is of racist or of tory cartoons of tory cartoons of tory condes es stereotypes	behaviour results from actions directed ps, which are unwelcome or unwanted; not directed at a particular individual, d Work Environment" which is hostile, r harassing behaviours include, but are se or threats based on a protected jokes, nicknames, taunts, suggestions body, attire, age, marital status, sex or al origin, creed, disabilities, sexual tected grounds I to a protected ground which result in ult or negatively affect work ich undermines performance or sed on a protected ground I property ther offensive or derogatory material or graffiti based on a protected ground cending behaviour or language which s and undermines self-respect ces to racist organizations or individuals
	the City etc.) ma	's technology s aterial which vi	, transmitting or storing (including on systems, including computer network olates any Canadian federal or by-law or directive, or is harassing,

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•	discrimina Work Env Acceptabl Examples of Sex not limited to: Demandin Cornering personal s Making un touching Using lang towards a Leering or Making ge characteri Making ne because th Showing of cartoons, (including Sexual jok (for examp Rough and Using sex	ironment. (S ie Use Policy and and Ger ing hugs , leaning over space inecessary p guage that p person that inappropria ender-related stics or man egative comr hey don't co or sending po sexually exp online) xes, including ole, by e-ma d vulgar hun ual or gende	Supersedes Policy: Harassment and Discrimination Prevention Policy (April 27, 2005) Approval: 202X-XX-XX cene and conducive to a Poisoned ee <u>City of Hamilton Computer</u> (). der-based harassment include but are er or similar examples of invading ohysical contact, including unwanted uts someone down and/or comments are sex-specific derogatory names te staring I comments about someone's physical nerisms nents or treating someone badly nform with sex-role stereotypes ornography, sexual pictures or licit graffiti, or other sexual images g passing around written sexual jokes
	members Making se Verbally a Threatenin Bragging a Demandin Asking qu Making an way Engaging position of	of a specific exual propos busing in a s ng or tauntin about sexua og dates or s estions or ta estions or ta n employee o in behaviour f responsibili	ition sexual manner g someone based on gender prowess exual favours lking about sexual activities fress in a sexualized or gender-specific rs that undermine someone's status or ty
	refuses to	comply with	alize or otherwise punish a person who sexual advances (known as reprisal). ensive material

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	Making     solicitat		ts or suggestions (known as sexual
2. Complaints	Complainants and Respondents have the right to confidential, objective advice from the Human Rights & Workplace Harassment Investigator for the City of Hamilton.		
	The Procedure for Resolving Harassment and Discrimination Issues outlines the steps for handling of complaints, including the following options:		
	<ul> <li>Complaint to the City of Hamilton, through an Employee's Supervisor</li> </ul>		
	<ul> <li>Complaint directly to the Human Rights &amp; Workplace Harassment Investigator in the Human Resources Department</li> </ul>		
	<ul> <li>Application to the Human Rights Tribunal of Ontario</li> <li>Filing of a grievance for those Employees covered under a collective agreement</li> </ul>		
	<ul> <li>Complaint to Police if a criminal act is believed to have occurred</li> </ul>		
3. Confidentiality	confidentiality Discrimination of procedural f Confidentiality including but n results. Breac disciplinary act be advised to r incidents. Any complaint will f length of time r the provisions	for Employees complaints or airness of the extends to all ot limited to m hes of confide tion. Complair maintain confid record of disci- be included in required by law of the <i>Municip</i> <i>Privacy Act</i> and	ke every reasonable effort to maintain involved in Harassment and incidents subject to the requirements investigation and resolution procedure. records relating to complaints, eetings, interviews and investigation ntiality may be subject to appropriate nants, Respondents and witnesses will dentiality concerning complaints or pline which occurs as a result of a the disciplined Employee's file for the v However, all records are subject to <i>al Freedom of Information and</i> I may be subject to disclosure under red by law.
4. Procedural Fairness	this policy. Pro with a fair asse	cedural fairne	ess govern all activities occurring under ss ensures that parties are provided complaint, Respondent(s) will be aised against them and parties to the

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	investigation will be provided with a meaningful opportunity to		
	respond to allegations made against them.		
5. Reprisal	A reprisal is an action or threat that is intended as retaliation for claiming or enforcing a right under the <i>Ontario Human Rights Code</i> and <i>Occupational Health and Safety Act</i> .		
	Any form of retaliation against parties involved in a complaint (including a Complainant, Respondent, Witness, Investigator etc.) will be considered a serious violation of this Policy and will not be tolerated. Such retaliatory actions may be subject to disciplinary action, up to and including termination of employment.		
6. Trivial, Frivolous/ Vexatious Complaints	The City of Hamilton prohibits complaints that are trivial, frivolous, vexatious or made in bad faith. Any Employee found to have lodged such a complaint may be subject to disciplinary action, up to and including termination of employment.		
Responsibilities			
Shared Responsibility	• All Employees have the right to work in a healthy, respectful and supportive environment free from Harassment and Discrimination. Employees share a collective responsibility to ensure that their work environment is free from Harassment and Discrimination.		
	<ul> <li>All Employees have a positive obligation to report incidences of Harassment and Discrimination when they become aware of them.</li> </ul>		
	<ul> <li>All individuals have the right to access and enjoy City owned and operated facilities and public spaces in a respectful and inclusive manner. The responsibilities of Employees, the Employer, Management, members of Volunteer Advisory Committees, Agencies and Boards, Elected Officials, volunteers and service users are specified below.</li> </ul>		
Employee Responsibility	• All Employees are required to attend mandatory training related to Harassment and Discrimination prevention. Failure to attend such mandatory training without a valid reason approved by a		

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	<ul> <li>Employees are or may Employees Discriminati Supervisors Harassmen</li> <li>It is the resp cooperate f Policy and t Complaint. the ongoing investigatio investigatio who knowin false or mis action up to</li> </ul>	rmination. must not enga be perceived a are required to ion, Personal H s or Managers t Investigator i consibility of al ully in any atte to cooperate fu This includes r investigation n. Any Employ n or the resolu ngly or reckless leading inform and including	Approval. 2024-44-44 shall result in discipline up to and age in any behaviour or comments that as Harassment or Discrimination. The report incidents of Harassment, arassment, or Reprisal to their or to the Human Rights & Workplace in Human Resources immediately. I individuals covered by this Policy to mpts to resolve a matter under this ally in the investigation of any maintaining confidentiality in relation to as well as upon completion of the ee who refuses to participate in an tion of a matter under this Policy, or sly makes a false statement or gives ation, will be subject to disciplinary termination of employment.
Employer Responsibility	<ul> <li>that is base <i>Rights Code</i> in the <i>Occu</i></li> <li>Ensure corp Ontario <i>Hun</i> <i>Safety Act</i>.</li> <li>Ensure info Harassmen</li> <li>Ensure visil City owned</li> <li>Provide Han all Employe</li> <li>Create an e incidents of</li> <li>Provide a p Discriminati manner, an</li> <li>Inform the C</li> </ul>	d on the protect e and Personal pational Health porate Policies man Rights Co rmation and in t prevention pro- ple notification or operated fa rassment and l es. nvironment the Harassment and Harassment and complainant and Complainant and	cted grounds under the Ontario Human I (Workplace) Harassment as outlined in and Safety Act. and Procedures comply with the de and Occupational Health and struction on the content of a rogram is shared with all Employees. of Harassment prevention program in cilities and public spaces. Discrimination prevention education to at encourages the reporting of all and Discrimination. Ile and investigate Harassment and in the most effective, fair and timely n the circumstances. and Respondent (if Employees of the f the investigation in writing and advise

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Policy No: HR-61-13 Page 14 of 16 Management Responsibility	<ul> <li>of Hamilton</li> <li>Managemen of Harassm Harassmen incidents of ignored or of</li> <li>Managemen managing a supervision to address p address Em Harassmen Ontario Hun Safety Act,</li> <li>Demonst tolerating</li> <li>Ensure E Harassm</li> <li>Make all from Haras</li> <li>Consult v Investiga</li> <li>If Harass Employed discrimin with this Resolving Managen Workplace learning of be occurn Workplace approach suspecte bring forv</li> </ul>	ective action the to address work in tis responsible ent and Discri- tor Discriminal Harassment a condoned. In sresponsible addressing of addressing of addressing in order to properceived Har poloyee complet ton the basis man Rights Condition Management rate approprial or condoning imployees are ent and Discri- reasonable eff assment and Discri- reasonable eff ass	(April 27, 2005) Approval: 202X-XX-XX hat has been or will be taken by the City orkplace Harassment or Discrimination. The for providing a Workplace that is free mination, and for intervening if ation occurs. They must ensure that and Discrimination are not tolerated, ble for their own actions as well as g the actions of staff under their revent Harassment and Discrimination, assment and Discrimination, and to aints with respect to Discrimination or of the protected grounds under the ode and the Occupational Health and will undertake the following actions: the behaviour by never engaging in, Harassment or Discrimination. attending mandatory training related to mination prevention. forts possible to protect Employees Discrimination. In Rights & Workplace Harassment ers that may pertain to this Policy. mination is suspected, or if an they are being harassed or action must be taken in accordance associated Procedure (Procedure for & Discrimination Issues). Accordingly, sult with the Human Rights & t Investigator immediately upon that Harassment or Discrimination may tation with the Human Rights & t Investigator, Management must e if Harassment or Discrimination is me Employees may be reluctant to
	Harassm Harassm	ent Investigate ent Investigate	ng the Human Rights & Workplace or. Only a Human Rights & Workplace or may formally investigate a ination Complaint (see the Procedure

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	<ul> <li>for Resolving Harassment and Discrimination Issues).</li> <li>Management who are aware of Harassment or Discrimination and do not take corrective action in consultation with the Human Rights &amp; Workplace Harassment Investigator, may be subject to disciplinary action, up to and including termination of employment.</li> <li>In consultation with the Human Rights &amp; Workplace Harassment Investigator/Labour Relations, take remedial action with Employees who violate this Policy, including disciplinary action, training, education or any other action deemed appropriate given the circumstances.</li> </ul>			
Service Recipient/User/Visitor /Volunteer Responsibility	• Service recipients, visitors to and users of City facilities/public space and individuals conducting business with the City of Hamilton, or with support from the City of Hamilton are expected to demonstrate respectful behaviour and must not engage in any behaviour or comments that are or may be perceived as Harassment or Discrimination towards employees and/or other individuals/groups.			
	<ul> <li>In addition, volunteers and service users have a duty to report of acts of violence, vandalism and/or inappropriate behaviours to a City employee and/or a designated person of the appropriate organization within 24 hours.</li> </ul>			
	• Any individual who is not an Employee who refuses to participate in an investigation or the resolution of a matter under this Policy will be subject to appropriate suspension, denial of services, prohibited from accessing City facilities, or suspension/removal from Volunteer Advisory Committee, Agency, Board, etc., as deemed appropriate in the circumstances.			
RELATED DOCUMENTS	<ul> <li>The following are related documents to this Policy:</li> <li>Legislation: <ul> <li>Ontario Human Rights Code</li> <li>Occupational Health and Safety Act</li> <li>Accessibility for Ontarians with Disabilities Act</li> <li>Municipal Freedom of Information and Protection of Privacy Act</li> </ul> </li> </ul>			
	Procedure:			

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	<ul> <li>Procedu Issues</li> </ul>	ure for Resolvi	ng Harassment and Discrimination
	Transge • Violence Contact: For r Rights & Work	ender and Gen e in the Workp nore informatio place Harassm	lentity and Gender Expression; der Non-Conforming Persons lace Prevention Policy on on this Policy, contact a Human nent Investigator in Human Resources,
HISTORY	City Manager's Office.This policy replaces previous Harassment and Discrimination Prevention Policy, approved by Council on April 27, 2005 (Report HUR05005).The Corporate Policy Review Group and an Employment Lawyer, specializing in Human Rights, were consulted in the revisions made to this Policy.Approved by Council of the City of Hamilton 2014-02-12.This Policy was updated to be consistent with Bill 132 and changes to the Occupational Health and Safety Act coming into effect on September 8, 2016.The policy was revised to combine the Harassment & Discrimination Policy and the Personal Harassment Prevention Policy.HRLT reviewed the updated policy 2023-05-29.Corporate Policy Review Group reviewed the updated policy on 2023-06-05.		
	Senior Manage	ement Team re	eviewed updated policy on 2023-07-20.
	Legal Services	reviewed the	updated policy on 2023-08-16.