Overview of Funded Homelessness Support Programs

Programs couple financial support (rent and utility arrears, etc.) with case management to achieve housing stabilization for those at imminent risk for homelessness.	Diversion Concentrates efforts in ensuring alternative immediate housing arrangements are fully explored and supported where needed.	Outreach/Drop-ins Provide services to meet basic needs and connect to additional housing resources and supports	Emergency Shelters Housing-focused sheltering services include diversion, early intervention, intake and assessment, case management, a bed, and meals.	Transitional Housing Provides place-based time- limited support designed to move individuals to independent living or permanent housing. The length of stay is typically less than one year.	Rapid Rehousing (RRH) Provides targeted, time- limited financial assistance and support services to help people quickly exit emergency response services and retain housing.	Intensive Case Management (ICM) Longer-term case management and housing support to higher acuity participants facing long-term homelessness (chronic homelessness), addictions, mental health. The length of the intervention is generally between 12 and 24 months.
Benefit Financial assistance to help cover costs of first and last month's rent, arrears, moving Open to all populations, includes Indigenous stream Good Shepherd, Housing First Staying Home Youth, single women, and families Financial assistance (i.e. rent arrears, utility arrears, moving costs) Brief case management (three months) to stabilize or locate housing St. Matthew's House, Housing Outreach Prevention Eviction for Seniors (HOPES) Case management supports to maintain or obtain housing Support to obtain financial supports where appropriate Advocacy and referrals to community resources Housing Help Centre All populations Short-term support to stabilize or locate housing Advocacy and referrals to	Shelter-based Diversion (all shelters) • Support households with finding appropriate alternatives to shelter • Flex funds to maintain or acquire stable housing Community Youth Housing Project Diversion • Divert youth 16-24 to appropriate housing • Assessments available to support placement in or access to housing Early Intervention – Good Shepherd Men's Centre, Mission Services' Men's, Salvation Army • 14 days of intensive case management at the onset of shelter stay to quickly resolve homelessness Target: 30% of people seeking shelter spaces are diverted to safe alternative housing	City of Hamilton Housing Services, Housing Focused Street Outreach	Shelter System Total Beds: 408 (+112 beds in four Violence Against Women Shelters, not City-funded + temporary hotel overflow) Good Shepherd Men's Centre & West Ave (54 beds) Mission Services Men Centre (58 beds) Salvation Army Booth Centre (86 beds) Men's Total Beds: 198 Good Shepherd Mary's Place (25 beds) St Joseph's Womankind (6 beds) Mission Services Emma's Place (15 beds) Cathedral Temporary to Mar '23 (63 beds) Women's Total Beds: 104 Good Shepherd Family Centre (80 beds, 20 rooms) Family Beds: 80 Good Shepherd Notre Dame House (21 beds) Youth Total Beds: 21 Temporary Hotel Overflow: 30 rooms for families	Program • 65 transitional beds for women and people who are gender non-binary • Duration up to one year • Case management supports (e.g. skill building, safety planning) Wesley Urban Ministries, Wesley Youth Housing • 15 placements with 24/7 staffing support • Provide youth aged 16-21 temporary housing (up to 24 months) • Assist clients in obtaining permanent housing placements	 Mission Services, Housing UP Rapid Rehousing Mobile case managers support document readiness Case management supports include one monthly in-home meeting Housing stabilization support up to nine months Good Shepherd, Rapid Rehousing Program Women and families Team structured to ensure no service interruption in the absence of an assigned case manager Supports provided up to six months after housing achieved 	Hamilton Regional Indian Centre, Indigenous Housing Services Supports Indigenous People experiencing homelessness to move into permanent housing Facilitates services and supports that promote housing stability. Includes Indigenous drop-in, outreach, and shelter intervention as well as case management for people newly and chronically homeless Good Shepherd Housing First Intensive Case Management Program Includes women (previously the SOS program), youth (previously Housing First for Youth), and families under one ICM program Support housing stabilization within 18- 24 months Mission Services Housing UP ICM ICM support to men to move into housing Support housing stabilization within 18- 24 months Wesley Urban Ministries Wesley Hamilton Housing Services Intensive Case Management Housing ICM support to men to move into housing Support housing stabilization for average of 18 months

Roadmap of Services Provided in the Homelessness Service Sector in Hamilton 2022

4037 Individuals accessed services in the homeless-serving system. 26% Chronically Homeless. 27% High or Very High Acuity. 715 Housed as of Dec 31. 54% Chronically Homeless 272 Individuals unsheltered and living in encampments 69% High-Very High Acuity Served Drop Ins 976 28% Chronically Homeless Individuals in need of support while unsheltered or to 44% High-Very High Acuity Served retain housing **Emergency Shelters** 3441 26% Chronically Homeless Individuals in need of emergency shelter and supports 26% High-Very High Acuity for up to 30 days Served 948 3096 Spent at least one 977 326 1793 Spent at least one night in an night in an Emergency Emergency <= 14 days 15-30 days >30 days Shelter or Hotel Overflow hotel For the second year in a row, almost 60% of individuals were supported by shelters for more than 30 days in the year. Transitional Housing 170 Individuals with low to mid acuity in need of place-based supports for up to one year to secure permanent housing Served Rapid Re-Housing Individuals with mid acuity in need of time-limited 676 financial assistance and supports to help them quickly exit emergency response services and to retain housing. Served 345 Supports provided for up to one year. **HOUSED WITH TIME-**LIMITED SUPPORTS Intensive Case Management 347 Individuals with high acuity in need of longer supports Served and interventions between 12 to 24 months. Beyond the homelessness system



Individuals with very high acuity that are in need of health supports beyond what is available in our system. Estimated that more individuals have Very High acuity than what is confirmed.

179
Served

122 Spent at least one night in an Emergency Shelter