

Overview of Funded Homelessness Support Programs

Prevention	Diversion	Outreach/Drop-ins	Emergency Shelters	Transitional Housing	Rapid Rehousing (RRH)	Intensive Case Management (ICM)
Programs couple financial support (rent and utility arrears, etc.) with case management to achieve housing stabilization for those at imminent risk for homelessness.	Concentrates efforts in ensuring alternative immediate housing arrangements are fully explored and supported where needed.	Provide services to meet basic needs and connect to additional housing resources and supports	Housing-focused sheltering services include diversion, early intervention, intake and assessment, case management, a bed, and meals.	Provides place-based time-limited support designed to move individuals to independent living or permanent housing. The length of stay is typically less than one year.	Provides targeted, time-limited financial assistance and support services to help people quickly exit emergency response services and retain housing.	Longer-term case management and housing support to higher acuity participants facing long-term homelessness (chronic homelessness), addictions, mental health. The length of the intervention is generally between 12 and 24 months.
<b>Rent Ready/Housing Stability Benefit</b> <ul style="list-style-type: none"><li>Financial assistance to help cover costs of first and last month’s rent, arrears, moving</li><li>Open to all populations, includes Indigenous stream</li></ul> <b>Good Shepherd, Housing First Staying Home</b> <ul style="list-style-type: none"><li>Youth, single women, and families</li><li>Financial assistance (i.e. rent arrears, utility arrears, moving costs)</li><li>Brief case management (three months) to stabilize or locate housing</li></ul> <b>St. Matthew’s House, Housing Outreach Prevention Eviction for Seniors (HOPES)</b> <ul style="list-style-type: none"><li>Case management supports to maintain or obtain housing</li><li>Support to obtain financial supports where appropriate</li><li>Advocacy and referrals to community resources</li></ul> <b>Housing Help Centre</b> <ul style="list-style-type: none"><li>All populations</li><li>Short-term support to stabilize or locate housing</li><li>Advocacy and referrals to community resources</li><li>Administration of Municipal Housing Allowances</li></ul>	<b>Shelter-based Diversion (all shelters)</b> <ul style="list-style-type: none"><li>Support households with finding appropriate alternatives to shelter</li><li>Flex funds to maintain or acquire stable housing</li></ul> <b>Community Youth Housing Project Diversion</b> <ul style="list-style-type: none"><li>Divert youth 16-24 to appropriate housing</li><li>Assessments available 24/7</li><li>Flex funds available to support placement in or access to housing</li></ul> <b>Early Intervention – Good Shepherd Men’s Centre, Mission Services’ Men’s, Salvation Army</b> <ul style="list-style-type: none"><li>14 days of intensive case management at the onset of shelter stay to quickly resolve homelessness</li></ul> <p>Target: 30% of people seeking shelter spaces are diverted to safe alternative housing</p>	<b>City of Hamilton Housing Services, Housing Focused Street Outreach</b> <ul style="list-style-type: none"><li>Daily 7am-7pm</li></ul> <b>Hamilton Regional Indian Centre, Indigenous Drop-in</b> <ul style="list-style-type: none"><li>M-F 8:30-6:30</li></ul> <b>Living Rock Youth Drop-in</b> (youth 13-25) <ul style="list-style-type: none"><li>Daily 1-5pm</li></ul> <b>Mission Services, Willow’s Place</b> (women) <ul style="list-style-type: none"><li>Daily drop-in 9am-8:30 pm</li></ul> <b>Wesley Day Centre</b> (Closing Mar’ 03) <ul style="list-style-type: none"><li>M-F 8:30-4:30pm</li></ul> <b>YWCA, Carol Anne’s Place</b> (women) <ul style="list-style-type: none"><li>Overnight Drop-in for women</li><li>Daily 10pm-1pm (winter 6pm-1pm)</li></ul> <b>Winter Response: The Hub</b> <ul style="list-style-type: none"><li>Daily from 5 pm to 9 pm</li></ul>	<b>Shelter System Total Beds: 408</b> (+112 beds in four Violence Against Women Shelters, not City-funded + temporary hotel overflow)  <b>Good Shepherd Men’s Centre &amp; West Ave</b> (54 beds) <b>Mission Services Men Centre</b> (58 beds) <b>Salvation Army Booth Centre</b> (86 beds) <b>Men’s Total Beds: 198</b>  <b>Good Shepherd Mary’s Place</b> (25 beds) <b>St Joseph’s Womankind</b> (6 beds) <b>Mission Services Emma’s Place</b> (15 beds) <b>Cathedral Temporary to Mar ‘23</b> (63 beds) <b>Women’s Total Beds: 104</b>  <b>Good Shepherd Family Centre</b> (80 beds, 20 rooms) <b>Family Beds: 80</b>  <b>Good Shepherd Notre Dame House</b> (21 beds) <b>Youth Total Beds: 21</b>  <b>Temporary Hotel Overflow: 30 rooms for families</b>	<b>YWCA Transitional Living Program</b> <ul style="list-style-type: none"><li>65 transitional beds for women and people who are gender non-binary</li><li>Duration up to one year</li><li>Case management supports (e.g. skill building, safety planning)</li></ul> <b>Wesley Urban Ministries, Wesley Youth Housing</b> <ul style="list-style-type: none"><li>15 placements with 24/7 staffing support</li><li>Provide youth aged 16-21 temporary housing (up to 24 months)</li><li>Assist clients in obtaining permanent housing placements</li></ul>	<b>Mission Services, Housing UP Rapid Rehousing</b> <ul style="list-style-type: none"><li>Mobile case managers support document readiness</li><li>Case management supports include one monthly in-home meeting</li><li>Housing stabilization support up to nine months</li></ul> <b>Good Shepherd, Rapid Rehousing Program</b> <ul style="list-style-type: none"><li>Women and families</li><li>Team structured to ensure no service interruption in the absence of an assigned case manager</li><li>Supports provided up to six months after housing achieved</li></ul>	<b>Hamilton Regional Indian Centre, Indigenous Housing Services</b> <ul style="list-style-type: none"><li>Supports Indigenous People experiencing homelessness to move into permanent housing</li><li>Facilitates services and supports that promote housing stability.</li></ul> <p>Includes Indigenous drop-in, outreach, and shelter intervention as well as case management for people newly and chronically homeless</p> <b>Good Shepherd Housing First Intensive Case Management Program</b> <ul style="list-style-type: none"><li>Includes women (previously the SOS program), youth (previously Housing First for Youth), and families under one ICM program</li><li>Support housing stabilization within 18-24 months</li></ul> <b>Mission Services Housing UP ICM</b> <ul style="list-style-type: none"><li>ICM support to men to move into housing</li><li>Support housing stabilization within 18-24 months</li></ul> <b>Wesley Urban Ministries Wesley Hamilton Housing Services Intensive Case Management Housing</b> <ul style="list-style-type: none"><li>ICM support to men to move into housing</li><li>Support housing stabilization for average of 18 months</li></ul>
Prevention Target: 1777 clients stabilized into permanent housing situation				ICM, RRH, Transitional Housing Targets: 630 individuals + 121 families		

## Roadmap of Services Provided in the Homelessness Service Sector in Hamilton 2022

**4037** Individuals accessed services in the homeless-serving system.  
**26% Chronically Homeless. 27% High or Very High Acuity. 715 Housed as of Dec 31.**

