

CITY OF HAMILTON HEALTHY AND SAFE COMMUNITIES DEPARTMENT General Manager's Office

and

PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT Licensing and By-law Services Division

то:	Mayor and Members General Issues Committee
COMMITTEE DATE:	May 17, 2023
SUBJECT/REPORT NO:	Proposed Encampment Protocol (HSC20038(f)/PED21188(c)) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Mike Jones (905) 546-2424 ext. 3824 Danielle Blake (905) 546-2424 ext. 3731
SUBMITTED BY: SIGNATURE:	Michelle Baird Director, Housing Services Healthy and Safe Communities Department Michelle Bauro
SUBMITTED BY: SIGNATURE:	Monica Ciriello Director, Licensing and Bylaw Services Planning and Economic Development Department

RECOMMENDATIONS

- (a) That Council adopt the Proposed Encampment Protocol attached as Appendix "A" to Report HSC20038(f)/PED21188(c) and that staff be directed to implement the Proposed Encampment Protocol upon Council ratification on May 24, 2023.
- (b) That the staff and budget resources for the Coordination Response Team previously approved through Report HSC20038(e)/PED21188(b) be allocated to the implementation of the Proposed Encampment Protocol attached as Appendix "A" to Report HSC20038(f)/PED21188(c).

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- (c) That, following Council ratification, staff be directed to make the Proposed Encampment Protocol attached as Appendix "A" to Report HSC20038(f)/PED21188(c) available for public comment, and that staff monitor the implementation of the protocol, and that staff report back with a final recommended protocol at the General Issues Committee on August 2023.
- (d) That staff be directed to conduct a scan of jurisdictions that currently operate sanctioned encampments and further research/consultation as required and bring back options regarding operating models, parameters and criteria for site identification and potential sites with the goal of incorporating sanctioned sites into the new encampment protocol once site(s) and operating model are approved by Council.
- (e) That staff be directed to work with stakeholders to address washrooms, showers, and access to drinking water, as well as integration of peer and Indigenous supports into encampment response, and report back to the General Issues Committee with recommendations and required resourcing.

EXECUTIVE SUMMARY

On February 8, 2023, Council directed that staff convene a minimum of two meetings with members of the Indigenous community, the Young Women's Christian Association and other drop-in providers, Hamilton Social Medicine Response Team, Keeping Six, and other stakeholders who serve the housing and health needs of those living encamped, with a goal of developing a new encampment protocol rooted in an approach that upholds the human rights of residents living encamped and reflects the concerns shared by the delegates who presented on January 18, 2023.

As directed by Council, City staff led two sessions with community stakeholders to seek feedback in developing a new encampment protocol. The stakeholder sessions included eleven participating organizations who provide outreach, frontline, and other supports and services to people living in encampments. A summary of these sessions is fully detailed and is attached as Appendix "B" to Report (HSC20038(f)/PED21188(c)).

Stakeholder feedback focused primarily on recommendations to develop sanctioned encampment sites and provision of services and supports to individuals living in encampments. To deliver on Council's direction to develop a protocol, staff used the feedback from these sessions as well as their experience in addressing previous protocols and response strategies, feedback provided by people with lived and living experience of encampments, learnings from other municipalities, and recommendations from 'A National Protocol for Homeless Encampments in Canada' to develop the Proposed Encampment Protocol included as Appendix "A" to Report (HSC20038(f)/PED21188(c)). The previous encampment protocol enacted from October

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2021 to August 2022, was identified by community stakeholders as a reasonable starting point, and city staff engaged with stakeholders during the sessions to analyze what worked, what was problematic, and changes or enhancements that would be required, attached as Appendix "C" to Report (HSC20038(f)/PED21188(c)).

In the process of developing the Proposed Protocol, various considerations were also identified by City staff which are summarized in this report. In addition, the broader community has not had opportunity to provide input into the Proposed Protocol. Given the urgency of having a protocol that will guide the City's encampment response, it is staff's recommendation that Council approve and direct staff to implement the Proposed Encampment Protocol immediately, while also directing staff to make the Proposed Protocol available for public input and incorporate this input as well as experience implementing the Proposed Protocol into a final protocol to be brought back and recommended to Council in August 2023. Should Council approve the recommendation to pursue sanctioned sites, the approved encampment protocol would provide a response framework for the community while work is under way to identify sites and preferred operating models for sanctioned encampments.

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FINANCIAL – STAFFING – LEGAL IMPLICATIONS

- Financial: Through Report HSC20038(e)/PED21188(b) and subsequently through the 2023 budget process, Council approved resources for the Encampment Coordination Response Team. It is anticipated that these resources will be sufficient to implement a new Encampment Protocol, and staff will include a final assessment of any financial impacts when reporting back on a final recommended Encampment Protocol.
- Staffing: Through Report HSC20038(e)/PED21188(b), Council approved the creation of several new Full-Time Equivalents to comprise a permanent Coordinated Response Team and to provide funding to Hamilton Police Services to support encampment response efforts. Council further directed that these resources be reallocated towards implementation of the new encampment protocol, once approved by Council. It is anticipated that these staffing resources will be sufficient to implement a new Encampment Protocol, and staff will include a final assessment of any staffing impacts when reporting back on a final recommended Encampment Protocol.
- Legal: N/A

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HISTORICAL BACKGROUND

On August 9, 2021, Council approved repealing the By-law Enforcement Protocol then in place and instructed staff to enforce City By-laws that prohibit camping on city property, including in park areas.

On September 9, 2021, Council approved Report PED21188/HSC20038(c) Encampment Response Update, introducing a six-step, Municipal Law Enforcement-led encampment response process to be followed by City staff.

On January 13, 2022, Motion 11.1 directed staff to convene several facilitated sessions with community stakeholders, including people with lived experience, to identify comprehensive, human-rights based, health-focused housing solutions for residents living encamped across Hamilton.

On March 22, 2022, Council passed Motion 11.3 which provided a time-limited enforcement to the parks By-law, and directed staff to complete their activities under the six-step encampment protocol, including notifying Hamilton Police Services that a Trespass Notice has been issued, within 12 to 72 hours after staff receive the first complaint regarding unauthorized camping in a City park or public place; and enforce the Encampment Process 7 days per week.

On March 24, 2022, Council approved Encampment Response Update (HSC20038(d)/PED21188(a)) and the creation of an Encampment Coordination Team pilot to the end of 2022. The pilot approved three Full-Time Equivalents to provide dedicated focus to encampment coordination and was created to improve coordination and efforts of services involved in encampment response and directed that all new reporting be brought forward to the General Issues Committee.

On March 30, 2022, Council approved Licensing and By-law Services Division be authorized to create a dedicated team of four full-time temporary Municipal Law Enforcement Officer positions to resource the pilot at the 72 hour/7 day/week service level.

On February 1, 2023, a report on 'Outcomes and Findings of the Encampment Facilitated Sessions' (HSC20039), which responded to Council's January 13, 2022 direction, was approved by Council.

On February 8, 2023, Council approved 'Encampment Pilot Evaluation' (HSC20038(e)/PED21188(b)) and the extension of the encampment response pilot to the end of April 2023, including a shift in focus to a housing-first approach, reduction in Municipal Law Enforcement resourcing and resourcing of staff positions in Housing Focused Street Outreach, Parks, Municipal Law Enforcement and Hamilton Police Services as well as costs incurred for clean-up. Continuation of resourcing for the

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housing first approach and permanent team was approved by Council subsequently through the 2023 budget process.

Also, on February 8, 2023, Council approved the following direction:

- a) That staff be directed to convene a minimum of 2 meetings to discuss the encampment protocol with members of the Indigenous community and the following organizations: (i) Young Women's Christian Association and other dropin providers; (ii) Hamilton Social Medicine Response Team; (iii) Keeping Six; and (iv) Other stakeholders who serve the housing and health needs of those living encamped;
- b) That these meetings be held to develop a new encampment protocol rooted in an approach that upholds the human rights of residents living encamped and reflects the concerns shared by the delegates who presented on January 18, 2023, with a report back no later than April 20, 2023, with recommendations to the General Issues Committee.

On February 8, 2023, Staff was also directed by Council to:

- a) Develop an evaluation framework for the new encampment protocol in consultation with community partners; and
- b) Re-allocate resources approved for encampment response towards implementing a new encampment protocol once approved by Council.

POLICY IMPLICATIONS AND LEGISLATED REQUIREMENTS

Not Applicable

RELEVANT CONSULTATION

Staff from Planning and Economic Development (Licensing and By-law Services), Healthy and Safe Communities (Housing Services Division, Recreation Division), Public Works (Parks Division) and Corporate Services (Legal, and Finance) and Hamilton Police Services were consulted in the preparation of this report.

In the two Protocol Development Sessions, stakeholders who provide outreach, frontline, and other supports and services to people living in encampments were represented, including representations from eleven organizations, including Keeping Six, St. Matthew's House, Greater Hamilton Health Network, Wesley Urban Ministries, Salvation Army, Hamilton Social Planning and Research Council, Living Rock Ministries, Good Shepherd, and St. Joseph's Healthcare Hamilton. City staff reached out directly to the Young Women's Christian Association and the Indigenous community

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as they were unable to attend the sessions. Discussions were also held with Hamilton Police Services' Crisis Outreach & Support Teams, including staff from the Social Navigator program.

ANALYSIS AND RATIONALE FOR RECOMMENDATION

The Proposed Encampment Protocol submitted as Appendix "A" to Report (HSC20038(f)/PED21188(c)) was informed by the Protocol Development Sessions that were held in March 2023 with various community stakeholders, as well as consideration of previous City protocols that had been implemented and practices in other jurisdictions.

In the March sessions, stakeholders brought forward sanctioned encampment sites as a primary recommendation and focused other recommendations on the provision of services and supports to encamped individuals.

From October 2020 to August 2021 a previously implemented Encampment Bylaw Protocol for the City of Hamilton was developed in conjunction with stakeholders and City staff. This protocol was regarded by stakeholders and staff to be a reasonable attempt at guiding interactions between staff and individuals living in encampments, although some implementation concerns did arise. Nonetheless, the previous Protocol was seen to be an appropriate starting place for, and helped to inform, the Proposed Encampment Protocol presented with this report. A comparison of the Proposed Protocol with the previous protocol is attached as Appendix "C" to Report (HSC20038(f)/PED21188(c)).

It is critical that decisions regarding encampment response are grounded in a commitment to uphold the human rights and human dignity of all individuals living in encampments, as well as mutual respect for residents and community stakeholders living in Hamilton's neighbourhoods. Given the demands on shelter capacity and limited suitable housing alternatives compared with current need, it is the advice of staff that the City of Hamilton pursue sanctioned encampments and approve a new encampment protocol. An encampment protocol that guides the City's response will be needed, even if sanctioned encampment sites are implemented, in order to have a clear protocol in place for individuals who do not want to go to a sanctioned site, or in the event that the sanctioned sites are full. It is also anticipated that development of sanctioned encampment protocol is also recommended (i.e., immediately in draft form, and after finalizing by incorporating feedback from the public consultation and implementation experience).

Empowered Employees.

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Proposed Encampment Protocol – Key Elements

In developing the protocol, City staff also reviewed protocols of other municipalities to identify areas of alignment, strategies, and other approaches to consider, as well as principles within 'A National Protocol for Homeless Encampments in Canada' report. The application of these approaches, strategies, and principles are outlined in the sections below, along with the rationale for each element.

1. Application of the Vulnerability-Index Service Prioritization Decision Assistance Tool One of the most consistently raised concerns from the community stakeholders was regarding the use of the Vulnerability-Index Service Prioritization Decision Assistance Tool as a decision-making tool regarding whether someone living unsheltered would be able to stay *in situ* or need to move to a new space as based upon their level of acuity. Stakeholders suggested that this led to unsheltered individuals aiming to score a higher acuity score on the Vulnerability-Index Service Prioritization Decision Assistance Tool to ensure they could stay in their current location while awaiting housing.

To address these concerns, under the proposed Protocol, the Vulnerability-Index Service Prioritization Decision Assistance Tool would be used to support conversations where staff learn about an individual's housing situation, needs, and strengths to help build a plan to achieve stable housing. There would be no requirement for anyone who is living in an encampment to complete the Vulnerability-Index Service Prioritization Decision Assistance Tool and it would have no bearing on whether they are able to stay in a particular location or for a specific duration of time.

2. Size of an Encampment and Distance between Encampments

From the discussions amongst the community stakeholders as well as with City staff involved in providing frontline support, there were several different ideas shared regarding the appropriate number of tents to be permitted within a confined area. Broadly, the community stakeholders shared suggestions ranging from 5-10 tents, as well as "no limit" to the number of tents permitted in one area. Staff were consistent that a maximum number is most appropriate and that it is a common approach among other municipalities. The Proposed Encampment Protocol would set a limit of 5 tents which is consistent with the previous encampment protocol.

A limit of five tents per cluster provides for sheltering needs while reducing potential noise complaints, complaints about garbage and debris, conflict within encampments, and between encampments and the public. Parks section staff have also identified significant costs associated with the cleaning and maintenance of larger, entrenched encampment sites, which commonly result in damage to the parkland, and require more significant grass and ground remediation. Additionally, larger tent communities can be attractive locations for those wanting to engage in criminality. One of the notes of

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success from the previous encampment protocols was avoiding entrenched encampments.

The Proposed Protocol also recommends a 50-metre distance requirement between encampment sites which again allows sheltering while preserving opens spaces for public use and helping to ensure that there is no overlap between tent clusters that become a single larger cluster of tents. Set-back requirements are very common in municipal By-laws and are used by other municipalities when it comes to encampment By-laws.

3. Garbage and Debris

The proliferation of debris and garbage at encampment sites, particularly larger sites, is one of the most common complaints from the public. To address this concern, the Proposed Protocol recommends that each tent would be required to maintain all its belongings within a 3-metre-by-3-metre area, for a total of 9-metres-squared. When five tents are within one encampment cluster, the total area for the five tents will not be able to exceed 45-metres-squared. Municipal Law Enforcement Officers would be used to identify sites that do not meet the criteria, and anything that is not located within the allotted personal space area would be raised with occupants of adjacent tents if located and failing response would be subject to immediate removal from City staff. This approach is consistent with those adopted in other jurisdictions.

4. Proximity to Schools, Child Care Centres, Playgrounds, Pools, and Waterparks

Given the vulnerability of the population that accesses schools, childcare centres, playgrounds (including spray pads), and pools and/or waterparks, the Proposed Protocol includes a requirement to be 50-metres away from these sites when setting up a tent. This is consistent with the previous protocol and received broad agreement from the community stakeholders and staff.

5. Civic Museums, City Heritage Facilities, and Sites with an Environmental or Heritage Designation

A limit of 5-metres from any site with an environmental or heritage designation is included in the Proposed Protocol to ensure that protected sites are not impacted by camping. Often sites with an environmental or heritage designation cannot be remediated after damage or would require significant financial costs. The Proposed Protocol would also not permit encampments within the grounds of a City civic museum or heritage facility, as these grounds are typically used as part of the public programming area for these facilities.

6. Protection of Recreational Assets for Public Use

Other prohibited areas proposed in the Proposed Protocol include camping on or up against any sports fields, skateboard parks, fitness amenities, golf courses, baseball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers. These are City recreational assets that are heavily utilized by children and youth, especially during the summer months. In balancing the recreational needs of the public, and to ensure the appropriate use of the City's public assets, these spaces need to be available for ongoing use.

7. Highways, Pathways, Bridges, Sidewalks, Publicly owned Parking Lots, Entrances, Exits, Fire Routes, and Accessibility Entrances

To ensure highways, sidewalks, entrances and exits, and fire routes remain unencumbered by tents and are accessible to the public, city staff involved in snow removal, and frontline emergency responders, the Proposed Protocol proposes that individuals would be prohibited from setting up tents or abodes in these areas. There are significant health and safety concerns associated with tenting in these locations for both individuals living in encampments as well as the public.

8. Proximity to Beaches, Ponds, Lakes, and Docks

The Proposed Protocol would prohibit erecting a tent near a beach, pond, lake, or dock as these areas present a concerning level of risk for the individual tenting, as well as other members of the public who choose to access a particular location and given the concern of potential disruption to wildlife habitat. A tent erected near a body of water, as well as potential garbage and debris surrounding the site may also present as obstructions to avoid and/or tripping hazards that increase the potential for someone to fall into a nearby body of water.

9. Cemeteries

Under the Proposed Protocol, tents would be prohibited in cemeteries because of the restrictions on use of the lands through the Funeral, Burial and Cremation Services Act, 2002, and oversight by the Burial Authority of Ontario.

10. Distance from Private Property

In the past there have been tents erected directly adjacent to, or attached to fences and other private property, leading to complaints from property owners, as well as health and safety issues, such as occurred with a propane explosion, as well as an increase in garbage and debris. The Proposed Protocol proposes a setback requirement of 5 metres from any private property line.

11. Hazardous Areas

All areas that are susceptible to flooding, erosion, slope instability, or other environmental hazards would be prohibited from camping to protect the health and safety of individuals.

12. Abandoned Sites and a Defined Clean-up and Maintenance Process

The community stakeholders shared experiences of individuals living in encampments having their items cleaned up without their consent, leading to negative outcomes and frustration. The community stakeholders also stressed the importance of individuals living in encampments being able to maintain documentation in order to apply to programs for social assistance and housing, as well as to receive medical care.

To balance the needs of individuals living in encampments, and community concerns regarding debris and garbage, the City has developed operational policies to address sites that are believed to be abandoned. The Proposed Protocol includes operational policies that would be followed prior to deeming an encampment abandoned and to ensure that items are only discarded after significant scrutiny has been applied to the active nature of a site, in order to limit the impacts on people who are living in encampments.

13. Campfire and Barbecue Use

As per Bylaw 01-219, Section 14 denotes expectations associated with use of campfires and barbecues, while in any park, no person shall, unless expressly authorized by permit or in a permitted area, designated by posted signs;

- a) light, build or stoke an open fire or bonfire or move, alter, or expand authorized fire pit locations;
- b) use any solid, liquid or gas fuelled portable barbecue, and, under no circumstances shall the fuel tank, cylinder or container for use with a liquid or gas fuelled barbecue exceed twenty (20) pounds capacity.
- c) use fuel other than charcoal or briquettes in any stationary barbeque; or,
- d) leave a barbecue or fire unattended without first extinguishing the barbecue or fire and ensuring that any remaining embers, coals, ashes or other residue, are fully extinguished and cold.

These items have frequently been the cause of fires and/or other safety concerns to individuals living in encampments and others nearby. As such, individuals who are not in compliance with the above By-law would be subject to the removal of items.

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Sanctioned Encampments: The current focus within the Proposed Protocol is on areas where encampments would not be permitted and does not include sanctioned sites. This model makes it the responsibility of encamped individuals to be informed of where they may set up a tent to be in compliance with the protocol. The protocol outlines communication that will be in place to ensure a shared understanding among the community and unsheltered individuals. However, engagement with stakeholders consistently recommended several sanctioned sites be identified and implemented. It was recommended by the community stakeholders that Council consider a sanctioned encampment model. This approach is supported by City Staff and Hamilton Police Services. If this direction is supported by Council, city staff would work on the development of sanctioned site model during the period of public input and implementation of the Proposed Protocol. Staff would conduct a scan of jurisdictions with sanctioned sites, understand operating models, parameters, and site identification processes, and bring back options to Council. A new encampment protocol could be implemented independently, based on restricted locations, and expanded to include sanctioned encampment sites once model and site(s) are approved by Council.

Additional Considerations and Concerns

As noted above, the Proposed Encampment Protocol attached as Appendix "A" to Report (HSC20038(f)/PED21188(c)) was informed by the Protocol Development Sessions that were held in March 2023 with the identified community stakeholders. During staff's analysis and development of the Proposed Protocol, and as the encampment response team has worked together to address constituent complaints and respond to the needs of unsheltered individuals and encampment related issues since being re-established in February 2023, additional questions, concerns, and considerations have been raised by stakeholders, staff, councillors and members of the broader community.

Tent Limits: Staff have identified potential difficulties in enforcing a five-tent limit, particularly in how to assess which tent is the sixth to enter onto a site. The preferred approach from Municipal Law Enforcement would be to have one or more parties voluntarily move to a new site to ensure the site maintains its compliance. If this is not achievable, Municipal Law Enforcement would need to provide compliance notices to all tents located within a cluster, requiring all parties to leave the site,

Tent Clusters: Staff have identified potential concerns regarding the 50-metre distance separation between encampment sites recommended in the Proposed Protocol, as it could allow for multiple five-tent encampments within larger parks.

Special Events: Concerns have been expressed regarding allowing camping within areas which have been designated as special event area(s), in which a permit has been issued for a special event or festival by the City. It was suggested that these areas be

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cleared for the preceding five days prior to, and including the event, which would end on expiry of the permit, however such a restriction would be a challenge to enforce.

Leniency Compared with other Jurisdictions: Some stakeholders have expressed concern that the Proposed Encampment Protocol is more lenient than other jurisdictions, which could create a risk of entrenched encampments and Hamilton experiencing a potential influx of unsheltered individuals.

Period of Public Input: It has been identified that the stakeholders engaged during the protocol development sessions do not represent all perspectives on the City's encampment response, and the opportunity for public comment from the broader community is a reasonable and important step in finalizing the protocol.

Areas for Further Work and Additional Consideration

During the encampment development protocol sessions, the following areas were also identified by the community stakeholders as being needed to ensure a human-rights approach to encampments. These areas could be pursued simultaneous to developing a final encampment protocol, or subsequent to Council approving a new protocol. These areas are further described in the attached as Appendix "C" to Report (HSC20038(f)/PED21188(c)) and are in alignment with a rights-based approach to encampment response as highlighted in 'A National Protocol for Homeless Encampments in Canada'.

- 1. Accessibility of Washrooms, Showers, and Clean Drinking Water
- 2. Peer Supports and Involvement of People with Lived and Living Experience
- 3. Indigenous-led Outreach and Partnerships

Evaluation and Reporting

As per the February 8, 2023 motion, staff were directed to "develop an evaluation framework for the new Encampment Protocol in consultation with community partners."

City staff have completed an internal review of available encampment-related data that has been determined by staff to be valid and reliable and can be reported on an interim basis staff while staff engage with community partners regarding the development of an evaluation framework. Each datapoint is to be reported on an interim basis, represents a necessary component of encampment response efforts led by the City, and is a means to assessing the success of the program.

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The indicators identified are:

- Total complaints and/or requests for service requiring response or follow-up
- Number of unique individuals/households reached who are unsheltered and/or regularly living in encampments throughout the City defined by connection to Housing Focused Street Outreach
- Number of interactions where individuals received support (from Housing Focused Street Outreach) with their basic needs per month (includes anonymous interactions)
- Number of interactions where individuals received support (from Housing Focused Street Outreach) with their housing needs per month (includes anonymous interactions)
- Escalated items actioned to Municipal Law Enforcement from Housing Focused Street Outreach (i.e., Municipal Law Enforcement Officers were involved in response) on public property
- Escalated items actioned to Municipal Law Enforcement from Housing Focused Street Outreach (i.e., Municipal Law Enforcement Officers were involved in response) on private property
- Total number of Voluntary Compliance Notices issued on public property
- Total number of Voluntary Compliance Notices issued on private property
- Number of instances where compliance was achieved immediately on public property, without issuing of Voluntary Compliance Notice
- Number of instances where compliance was achieved immediately on private property, without issuing of Voluntary Compliance Notice
- Number of encampment sites cleaned and/or maintained by Parks Section staff or a designated contractor

Communication

Once Council approves a final Encampment Protocol, individuals living in encampments, community stakeholders, and the public would be made aware of the protocol through existing communications channels. The City website would also be updated to ensure the most recent, relevant information is being shared within the public.

Additionally, the City would develop pamphlets and other materials that can be provided to City staff engaged in outreach, Hamilton Police Services, frontline workers in community organizations who interact with people who are unsheltered, and to individuals currently living in encampments to ensure a shared understanding of the Protocol.

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Communications with Council and Ward Councillors regarding encampment response, including the indicators identified above, would be through monthly reports to Council regarding data and trends, operational updates, and any continuous improvement measures implemented to further efforts toward providing ongoing accountability and transparency to the City's encampment response program and the implementation of its encampment protocol.

Where a Ward Councillor requests information regarding a specific encampment site within their ward, Housing Focused Street Outreach would provide an update as to whether the encampment has been deemed to be within a prohibited area. Reporting on the status of outreach or enforcement activities would be limited to the monthly Council reports.

ALTERNATIVES FOR CONSIDERATION

Council could decide to delay approval of the Proposed Protocol and direct staff to conduct a full public consultation on the Proposed Protocol.

ALIGNMENT TO THE 2016 - 2025 STRATEGIC PLAN

Healthy and Safe Communities

Hamilton is a safe and supportive City where people are active, healthy, and have a high quality of life.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report HSC20038(f) PED21188(c): Proposed Encampment Protocol

Appendix "B" to Report HSC20038(f) PED21188(c): Protocol Development Sessions with Community Stakeholders

Appendix "C" to Report HSC20038(f) PED21188(c): Comparison of Draft Encampment Protocols – Updates and Changes

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