

Appendix “E”

Relevant Consultation

As per the March 20, 2023 motion, staff were directed to report back in full, the comments and opinions of the disability and senior communities including the Committee for Persons with Disabilities and the Seniors Advisory Committee. A summary of the meetings’ comments and opinions is detailed below.

Seniors Advisory Committee

Staff met with the Seniors Advisory Committee on June 2, 2023, which resulted in the following comments:

- Windrows
 - There are timing discrepancies when plowing the roadway and sidewalks, ultimately leaving windrows in front of the sidewalk
 - Would like windrows cleared where it’s City property
 - Windrows should be cleared around medical and essential service areas
 - Windrows at bus stops should be cleared quicker
- Sidewalks
 - Should be cleared after the roadway
 - All sidewalks should be cleared by the City
- Transit stops
 - Clear transit stops earlier
- Snow Angels
 - Increase the Snow Angels Program
- Communication
 - People aren’t aware that they need to clear 24 hours after a snow event
 - Suggestion to develop an awareness campaign for residents
- A citizen committee Report was provided to Council on December 16, 2020, asking the City to clear all sidewalks across the City
- Municipal Law Enforcement
 - Increase enforcement to charge negligent owners
 - Bylaw enforcement should be more proactive

Advisory Committee for Persons with Disabilities

Staff met with the Advisory Committee for Persons with Disabilities on June 13, 2023, which resulted in the following comments:

- Windrows
 - Windrows at bus stops should be cleared quicker

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

- Remove all windrows left on the side of roadways since it is in contravention of the Supreme Court not clearing snow
- Use additional equipment to clear windrows
- Sidewalks
 - Clear the full width of the sidewalk with two passes rather than one on adjacent sidewalks
- Transit Stops
 - Ensure full transit stop is cleared to allow for ramps to be deployed
- Municipal Law Enforcement
 - Increase enforcement to charge negligent owners
 - Bylaw enforcement should be more proactive
- Bylaw changes
 - Snow does not need to be cleared by any property owner until 24 hours after the end of a snowfall
 - By the time the complaint comes in, Bylaw goes and looks, snow falls again, timer starts again
 - Would like it to be 24 hours after the start of a snowfall

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CITIZEN COMMITTEE REPORT

To:	Emergency and Community Services Committee
From:	Seniors Advisory Committee <hr style="width: 20%; margin-left: auto; margin-right: 0;"/> (Penelope Petrie, Chair)
Date:	December 16, 2020
Re:	Snow Removal Recommendations and HSR Services

Recommendation:

The Seniors Advisory Committee requests that the City of Hamilton sidewalk snow plowing be fully implemented by the winter of 2020/2021.

Background:

The Seniors Advisory Committee carried unanimously the following motions at the March 6, 2020 committee meeting:

WHEREAS, in 2012, Hamilton City Council endorsed the development of the 2014 - 2019 Age Friendly Hamilton plan as a strategic priority for Hamilton which included the frame work for Getting Around Hamilton;

WHEREAS, the City of Hamilton received a detailed report from city staff in 2014 providing information regarding the snow removal from all city-wide sidewalks which Council has yet to act on;

WHEREAS, the City of Hamilton has once again sent back the latest report on sidewalk snow removal for further study;

WHEREAS inaction in snow clearing is contrary to the City's vision statement; and,

WHEREAS the Seniors Advisory Committee deplores the action of reduced HSR services and requests that full HSR service be reinstated.

This is the Corresponding Citizen Committee Report.

Analysis/Rationale:

A lack of snow clearing on the City owned sidewalks is affecting the mobility of older adults in Hamilton. Private vendors are charging upwards of \$1000 to clear sidewalks for the winter season. As a result, seniors are becoming shut-ins and are not able to move about or access resources in Hamilton.

The Seniors Advisory Committee do not believe the City has taken enough action to ensure City owned sidewalks are cleared during the winter season. They believe that the committee has presented reports such as the 2010 – 2014 Age Friendly Plan to support the motions and, has been met with inaction. Therefore, the Seniors Advisory Committee implores the City of Hamilton to fully remove snow from all City owned sidewalks.

With Respect to the reduction in HSR services, the Seniors Advisory Committee reports that a reduction in HSR services, will affect the most vulnerable populations as they depend on the services the most. Reduced mobility will negatively impact the quality of life of seniors. Therefore, the Seniors Advisory Committee implores City Council to fully re-instate HSR Services.