

CITY OF HAMILTON OFFICE OF THE AUDITOR GENERAL PROPOSED PROJECTS FOR SUBSEQUENT YEARS

Projects for the 2023 to 2026 Office of the Auditor General Work Plan are listed on "Appendix A". However, there are many service areas which should be addressed but, due to the limitations in available staff hours, could not be accommodated in the 2023 to 2026 work plan. These projects will be re-evaluated annually to ensure continued relevance and priority and will be considered in subsequent years. Should 2023 to 2026 scheduling or resources allow, the projects noted below would be considered for possible completion in the current term of Council. Any projects previously included on a previous Work Plan or "B" List but not included on this list are no longer considered priority areas for work.

- Absenteeism and Attendance Management (Fire, EMS, Transit)
- Accounts Payable and Accounts Receivable
- Capital Project Management Construction Contract Audits
- Capital Works Projects Quality Management
- City-wide Vehicle Fleet Management
- EMS/Fire Resource Management
- Financial Sustainability
- Growth Planning: Coordination Across City of Hamilton Departments
- Hamilton Waterfront Trust
- HR Talent and Succession Planning
- Information Technology
 - Cybersecurity Part II IOT (Internet of Things Technology)
 - IT Service Desk
- Payroll
- Procurement and Vendor Performance Management Processes
- Recreation Leases, Licenses and Usage Agreements
- Real Estate Acquisitions and Disposals
- Security and Safety at City Facilities
- Sick Leave/Disability Payments and Case Management
- Snow Clearing Contract Management
- Social Services (OW, Support Services, Discretionary Benefits) Intake and Payment Processes
- Use of Consultants