

# LITTER MANAGEMENT SERVICE ENHANCEMENTS

December 4, 2023

## **AGENDA**

- Council Direction
- Policy and Priority Alignment
- Clean & Green Hamilton Strategy
- Engagement
- Recommended Enhancements
- Report Impacts





## COUNCIL DIRECTION

#### Public Works Committee: May 15, 2023 - MOTION 12.1

- Conduct a service level review across all divisions in the Public Works
  Department that are responsible for proactive and reactive litter collection
  in the public realm including but not limited to parks, cemeteries, right of
  ways inclusive of roadways, sidewalks, streams and municipal properties.
- Report back to Public Works Committee for consideration any operational or budgetary changes that may be required to address service levels respecting litter collection.

## General Issues Committee: June 14, 2023 - REPORT PED23081 (Downtown Hamilton Office Report)

 Identify opportunities to introduce enhanced service levels within the Downtown Core for critical street level issues such as waste collection, street sweeping, graffiti removal and boulevard maintenance, and that the General Manager of Public Works be authorized to introduce temporary increased service levels.



## POLICY & PRIORITY ALIGNMENT

- Clean & Green Hamilton Strategy Litter Prevention
- 2022 2026 Council Priorities
  - Priority 2: Safe & Thriving Neighbourhoods;
  - Outcome 3: Provide vibrant parks, recreation, and public space
  - Measure of Success: Increase cleanliness of public spaces through the expansion of Public Works standards related to garbage and litter collection, street cleaning and park maintenance
- The Downtown Secondary Plan
- Urban Official Plan Amendments (OPA 167)







## **CLEAN & GREEN HAMILTON STRATEGY**

#### The Strategy is governed by three principles:

- To contribute to an enhanced quality of life for citizens through clean and green initiatives.
- To support community and stakeholder engagement through partnerships, collaboration and consultation.
- To contribute to the social, economic and environmental well-being of Hamilton.

#### **Clean & Green Programs and Initiatives:**

- Litter
- Illegal Dumping
- Graffiti
- Beautification
- Environmental Stewardship





### PUBLIC ENGAGEMENT

#### Goal:

To better understand the concerns from stakeholders such as city residents, businesses, city staff and Council regarding litter.

#### **Engagement Methods:**

- One-on-one interviews
- Public survey through Engage Hamilton

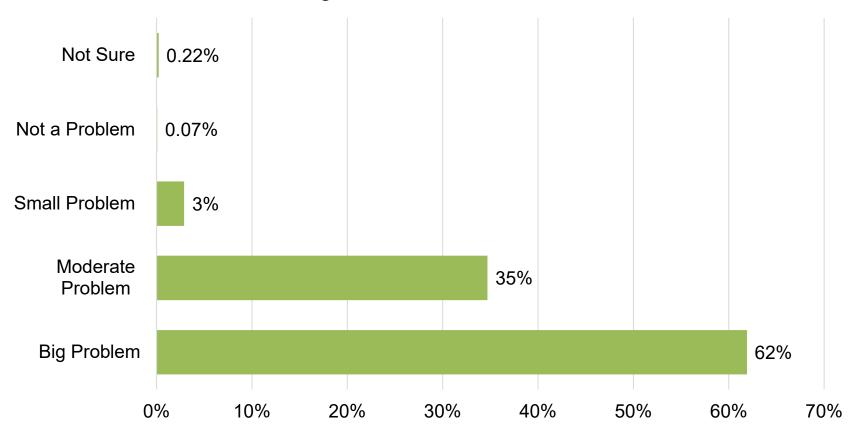
#### **Public Survey Details:**

- Total Survey Responses 1,358
- 87% Residential
- 13% Commercial



## PUBLIC FEEDBACK

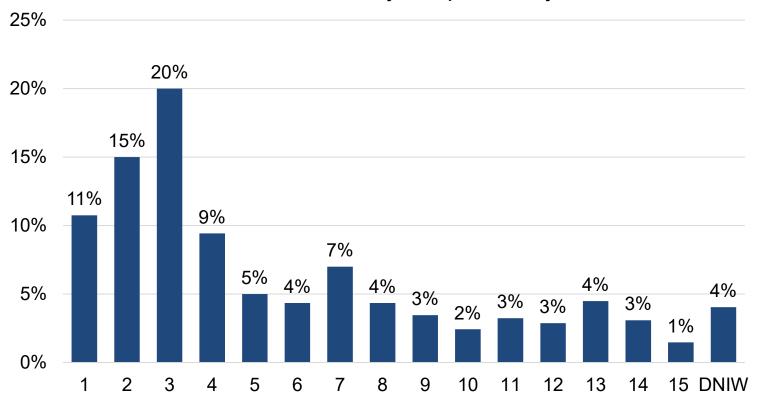
#### How Big of a Problem is Litter in Hamilton?





## PUBLIC ENGAGEMENT

#### % Distribution of Survey Responses by Ward

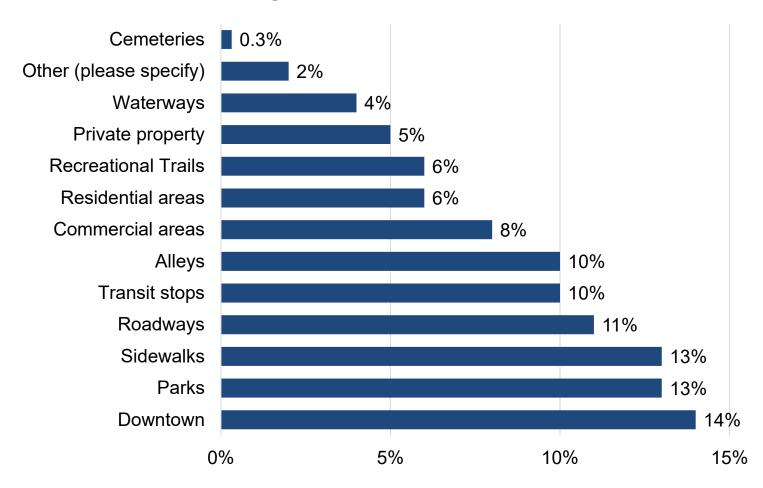


DNIW – Did not indicate Ward



## PUBLIC ENGAGEMENT

#### Most Common Littered Public Assets





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## RECOMMENDED ENHANCEMENTS

Division	Service	Enhancement	
Environmental Services	Parks & Trails - Manual Litter and Litter Container Collection	Current level based on priority. Enhancement includes dedicated staff collection during the high seasons (Spring/Summer/Fall)	
Environmental Services	Community engagement, environmental stewardship and outreach)	Enhancement creates a funding source for communication and education campaigns	
Transportation	Roadway Sweeping - Transit Routes	Enhancement from one time per month to two times per month	
Transportation	Roadway Sweeping - Business Improvement Areas	Enhancement from one time per week to two times per week	
Transportation	Roadway Sweeping - Cycling Lanes	Enhancement from one time per month to one time per week	
Transportation	Proactive Litter Cleaning - City Wide (excluding Downtown)	Enhancement creates four proactive, dedicated litter cleaning crews (outside of the downtown).	
Waste Management	By-law Enforcement	Enhancement will enable enforcement of illegal dumping and litter in public spaces specifically in Wards 1, 2 and 3	
Waste Management	Downtown Cleanliness - Sidewalk Sweeping	Enhancement from five days per week to seven days per week (in the downtown core)	
Waste Management	Downtown Cleanliness - Sidewalk Manual Litter Cleaning	Enhancement from six days per week to seven days per week (in the downtown core)	



## REPORT IMPACTS

	Full-Time	2024 Tax Supported Budget	
	Equivalent	Operating (000s)	Capital (000s)
Recommendations	27.96	\$2,378	\$2,245
Alterative 1	15.64	\$1,372	\$0.9575
Alternative 2	7.64	\$0.6038	\$0.575

#### Alternative 1

Recommends enhancements specific to Business Improvement Areas, downtown core, and proactive litter collection in the public realm city-wide

#### Alternative 2

Recommends enhancements specific to the downtown core only to make permanent the enhancements temporarily established in 2023





## THANK YOU.

December 4, 2023