

Pilon, Janet

Subject: HSR Re-design anticipating the LRT

From: rabrosius

Sent: September 30, 2023 10:40 PM

To: HSR Customer Service <HSR.CustomerService@hamilton.ca>

Cc: Pauls, Esther <Esther.Pauls@hamilton.ca>; Office of the Mayor <Officeofthe.Mayor@hamilton.ca>;
clerk@hamilton.ca; Kroetsch, Cameron <Cameron.Kroetsch@hamilton.ca>; Office of Ward 3 City Councillor Nrinder
Nann <ward3@hamilton.ca>

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HSR,

The general HSR redesign plan is quite positive, and rightly focuses on integrating with the LRT. However, I am quite concerned over the elimination of all bus service on Queensdale Ave E on the Mountain. Where did that come from and why?

This bus service is clearly an integral part of Mountain residents' connection with the lower city and its transit connections.

I am over 80. I use Queensdale bus service to reach my doctors, my pharmacy, shopping, and to transact my other daily business as a person aging at home. Eliminating Queensdale service will seriously affect me year round, but most particularly in winter conditions. The longer walks that will be required to connect with a surviving bus route will increase my risk of falls in snowy or icy conditions. I have already had two falls on ice.

The loss of service on this bus route seriously erodes my ability to access the HSR bus system and the proposed new LRT service we have been promised for so many years. With the generally intelligent and otherwise well thought out logic evident in the rest of the plan, I just do not understand how this important part of the HSR system is considered expendable.

Did HSR talk to actual transit users? I can't believe that you did. Please reinstate Queensdale Ave service in your redesign, in order to continue to provide the high quality transit service the residents and visitors to our city rely on and depend upon without serious gaps or decrease in the fine service your provide.

Robert Brosius

Copy:

- . City Councillor Esther Pauls
- . Mayor Andrea Horwath
- . Hamilton City Clerk