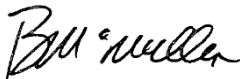




# INFORMATION REPORT

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|---------------------------|--|
| <b>TO:</b>                | Mayor and Members<br>General Issues Committee  |
| <b>COMMITTEE DATE:</b>    | November 21, 2023  |
| <b>SUBJECT/REPORT NO:</b> | Alectra Utilities Water, Wastewater and Storm 2023 Service Activity Report (FCS23102) (City Wide)          |
| <b>WARD(S) AFFECTED:</b>  | City Wide  |
| <b>PREPARED BY:</b>       | Katie Black (905) 546-2424 Ext. 6415   |
| <b>SUBMITTED BY:</b>      | Brian McMullen<br>Director, Financial Planning, Administration and Policy<br>Corporate Services Department |
| <b>SIGNATURE:</b>         |                           |

## COUNCIL DIRECTION

Not applicable.

## INFORMATION

Alectra Utilities Corporation ("Alectra Utilities") has been providing water and wastewater / storm account management and billing services to the City of Hamilton ("City") since December 2001 with a renewed service agreement executed in June 2020 extending terms to December 31, 2024 (for details refer to Report FCS19095(a)).

On August 6, 2021, the City was advised that Alectra's Board of Directors, at its May 21st meeting, approved an Alectra staff recommendation to discontinue water billing services. Alectra has committed to upholding the Water Billing Services Agreement with a focus on winding-down providing water billing services to the City at the time of contract expiry, being December 31, 2024 (for details refer to Report FCS21082).

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As per Report FCS21082(e), the revised completion timing of the billing transition program is Q2 2025. Alectra has confirmed that it will continue providing utility billing services into 2025 when the City is able to assume billing responsibility. Discussions with Alectra regarding an extension agreement are to be scheduled to determine the terms and conditions for Alectra to continue providing billing services for the City.

The budgeted cost of these services for 2023 is \$6.0 M. Costs are adjusted annually based on the terms of the service agreement, growth in customer accounts and for the City's 50% share of any postal rate increases that may occur from time to time.

Appendix "A" to Report FCS23102 provides a report of the service activities provided by Alectra Utilities during 2023.

**APPENDICES AND SCHEDULES ATTACHED**

Appendix "A" to Report FCS23102 – Alectra - 2023 Water and Wastewater / Stormwater Services Activity Report to the City of Hamilton – October 2023

KB/dt