




CITY OF HAMILTON
CITY MANAGER'S OFFICE
City Manager's Office

TO:	General Issues Committee
COMMITTEE DATE:	September 20, 2023
SUBJECT/REPORT NO:	2022 – 2026 Council Priorities (CM23020) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Lisa Zinkewich (905) 546-2424 Ext. 5312
SUBMITTED BY:	Janette Smith City Manager, City Manager's Office
SIGNATURE:	

RECOMMENDATION

- a) That the 2022 – 2026 Council Priorities, including Outcomes and Measures of Success, attached as Appendix A to Report CM23020, be approved.
- b) That staff be directed to provide progress updates on the 2022 – 2026 Council Priorities on a biannual (2x/year) basis through Communications Updates and the Our Priorities section of the [City Dashboard](#).
- c) That the 2022 – 2026 Council Priorities be incorporated by staff into 2024 budget submissions as directed by the Mayor, so that financial and staffing requirements for action items can be considered as part of the upcoming budget process and implemented as soon as possible. Additional actions will be addressed through Committee, Council and budget processes, as required.

ANALYSIS & RATIONALE

On June 27th, 2023, Council approved their Priorities and Outcomes for the 2022-2026 term of Council, and Measures of Success in draft form.

The Priorities, Outcomes and Measures of Success were developed through a series of Council workshops and opportunities for individual Councillor input to confirm critical areas for Council and staff to focus on. The Priorities, Outcomes and Measures of Success will guide the allocation of budget and resources in order to achieve specific

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

results for the people of Hamilton, over and above the delivery of the 70+ services that Hamiltonians have come to expect every day. With the large number of pressing challenges and ongoing financial pressures, the Priorities, Outcomes and Measures of Success are a lens to help determine the highest and best use of resources and effort, and to clearly and transparently communicate where Council will be focusing their efforts over the remainder of the 2022 – 2026 term of Council.

The approval of the Priorities, Outcomes and Measures of Success in draft form at the July 14, 2023 meeting of Council involved much discussion and raised important issues related to reporting, financial impacts and the clear articulation of Council intentions. Since then, staff has worked with direction from the Mayor's Office to address those concerns. In some cases, the Priorities, Outcomes and Measures of Success have been amended from what was approved by Council at their meeting on July 14, 2023, in the pursuit of clarity and accessibility of language, and to more adequately reflect Council's intended outcomes, creating an aspirational plan that can be achieved through tangible roadmaps for City action. These changes have all been captured in Appendix A to Report CM23020. Once approved, Appendix A to Report CM23020 will be incorporated into simple communication products to be shared with the public, staff and Council and will be reported on through Communications Updates to Council and through the [City Dashboard](#) on a biannual (2x/year) basis. Progress will be reported in digital form using the template in Appendix B to Report CM23020.

The first Communications Update to Council in January 2024 will include the full suite of actions and will remain a living document throughout the remainder of the term of Council, with new actions added as directed by Council or recommended by staff.

Any proposed action items that require new budget allocations will be identified and addressed through the upcoming 2024 budget and ongoing Committee, Council and budget processes.

The approval of the recommendations of Report CM23020 allows for the transparent, ongoing approval and prioritization of City resources as guided by Council Priorities and enables staff to implement the most impactful actions in support of Council's stated outcomes on an ongoing, responsive and responsible basis.

FINANCIAL – STAFFING – LEGAL IMPLICATIONS

Any financial or staffing requirements related to executing on the 2022 – 2026 Council Priorities will be brought forward through the appropriate budget process or to the appropriate standing committee of Council for discussion and direction, as required.

There are no legal implications to the approval of Report CM23020.

HISTORICAL BACKGROUND

To execute on the Council Priorities Workshop motion approved by Council on January 25, 2023, staff, together with the Mayor's Office, initiated a process to define critical areas for Council to focus on and direct staff efforts. The priority setting exercise was rooted in the City's existing Vision *To be the best place to raise a child & age successfully* and set forth to bring together the diverse voices of Council and find common ground around the multiple urgent needs in our communities.

Public workshops with Council were held on May 5, 2023 and June 27, 2023 as Special General Issues Committee meetings. Subsequent direction from Council on May 10, 2023 directed staff to continue to work with the facilitator to finalize Council Priorities for the 2022 - 2026 Council term. The 2022 – 2026 Priorities, Outcomes and Measures of Success in draft form were approved at Council on July 14, 2023.

RELEVANT CONSULTATION

The Council Priorities, Outcomes and Measures of Success were generated through two public "Setting Council Priority" sessions, multiple opportunities for individual Councillor input and collaboration through small working groups of Council (both formally and informally).

ALTERNATIVES FOR CONSIDERATION – Not Applicable

APPENDICES AND SCHEDULES ATTACHED

Appendix A to Report CM23020: 2022 – 2026 Council Priorities, Outcomes and Measures of Success

Appendix B to Report CM23020: 2022 – 2026 Council Priority Action Plan Reporting Template