

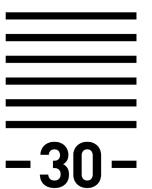
What We Did

- Gained an understanding of wastewater processes.
- Gained an understanding of operational processes and standards regarding wastewater spill inspections, maintenance best practices and common issues.
- Procured 30 Forensic Engineering to complete the investigation on our behalf, while maintaining oversight of the investigation process to ensure quality and value were received.



Investigation Findings and Recommendations

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30 Forensics Investigation Summary

- 30 Forensics Background
- Investigation:
 - Mandate from OAG: review 3 issues as follows...
 - What happened to cause the spills, including immediate and root causes, and how Hamilton Water remediated the spills.
 - What systemic issues may exist within Hamilton Water (or City) that may have contributed to the causes.
 - What challenges may exist to mitigate or remediate the issues.
 - Review of documentation, meetings with Hamilton Water & Engineering Services.
 - Summary of findings.
- Report provided late August (draft for comments); finalized early November.



Conclusion

- Five recommendations made to Hamilton Water
 - Management agreed with all recommendations.
- Management is currently working on implementing their management responses.
- OAG is recommending that Council directs Hamilton Water to report back was a status update in May 2024.





THANK YOU