

**CITY OF HAMILTON
2024 WATER AND WASTEWATER/STORM FEES AND CHARGES
Effective January 1, 2024**

A) Daily Water & Wastewater/Storm Fixed Charges

The fixed daily charge is not related to the direct costs of consumption and are not dependent upon or related to the amount of consumption incurred. The fixed charges are intended to offset the fixed costs of maintaining the water, wastewater and storm systems.

Meter Size	Water Rate	Wastewater/ Rate	Storm
15 mm	\$ 0.48	\$	0.52
16 mm	\$ 0.48	\$	0.52
20 mm	\$ 0.48	\$	0.52
21 mm	\$ 0.48	\$	0.52
25 mm	\$ 1.20	\$	1.30
38 mm	\$ 2.40	\$	2.60
50 mm	\$ 3.84	\$	4.16
75 mm	\$ 7.68	\$	8.32
100 mm	\$ 12.00	\$	13.00
150 mm	\$ 24.00	\$	26.00
200 mm	\$ 38.40	\$	41.60
250 mm	\$ 55.20	\$	59.80
300 mm	\$ 81.60	\$	88.40

B) Metered Water Consumption Charges

Water consumption shall be charged on a per cubic metre basis at the rates indicated in the table below. The total monthly Water Consumption Charge is the sum of usage in all blocks at the rate for each block.

Consumption Block	Monthly Water Consumption (m3)	Residential Meter Size <25mm	Residential Meter Size =>25mm and Commercial, Institutional & Industrial
		Rate (\$/m3)	Rate (\$/m3)
1	0-10	1.07	2.13
2	>10	2.13	2.13

C) Wastewater/Storm Treatment Charges

Wastewater/Storm Treatment Charges are based on metered water consumption and the cost of wastewater collection and treatment, and stormwater management. Charges are on a per cubic metre basis at the rates indicated in the table below. The total monthly Wastewater/Storm Treatment Charge is the sum of usage in all blocks at the rate for each block.

Treatment Block	Monthly Water Consumption (m3)	Residential Meter Size <25mm	Residential Meter Size =>25mm and Commercial, Institutional & Industrial
		Rate (\$/m3)	Rate (\$/m3)
1	0-10	1.08	2.15
2	>10	2.15	2.15

D) Non-Metered Annual Water & Wastewater/Storm Rate

Flat Rate Water Customers Annual Rate: \$777.45

Flat Rate Wastewater/Storm Customers Annual Rate: \$784.75

Combined Flat Rate Water & Wastewater/Storm Customers Annual Rate: \$1,562.20

City of Hamilton - 2024 Private Fire Line Rates

This service shall consist of permanent unmetered connections to the main for the purpose of supplying water to private fire protection systems such as automatic sprinkler systems, standpipes and private hydrants. This service shall also include reasonable quantities of water used for testing check valves and other backflow protection devices.

Unmetered Service

Size of Connection		Monthly Rate
mm	inches	
25	1	\$ 4.67
38	1.5	\$ 10.74
50	2	\$ 18.68
75	3	\$ 42.02
100	4	\$ 74.70
150	6	\$ 168.08
200	8	\$ 298.81
250	10	\$ 298.81
300	12	\$ 298.81

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
R84-026	510220	47220	1	WATER DISTRIBUTION Water Meter Permit Fee Note: Charged for first-time meter installations. Includes supply and installation of water meter and remote reading device by the City/meter contractor and related inspection. Approval by the Supervisor of Meter Operations is required for new installation of alternative meter types not shown below.						
			1a)	16mm (5/8"x3/4") Displacement	\$359.70	\$359.70	n	\$359.70	0.0%	Current fee achieves full cost recovery
			1b)	20mm (3/4") Displacement	\$404.60	\$404.60	n	\$404.60	0.0%	Current fee achieves full cost recovery
			1c)	21mm (3/4"x1") Displacement	\$404.60	\$404.60	n	\$404.60	0.0%	Current fee achieves full cost recovery
			1d)	25mm (1") Displacement	\$559.40	\$559.40	n	\$559.40	0.0%	Current fee achieves full cost recovery
			1e)	38mm (1.5") Displacement	\$1,121.03	\$1,121.03	n	\$1,121.03	0.0%	Current fee achieves full cost recovery
			1f)	50mm (2") Displacement	\$1,284.78	\$1,284.78	n	\$1,284.78	0.0%	Current fee achieves full cost recovery
			1g)	50mm (2") Compound with strainer	\$3,316.40	\$3,316.40	n	\$3,316.40	0.0%	Current fee achieves full cost recovery
			1h)	100mm (4") Compound with strainer	\$5,444.47	\$5,444.47	n	\$5,444.47	0.0%	Current fee achieves full cost recovery
			1i)	150mm (6") Compound with strainer	\$11,495.85	\$11,495.85	n	\$11,495.85	0.0%	Current fee achieves full cost recovery
			1j)	100mm (4") Fire Service Compound	\$11,187.62	\$11,187.62	n	\$11,187.62	0.0%	Current fee achieves full cost recovery
			1k)	150mm (6") Fire Service Compound	\$17,621.08	\$17,621.08	n	\$17,621.08	0.0%	Current fee achieves full cost recovery
			1l)	200mm (8") Fire Service Compound	\$24,358.00	\$24,358.00	n	\$24,358.00	0.0%	Current fee achieves full cost recovery
			1m)	250mm (10") Fire Service Compound	\$31,887.59	\$31,887.59	n	\$31,887.59	0.0%	Current fee achieves full cost recovery
			1n)	Radio Remote Read Equipment Installation	\$285.90	\$285.90	n	\$285.90	0.0%	Current fee achieves full cost recovery
			1o)	Radio Remote Read Equipment Installation in Chamber	\$1,145.70	\$1,145.70	n	\$1,145.70	0.0%	Current fee achieves full cost recovery
R84-026	510220	45519	2	Water Meter Removal Fee Note: Cost to remove a meter prior to the building being demolished and/or the water service being decommissioned or abandoned. Failure to have the meter removed prior to the building being demolished will incur a meter replacement cost charge. <i>Does not include a turn water off fee, which is required and charged separately as per Section 14 of this schedule.</i>						
			2a)	16mm (5/8"x3/4") Displacement	\$136.22	\$126.74	y	\$143.21	5.1%	To achieve full cost recovery
			2b)	20mm (3/4") Displacement	\$136.22	\$126.74	y	\$143.21	5.1%	To achieve full cost recovery
			2c)	21mm (3/4"x1") Displacement	\$136.22	\$126.74	y	\$143.21	5.1%	To achieve full cost recovery
			2d)	25mm (1") Displacement	\$136.22	\$126.74	y	\$143.21	5.1%	To achieve full cost recovery
			2e)	38mm (1.5") - 250mm (10") Meters (cost depends on size, labour, and meter location)	Cost + 10% OH	Cost + 10% OH	y	Cost + 10% OH	N/A	To achieve full cost recovery
R84-026	510220	45519	3	Water Meter Inspection Services Note: Cost for customer requested service relating to meter investigation						
			3a)	Regular Hours Inspection	\$151.82	\$134.35	y	\$151.82	0.0%	Current fee achieves full cost recovery
			3b)	After Hours Inspection	\$189.77	\$174.29	y	\$196.95	3.8%	To achieve full cost recovery
			3c)	Same Day Inspection	\$326.72	\$300.13	y	\$339.14	3.8%	To achieve full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
R84-026	510220	45608	4	Replacement Cost for Lost Meter Note: Cost to replace a meter that has been lost, stolen or damaged. Includes meter, installation and administrative costs.						
			4a)	15mm (5/8") Displacement	\$321.43	\$284.45	y	\$321.43	0.0%	Current fee achieves full cost recovery
			4b)	16mm (5/8"x3/4") Displacement	\$321.43	\$284.45	y	\$321.43	0.0%	Current fee achieves full cost recovery
			4c)	20mm (3/4") Displacement	\$386.73	\$342.24	y	\$386.73	0.0%	Current fee achieves full cost recovery
			4d)	21mm (3/4"x1") Displacement	\$386.73	\$342.24	y	\$386.73	0.0%	Current fee achieves full cost recovery
			4e)	25mm (1") Displacement	\$460.75	\$407.74	y	\$460.75	0.0%	Current fee achieves full cost recovery
			4f)	38mm (1.5") - 250mm (10") Meters (cost depends on size, labour, and meter location)	Cost + 10% OH	Cost + 10% OH	y	Cost + 10% OH	N/A	To achieve full cost recovery
R84-026	510220	45690	5	Bench Testing Water Meters Note: Cost to have a water meter tested for accuracy. If the meter tests within the accuracy standards as set out by AWWA then the property owner is responsible for the cost of the test and the replacement cost of the water meter; otherwise cost borne by the City. Fee includes removal of existing meter and installation of replacement meter.						
			5a)	15 mm & 16 mm Diameter	\$555.08	\$491.22	y	\$555.08	0.0%	Current fee achieves full cost recovery
			5b)	16-25mm Diameter - Test where meter has been removed from service within prior 90 days	\$240.52	\$222.10	y	\$250.97	4.3%	To achieve full cost recovery
			5c)	20 mm Diameter	\$631.51	\$558.86	y	\$631.51	0.0%	Current fee achieves full cost recovery
			5d)	25 mm Diameter	\$748.14	\$662.07	y	\$748.14	0.0%	Current fee achieves full cost recovery
			5e)	38 mm Diameter	\$1,536.17	\$1,359.44	y	\$1,536.17	0.0%	Current fee achieves full cost recovery
			5f)	50 mm Diameter	\$1,783.29	\$1,578.14	y	\$1,783.29	0.0%	Current fee achieves full cost recovery
			5g)	100 mm plus diameter (In Situ testing)	\$1,405.33	\$1,243.65	y	\$1,405.33	0.0%	Current fee achieves full cost recovery
10-103	510220	45644	6	Backflow Prevention Program Note: Costs for contractor registration fee, administration fees for processing backflow prevention test reports and survey forms.						
			6a)	Annual Program Registration Fee	\$175.43	\$157.49	y	\$177.96	1.4%	To achieve full cost recovery
			6b)	Test Report receipt and processing (per submission of each test report)	\$72.61	\$64.63	y	\$73.03	0.6%	To achieve full cost recovery
			6c)	Cross Connection Survey Form processing (per form upon submission)	\$207.69	\$186.23	y	\$210.44	1.3%	To achieve full cost recovery
			6d)	Backflow Prevention Device Investigation - Regular Hours	\$173.87	\$156.88	y	\$177.28	2.0%	To achieve full cost recovery
			6e)	Backflow Prevention Device Investigation - After Hours	\$238.39	\$214.35	y	\$242.22	1.6%	To achieve full cost recovery
R84-026	514330	45590	7	Construction Water Note: Charge for unmetered water used for construction prior to meter installation. Paid at the time of submitting building permit payment.						
			7a)	Single Residential (per lot or townhouse)	\$119.45	\$129.84	n	\$129.84	8.7%	Equal to variable water rate increase
			7b)	Multi-residential (per apartment/condo unit)	\$56.00	\$60.87	n	\$60.87	8.7%	Equal to variable water rate increase
			7c)	Industrial/Commercial/Institutional (\$/1,000 sqft of building area or \$/ha where no structure is constructed)	\$39.25	\$42.66	n	\$42.66	8.7%	Equal to variable water rate increase

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
			8	Hydrant/Road Adaptor Fees Note: Costs to install or remove water meter & backflow prevention device. When moving a hydrant/road adaptor from one site to another for the same customer, both removal & installation fees apply. This service requires a usage deposit and a damage deposit.						
R84-026	514330	41208	8a)	Usage Cost (Metered Hauled Water Rate/m³)	\$2.94	\$3.20	n	\$3.20	8.8%	Rate is 1.5x volumetric water rate
R84-026	514330	41209	8b)	Hydrant/Road Adaptor Connection/Disconnection Fee (Regular Hours-Fee for Both Services)	\$182.21	\$187.77	n	\$187.77	3.1%	To achieve full cost recovery
R84-026	514330	41209	8c)	Hydrant/Road Adaptor Connection/Disconnection Fee (After Hours/Emergency-Fee for Both Services)	\$352.52	\$363.85	n	\$363.85	3.2%	To achieve full cost recovery
R84-026	514330	41209	8d)	Non-Refundable Usage Deposit	\$300.00	\$370.08	n	\$370.08	23.4%	To achieve full cost recovery
R84-026	514330	41209	8e)	Security/Damage Deposit	\$6,000.00	\$6,000.00	n	\$6,000.00	0.0%	Current fee achieves full cost recovery
R84-026	514330	41209	8f)	Hydrant/road adaptor rental fee for initial 7 days	\$87.56	\$89.57	n	\$89.57	2.3%	To achieve full cost recovery
R84-026	514330	41209	8g)	Per Diem hydrant/road adaptor rental fee after initial 7 days	\$6.13	\$6.27	n	\$6.27	2.3%	To achieve full cost recovery
R84-026	514330	41209	8h)	Hydrant Adaptor Backflow Prevention Device Testing (Regular Hours)	\$109.37	\$113.41	n	\$113.41	3.7%	To achieve full cost recovery
R84-026	514330	41209	8i)	Hydrant Adaptor Backflow Prevention Device Testing (After Hours / Emergency)	\$187.74	\$195.26	n	\$195.26	4.0%	To achieve full cost recovery
R84-026	514330	47244	9	Private Water Station Agreement Fees Annual Renewal	\$422.82	\$422.82	n	\$422.82	0.0%	Current fee achieves full cost recovery
R84-026	514330	47232	10	Water Haulage Fees						
			10a)	Annual Water Haulage Permit Fee Note: Annual license fee to utilize the City's public filling stations.	\$71.90	\$65.36	y	\$73.86	2.7%	To achieve full cost recovery
			10b)	Account review Note: Costs charged for administrative services to provide customer account information for personal or taxation purposes.	\$108.80	\$100.45	y	\$113.51	4.3%	To achieve full cost recovery
R84-026	510220	45519	11	General Administration Fees						
			11a)	General Administrative Requests (per hour)/Report Requests	\$79.10	\$70.00	y	\$79.10	0.0%	Current fee achieves full cost recovery
			11b)	Permit Cancellation administrative fee	\$46.67	\$41.30	y	\$46.67	0.0%	Current fee achieves full cost recovery
			11c)	Permit Renewal Fee	\$47.83	\$43.87	y	\$49.57	3.6%	To achieve full cost recovery
			11d)	Lead Line Replacement Loan Application Fee	\$65.44	\$60.37	y	\$68.22	4.2%	To achieve full cost recovery
			11e)	Monthly AMI Manual Meter Read Fee	\$3.46	\$3.13	y	\$3.54	2.3%	To achieve full cost recovery
			11f)	Water Shut-off Admin Fee	\$25.54	\$22.60	y	\$25.54	0.0%	Current fee achieves full cost recovery
			11g)	Water Shut-off Notice on Door	\$36.07	\$31.92	y	\$36.07	0.0%	Current fee achieves full cost recovery
			11h)	AMI Consumption History Fee	\$15.71	\$14.58	y	\$16.48	4.9%	To achieve full cost recovery
			11i)	NSF Fee - Processing fee on all 'returned' payments	\$43.04	\$39.78	y	\$44.95	4.4%	Current fee achieves full cost recovery
			11j)	Coupling Fee (includes cost for one 3/4" 90 meter coupling and one 3/4" straight meter coupling)	\$41.96	\$40.66	y	\$45.95	9.5%	To achieve full cost recovery
			11h)	Lost Water Meter Spacer Fee	N/A	\$11.04	y	\$12.48	0.0%	New fee at full cost recovery
			11i)	Water Meter Missed Appointment Fee	N/A	\$98.73	y	\$111.57	0.0%	New fee at full cost recovery
R84-026			12	Water Inspection Services Note: Costs associated with various permit and inspection services related to water services for properties.						
	514330	47235	12a)	Private Water Service Repair/Replacement Inspection (Reg Hours - Max 1 Hour Total Labour)	\$115.77	\$106.58	y	\$120.44	4.0%	To achieve full cost recovery
	514330	47235	12b)	Private Water Service Repair/Replacement Inspection (After Hours /Emerg - Max 1 Hour Labour)	\$197.99	\$183.56	y	\$207.42	4.8%	To achieve full cost recovery
	514330	45690	12c)	Water Service Abandonment Inspection (Regular Hours - Max 1 Hour Total Labour)	\$103.03	\$95.03	y	\$107.38	4.2%	To achieve full cost recovery
	514330	45690	12d)	Water Service Abandonment Inspection (After Hours / Emergency - Max 1 Hour Total Labour)	\$185.25	\$172.01	y	\$194.37	4.9%	To achieve full cost recovery
	514330	45690	12e)	Water Service Inspection for Demolition (Regular Hours - Max 1 Hour Total Labour)	\$103.03	\$103.89	y	\$117.40	13.9%	To achieve full cost recovery
	514330	45690	12f)	Water Service Inspection for Demolition (After Hours / Emergency - Max 1 Hour Total Labour)	\$185.25	\$191.94	y	\$216.89	17.1%	To achieve full cost recovery
	514330	45690	12g)	Missed or Cancelled Inspection	\$74.02	\$68.05	y	\$76.90	3.9%	To achieve full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
R84-026	514330	45679	13	Turning Water Off or On Note: Turning water off at the curb to enable a property owner to complete internal plumbing repairs, or a private water service repair or replacement, and then turning the water back on.						
			13a)	Turning Water On/Off (Regular Hours)	\$136.68	\$143.08	n	\$143.08	4.7%	To achieve full cost recovery
			13b)	Turning Water On/Off (After Hours/Emergency)	\$230.82	\$243.07	n	\$243.07	5.3%	To achieve full cost recovery
			13c)	Turning Water On/Off During the Same Visit (Regular Hours - Max 1/2 Hour Total Labour)	\$91.18	\$95.03	n	\$95.03	4.2%	To achieve full cost recovery
			143)	Turning Water On/Off During the Same Visit (After Hours/Emerg - Max 1/2 Hour Total Labour)	\$125.41	\$131.53	n	\$131.53	4.9%	To achieve full cost recovery
			13e)	Non-compliance Turn Water Off	\$91.18	\$95.91	n	\$95.91	5.2%	To achieve full cost recovery
			13f)	Non-compliance Turn Water On	\$91.18	\$95.91	n	\$95.91	5.2%	To achieve full cost recovery
R84-026	514330	45636	14	Hydrant Flow Test / Water Quality Flushing Note: Cost to operate a City Fire Hydrant(s) for a maximum of 1 hour total labour.	\$114.65	\$122.01	y	\$137.87	20.3%	To achieve full cost recovery
R84-026	514330	45690	15	Water Quality/Quantity Service Calls Note: Cost for a service call to investigate a water quality/quantity complaint and the issue resides on private property. No charge for water quality/quantity complaints related to issues originating from the City's distribution system. <u>Missed appointments will be billed</u> the corresponding service call rate.						
			15a)	Service Call (Regular Hours - Max 1 Hour Total Labour)	\$103.03	\$95.03	y	\$107.38	4.2%	To achieve full cost recovery
			15b)	Service Call (After Hours - Max 1 Hour Total Labour)	\$185.25	\$172.01	y	\$194.37	4.9%	To achieve full cost recovery
R84-026	510290	45690	16	Hydrant Repair, Replace or Relocate Note: Cost to repair, replace, or relocate a City Fire Hydrant including labour, parts, materials, equipment, and permanent restoration.	Cost + 33% OH	Cost + 33% OH	y	Cost + 33% OH	N/A	To achieve full cost recovery
R84-026	514330	45690	17	Watermain Shutdowns Note: Costs associated with isolating a watermain to facilitate third party work.						
			17a)	Watermain Shutdown / Recharge (Regular Hours-Maximum 1 Hour Total Labour)	\$142.56	\$149.00	n	\$149.00	4.5%	To achieve full cost recovery
			17b)	Watermain Shutdown / Recharge (After Hours / Emergency-Maximum 1 Hour Total Labour)	\$258.09	\$271.99	n	\$271.99	5.4%	To achieve full cost recovery
R84-026	510350	45408	18	Environmental Records Search PRISM Reports related to soil contamination Reports - Environmental Assessments and Master Plans - plus fee per page	\$188.79 \$18.56 \$0.12	\$170.92 \$16.80 \$0.10	y y y	\$193.14 \$18.98 \$0.12	2.3% 2.3% 0.0%	To achieve full cost recovery To achieve full cost recovery Current fee achieves full cost recovery
R84-026	514330	45690	19	Miscellaneous Water Distribution System Repair Note: Cost for the City to repair damage to the water distribution system caused by a third party. Costs include labour, parts, materials, equipment, and permanent restoration.	Cost + 33% OH	Cost + 33% OH	y	Cost + 33% OH	N/A	To achieve full cost recovery
R84-026	514330	45690	20	Additional Labour Charges Note: Additional labour charge for all services/calls that exceed the allotted labour time. Costs are for a single Water Distribution Operator in minimum increments of 30 minutes.						
			20a)	1/2 Hour Additional Labour (Regular Hours)-Water Distribution Operator	\$40.33	\$36.98	y	\$41.79	3.6%	To achieve full cost recovery
			20b)	1/2 Hour Additional Labour (After Hours)-Water Distribution Operator	\$54.84	\$50.47	y	\$57.03	4.0%	To achieve full cost recovery
R84-026			21	Inspection of ICI and Multi-Residential Private Water asset infrastructure repair/replacements. Note: Costs associated with the inspection of ICI and Multi-Residential private water asset infrastructure repair/replacements.						
	514330	47230	21a)	Private Water Service Repair/Replacement Inspection (Reg Hours - Min. 1 Hour Total Labour) - Contract Inspector	\$119.76	\$105.98	y	\$119.76	0.0%	Current fee achieves full cost recovery
	514330	47230	21b)	Private Water Service Repair/Replacement Inspection (After Hours /Emerg - Min. 2 Hour Labour) - Contract Inspector	\$258.28	\$228.57	y	\$258.28	0.0%	Current fee achieves full cost recovery
	514330	45690	21c)	Private Water Service Repair/Replacement Inspection (Missed Calls) - Contract Inspector	\$85.13	\$75.34	y	\$85.13	0.0%	Current fee achieves full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead
For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2024 PROPOSED USER FEES AND CHARGES

**PUBLIC WORKS
HAMILTON WATER**

For Billing Purposes

Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
06-026			1	COLLECTION SYSTEM INSPECTION & MAINTENANCE Wastewater Inspection Services Note: Costs associated with various permit and inspection services related to sewer laterals for properties.						
	516175	47230	1a)	Private Sewer Lateral Repair/Replacement Inspection (Regular Hours - Maximum 1 Hour Total Labour)	\$119.76	\$108.02	y	\$122.06	1.9%	To achieve full cost recovery
	516175	47230	1b)	Private Sewer Lateral Repair/Replacement Inspection (After Hours / Emergency - Maximum 1 Hour Total Labour)	\$258.28	\$233.68	y	\$264.06	2.2%	To achieve full cost recovery
	516175	45690	1c)	Missed or Cancelled Inspection	\$85.13	\$76.60	y	\$86.56	1.7%	To achieve full cost recovery
	516175	45690	1d)	Mainline Sewer Inspection Note: CCTV inspection of mainline sewers (storm, sanitary or combined). Cost based on linear meter inspection.	Cost + 33% OH	Cost + 33% OH	y	Cost + 33% OH	N/A	To achieve full cost recovery
06-026	516175	45690	2	Sewer Related Service Calls Note: Cost for a service call to investigate a sewer related complaint and the issue resides on private property. No charge for sewer complaints related to issues originating from the City's sewer system. Missed appointments will be billed the corresponding service call rate.						
			2a)	Service Call (Regular Hours - Maximum 1 Hour Total Labour)	\$107.09	\$96.52	y	\$109.07	1.8%	To achieve full cost recovery
			2b)	Service Call (After Hours - Maximum 1 Hour Total Labour)	\$220.25	\$199.18	y	\$225.07	2.2%	To achieve full cost recovery
06-026	516175	45690	3	Sewer Lateral Cleaning and Investigation Fees Note: When a property owner qualifies for the Sewer Lateral Management Program and chooses to hire their own Plumbing Contractor, these prices represent the maximum amounts that will be reimbursed to the property owner for the sewer lateral cleaning and investigation services performed by the independent Plumbing Contractor						
			3a)	Complete Sewer Lateral Investigation - Regular Hours	\$477.20	\$422.30	y	\$477.20	0.0%	Current fee achieves full cost recovery
			3b)	Complete Sewer Lateral Investigation - After Hours	\$579.13	\$522.75	y	\$590.71	2.0%	To achieve full cost recovery
			3c)	Partial Sewer Lateral Cleaning - Regular Hours	\$279.68	\$252.45	y	\$285.27	2.0%	To achieve full cost recovery
			3d)	Partial Sewer Lateral Cleaning - After Hours	\$361.60	\$326.40	y	\$368.83	2.0%	To achieve full cost recovery
			3e)	Abandoned Sewer Lateral Investigation - Regular Hours	\$409.63	\$369.75	y	\$417.82	2.0%	To achieve full cost recovery
			3f)	Abandoned Sewer Lateral Investigation - After Hours	\$409.63	\$369.75	y	\$417.82	2.0%	To achieve full cost recovery
06-026	516175	45690	4	Miscellaneous Wastewater Collection System Repair Note: Cost for the City to repair damage to the wastewater collection system caused by a third party. Costs include labour, parts, materials, equipment, and permanent restoration.	Cost + 33% OH	Cost + 33% OH	y	Cost + 33% OH	N/A	To achieve full cost recovery
06-026	516175	45690	5	Additional Labour Charges Note: Additional labour charge for all services/calls that exceed the allotted labour time. Costs are for a single Wastewater Collection Operator or Contract Inspector in minimum increments of 30 minutes.						
			5a)	1/2 Hour Additional Labour (Regular Hours) - Wastewater Collection	\$39.60	\$35.04	y	\$39.60	0.0%	Current fee achieves full cost recovery
			5b)	1/2 Hour Additional Labour (After Hours) - Wastewater Collection	\$53.74	\$47.56	y	\$53.74	0.0%	Current fee achieves full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call (905) 546-4426 between 8:30am - 4:30pm

2024 PROPOSED USER FEES AND CHARGES

**PUBLIC WORKS
HAMILTON WATER**

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
			LABORATORY SERVICES						
510250	45519		Inorganic Tests:						
		1	Solids						
		1a)	Total Suspended Solids (TSS)	\$25.76	\$25.70	y	\$29.04	12.7%	To achieve full cost recovery
		1b)	TSS plus Volatile Suspended Solids (VSS)	\$26.89	\$26.20	y	\$29.61	10.1%	To achieve full cost recovery
		1c)	Total Solids (TS)	\$23.28	\$24.40	y	\$27.57	18.4%	To achieve full cost recovery
		1d)	TS plus Volatile Solids (VS)	\$24.63	\$24.90	y	\$28.14	14.2%	To achieve full cost recovery
		1e)	Total Dissolved Solids	\$39.55	\$35.70	y	\$40.34	2.0%	To achieve full cost recovery
		2	Skalar						
		2a)	Total Cyanide	\$46.33	\$42.00	y	\$47.46	2.4%	To achieve full cost recovery
		2b)	Phenolics	\$41.70	\$39.50	y	\$44.64	7.0%	To achieve full cost recovery
		2c)	Total Kjeldhal Nitrogen (TKN)	\$39.10	\$36.30	y	\$41.02	4.9%	To achieve full cost recovery
		2d)	Ammonia	\$39.10	\$34.60	y	\$39.10	0.0%	Current fee achieves full cost recovery
		2e)	Dissolved Organic Carbon	\$46.22	\$42.40	y	\$47.91	3.7%	To achieve full cost recovery
		2f)	Total Organic Carbon	\$46.22	\$41.30	y	\$46.67	1.0%	To achieve full cost recovery
		2g)	Reactive Silica	\$38.31	\$34.30	y	\$38.76	1.2%	To achieve full cost recovery
510250	45519	3	Ion Chromatography (IC Scan)	\$56.95	\$50.40	y	\$56.95	0.0%	Current fee achieves full cost recovery
510250	45519	4	PC Titrate						
		4a)	pH	\$20.00	\$19.40	y	\$21.92	9.6%	To achieve full cost recovery
		4b)	Alkalinity	\$20.45	\$19.90	y	\$22.49	9.9%	To achieve full cost recovery
		4c)	Conductivity	\$19.89	\$19.20	y	\$21.70	9.1%	To achieve full cost recovery
		4d)	Fluoride	\$28.82	\$27.20	y	\$30.74	6.7%	To achieve full cost recovery
		5	Turbidity	\$32.77	\$30.60	y	\$34.58	5.5%	To achieve full cost recovery
		6	UV Transmittance	\$31.53	\$28.10	y	\$31.75	0.7%	To achieve full cost recovery
		7	Color Apparent	\$28.70	\$25.40	y	\$28.70	0.0%	To achieve full cost recovery
		8	Color True	\$26.78	\$27.00	y	\$30.51	13.9%	To achieve full cost recovery
		9	O Phosphate	\$35.93	\$36.80	y	\$41.58	15.7%	To achieve full cost recovery
		10	Dissolved O Phosphate	\$37.97	\$38.50	y	\$43.51	14.6%	To achieve full cost recovery
		11	Chemical Oxygen Demand (COD)	\$43.96	\$39.80	y	\$44.97	2.3%	To achieve full cost recovery
		12	Biochemical Oxygen Demand (BOD)	\$42.60	\$38.30	y	\$43.28	1.6%	To achieve full cost recovery
			Microbiology Tests:						
510250	45519	13	Total Coliform/E coli - Presence/Absence	\$32.54	\$30.80	y	\$34.80	6.9%	To achieve full cost recovery
510250	45519	14	Total Coliform/E coli - MPN	\$35.26	\$33.00	y	\$37.29	5.8%	To achieve full cost recovery
510250	45519	15	EC - MPN	\$35.26	\$33.00	y	\$37.29	5.8%	To achieve full cost recovery
510250	45519	16	Heterotrophic Plate Count	\$33.56	\$32.20	y	\$36.39	8.4%	To achieve full cost recovery
510250	45519	17	Micro Examination	\$182.38	\$167.50	y	\$189.28	3.8%	To achieve full cost recovery
510250	45519	18	Microcystin	\$622.63	\$586.50	y	\$662.75	6.4%	To achieve full cost recovery
			Metals:						
510250	45519	18	ICP OES						
		18a)	ICP OES Scan (Wastewater)	\$81.70	\$74.40	y	\$84.07	2.9%	To achieve full cost recovery
		18b)	Total Phosphorous	\$32.32	\$29.00	y	\$32.77	1.4%	To achieve full cost recovery
		18c)	Total Dissolved Phosphorous	\$32.32	\$30.10	y	\$34.01	5.2%	To achieve full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call 905 546 2424 ext 5834

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
510250	45519	19 19a)	ICP MS ICP MS Scan	\$81.70	\$74.40	y	\$84.07	2.9%	To achieve full cost recovery
510250	45519	20 20a)	AA Mercury	\$57.52	\$52.20	y	\$58.99	2.6%	To achieve full cost recovery
510250	45519	21 21a)	Organics Caffeine	\$165.77	\$150.30	y	\$169.84	2.5%	To achieve full cost recovery
510250	45519	22 22a)	Additional Fees Weekend surcharge	\$113.00	\$100.00	y	\$113.00	0.0%	Current fee achieves full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call 905 546 2424 ext 5834

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
				ENVIRONMENTAL MONITORING & ENFORCEMENT To Regulate the Discharge of any Matter into the Sanitary, Combined, and Storm Sewer Systems.						
14-090	516175	47232	1	Annual Permit to Discharge Hauled Sewage Note: Cost for administration and processing of annual permits required to haul sewage within Hamilton	\$347.40	\$360.19	n	\$360.19	3.7%	To achieve full cost recovery
			2	Discharge fees for Hauled Sewage generated: Inside the City - Compliant Note: Cost per truck full of sewage containing materials within Sewer Use By-law limits						
14-090	516175	41314	2a)	up to 1000 imperial gallons (4.54 m3) or any part thereof	\$54.11	\$55.36	n	\$55.36	2.3%	To achieve full cost recovery
14-090	516175	41314	2b)	greater than 1000 (4.54 m3) but less than or equal to 3500 Imperial gallons (15.9m3)	\$54.11	\$55.36	n	\$55.36	2.3%	To achieve full cost recovery
14-090	516175	41314	2c)	greater than 3500 (15.9 m3) but less than or equal to 5000 Imperial gallons (22.7 m3)	\$108.21	\$110.70	n	\$110.70	2.3%	To achieve full cost recovery
14-090	516175	41314	2d)	greater than 5000 (22.7 m3) but less than or equal to 8000 Imperial gallons (36.3 m3)	\$162.32	\$166.06	n	\$166.06	2.3%	To achieve full cost recovery
14-090	516175	41314	2e)	greater than 8000 (36.3 m3) but less than or equal to 10000 Imperial gallons (45.43 m3)	\$216.42	\$221.40	n	\$221.40	2.3%	To achieve full cost recovery
			3	Discharge fees for Hauled Sewage generated: Inside the City - Non-Compliant Note: Cost per truck full of sewage containing materials that exceed one or more Sewer Use By-law limits						
14-090	516175	41314	3a)	up to 1000 imperial gallons (4.54 m3) or any part thereof	\$54.11	\$55.36	n	\$55.36	2.3%	To achieve full cost recovery
14-090	516175	41314	3b)	greater than 1000 (4.54 m3) but less than or equal to 3500 Imperial gallons (15.9m3)	\$108.21	\$110.70	n	\$110.70	2.3%	To achieve full cost recovery
14-090	516175	41314	3c)	greater than 3500 (15.9 m3) but less than or equal to 5000 Imperial gallons (22.7 m3)	\$162.32	\$166.06	n	\$166.06	2.3%	To achieve full cost recovery
14-090	516175	41314	3d)	greater than 5000 (22.7 m3) but less than or equal to 8000 Imperial gallons (36.3 m3)	\$270.53	\$276.75	n	\$276.75	2.3%	To achieve full cost recovery
14-090	516175	41314	3e)	greater than 8000 (36.3 m3) but less than or equal to 10000 Imperial gallons (45.43 m3)	\$324.64	\$332.11	n	\$332.11	2.3%	To achieve full cost recovery
14-090	516175	41314	4	Holding Tanks for Recreational Vehicles Note: Cost for Recreational Vehicles (RV's) to dump sewer waste at the Mountain Transfer Station	\$8.50	\$9.00	n	\$9.00	5.9%	To achieve full cost recovery
			5	Overstrength Discharge Fees Note: Cost per kilogram of each specified parameter that is in excess of Sewer Use By-law limits, and subject to a Sewer Discharge Permit						
14-090	516080	41315	5a)	Biochemical Oxygen Demand (charge per kg)	\$0.83	\$0.85	n	\$0.85	2.3%	To achieve full cost recovery
14-090	516080	41315	5b)	Total suspended solids (charge per kg)	\$0.67	\$0.69	n	\$0.69	2.3%	To achieve full cost recovery
14-090	516080	41315	5c)	Oil & grease (animal/vegetable) (charge per kg)	\$0.47	\$0.48	n	\$0.48	2.3%	To achieve full cost recovery
14-090	516080	41315	5d)	Total Kjeldahl Nitrogen (charge per kg)	\$1.06	\$1.08	n	\$1.08	2.3%	To achieve full cost recovery
14-090	516080	41315	5e)	Total Phosphorus (charge per kg)	\$2.24	\$2.29	n	\$2.29	2.3%	To achieve full cost recovery
14-090	516080	41317	6	Surcharge Discharge Fee (charge per m3)	\$1.96	\$2.15	n	\$2.15	9.7%	Equal to variable wastewater rate increase

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call 905-540-5190 or email sewerusebylaw@hamilton.ca

2024 PROPOSED USER FEES AND CHARGES

**PUBLIC WORKS
HAMILTON WATER**

For Billing Purposes

Regular Hours: M - F: 7:00am - 4:30pm

After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
			7	Application Fees for Sewer Discharge Permits NOTE: Fee to be paid upon application for Sewer Discharge Permit						
14-090	510260	45519	7a)	Application Fee	\$806.21	\$734.67	y	\$830.17	3.0%	To achieve full cost recovery
14-090	510260	45519	7b)	Wastewater Characterization deposit (optional)	\$500.00	\$500.00	n	\$500.00	0.0%	Current fee achieves full cost recovery
14-090	510260	45519	7c)	Amendment Fee (all permit types)	\$374.35	\$343.70	y	\$388.38	3.7%	To achieve full cost recovery
			8	Administrative Fees for Sewer Discharge Permits Note: Multiple permit holders pay the higher administration fee (for example, if the permit holder has both an Overstrength Discharge Permit and a Compliance Program Permit, they will pay \$810.00 per quarter						
14-090	510260	45532	8a)	Overstrength Discharge Permit (charged quarterly)	\$451.10	\$461.47	n	\$461.47	2.3%	To achieve full cost recovery
14-090	510260	45532	8b)	Sanitary Discharge Permit (charged quarterly)	\$451.10	\$461.47	n	\$461.47	2.3%	To achieve full cost recovery
14-090	510260	45532	8c)	Chloride Discharge Permit (charged quarterly)	\$451.10	\$461.47	n	\$461.47	2.3%	To achieve full cost recovery
14-090	510260	45532	8d)	Compliance Discharge Permit (charged quarterly)	\$1,116.85	\$1,142.54	n	\$1,142.54	2.3%	To achieve full cost recovery
14-090	510260	45532	8e)	Conditional Discharge Permit (charged quarterly)	\$1,116.85	\$1,142.54	n	\$1,142.54	2.3%	To achieve full cost recovery
14-090	510260	45532	8f)	Construction Dewatering Discharge Permit (charged quarterly)	\$451.10	\$461.47	n	\$461.47	2.3%	To achieve full cost recovery
14-090	510260	45519	9	Information Requests Note: Fee per property for records search related to Sewer Use By-law historical violations	\$229.36	\$207.64	y	\$234.63	2.3%	To achieve full cost recovery
14-090	510260	45532	10	Wastewater Sampling (optional) Note: Per unit costs to conduct wastewater sampling to determine permit conditions and limits						
			10a)	Wastewater Sampling Vehicle Fee (per kilometer)	\$1.46	\$1.33	y	\$1.50	2.3%	To achieve full cost recovery
			10b)	Wastewater Sampling Equipment Fee (per day)	\$47.42	\$42.93	y	\$48.51	2.3%	To achieve full cost recovery
			10c)	Wastewater Sampling Technician Fee (per hour) Mon - Fri	\$60.29	\$54.58	y	\$61.68	2.3%	To achieve full cost recovery
			10d)	Wastewater Sampling Technician Fee (per hour) Sat	\$90.43	\$81.87	y	\$92.51	2.3%	To achieve full cost recovery
			10e)	Wastewater Sampling Technician Fee (per hour) Sun	\$120.58	\$109.16	y	\$123.35	2.3%	To achieve full cost recovery
				*multiple permit holders pay the higher administrative fee (for example, if the permit holder has both an Overstrength Discharge Permit and a Compliance Program Permit, they will pay \$1,142.54 per quarter).						

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead

For general inquiries, please call 905-540-5190 or email sewerusebylaw@hamilton.ca

2024 PROPOSED USER FEES AND CHARGES

PUBLIC WORKS
HAMILTON WATER

For Billing Purposes
Regular Hours: M - F: 7:00am - 4:30pm
After Hours: M - F: 4:30pm - 7:00am, Weekends and Holidays

Dept. By-Law #	Dept ID	Account #	Ref #	Service Offered	2023 including HST (if applicable)	2024 Proposed Fee	HST (y/n)	2024 including HST (if applicable)	% Fee Change	Basis for Fee Increase or Decrease
				ENVIRONMENTAL MONITORING & ENFORCEMENT Fees related to the Wastewater Abatement Program						
03-272	510260	45532	1	Application Fee (plus cost recovery for peer review if required)	\$512.08	\$468.39	y	\$529.28	3.4%	To achieve full cost recovery
03-272	510260	45532	2	Annual Administration Fee	\$955.03	\$864.59	y	\$976.99	2.3%	To achieve full cost recovery

Costs not specifically addressed in the schedule will be invoiced at Actual Cost plus overhead
For general inquiries, please call 905-540-5190 or email sewerusebylaw@hamilton.ca