



## INFORMATION REPORT

<b>TO:</b>	Mayor and Members City Council
<b>COMMITTEE DATE:</b>	May 24, 2023
<b>SUBJECT/REPORT NO:</b>	Addition to Encampment Protocol (HSC20038(g)) (City Wide)
<b>WARD(S) AFFECTED:</b>	City Wide
<b>PREPARED BY:</b>	Michelle Baird (905) 546-2424 Ext 4038
<b>SUBMITTED BY:</b>	Michelle Baird Director, Housing Services Division Healthy and Safe Communities Department
<b>SIGNATURE:</b>	<i>Michelle Baird</i>

### COUNCIL DIRECTION

At General Issues Committee on May 17, 2023, the following direction was provided: That prior to May 24, 2023 Council meeting staff incorporate - a process to inform residents of nearby compliant sites in the case of any enforcement measures (voluntary compliance notices, etc.), ensuring no residents are facing enforcement measures without being made aware of sanctioned and permitted sites where they can go.

### INFORMATION

Currently there is no encampment protocol in place. The protocol proposed through Report HSC20038(f)/ PED21188(c) was not approved. This means that currently there is no sanctioned encampment site or compliant encampment sites. Complaints are brought to the attention of Housing Services Division for follow up as an initial step. In the event an encampment protocol is approved and implemented in the City of Hamilton, a variety of channels will be used to ensure residents are aware of compliant sites. An inventory of compliant sites and/or sanctioned sites will be developed and maintained through Parks Division.

1. Through direct communication with clients. Housing Focused Street Outreach workers continue to be the first point of contact for residents in encampments. If a client is in a non-compliant site at the time of an interaction, the Housing

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OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

Focused Street Outreach worker will notify of the location of nearby compliant sites.

2. Printed material shared with service providers and residents. A list of compliant sites will be available in printed format and shared with service providers as well as Housing Focused Street Outreach workers who provide service to clients in encampments. This same material will be made available in digital format via the City of Hamilton website.
3. In the event sanctioned sites are approved, the location of such sites will be noted at the sanctioned site and on the City's website. This information will be shared with service providers.
4. A list of compliant and/or sanctioned sites will be attached at the time a Voluntary Compliance Notice (VCN) is provided to a resident.
5. All information noted above will be known and available to Municipal Law Enforcement Officers as well as Hamilton Police Services. In the event of enforcement activities, both agencies will have access to the information to share with residents as needed.

### **Successful Housing of Encampment Residents**

The primary goal of Housing Focused Street Outreach workers continues to be finding housing solutions for residents currently unsheltered. From May 1, 2022 to April 30, 2023 a total of 34 individuals engaging with Housing Focused Street Outreach workers were successfully housed. This is out of a total of 303 individuals engaged. Securing appropriate affordable housing for individuals experiencing homelessness continues to be a challenge and often housing alone is not sufficient. In many cases individuals experiencing chronic homelessness require supports to ensure successful housing is maintained.

### **ALIGNMENT TO THE 2016 – 2025 STRATEGIC PLAN**

#### **Healthy and Safe Communities**

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

#### **Built Environment and Infrastructure**

Hamilton is supported by state-of-the-art infrastructure, transportation options, buildings and public spaces that create a dynamic City.

**APPENDICES AND SCHEDULES ATTACHED**

Not Applicable