

Promotion and Education Update

Item 7.5

Waste Management Open House

- On Saturday, April 20th, Waste Management Staff hosted an open house at the Resource Recovery Centre for residents
- All tour times were full as 130 residents showed up to visit the Central Composting Facility, Material Recycling Facility and to see waste collection vehicles up close





Waste Management Open House











Student Move Out Education

- In the summer of 2023, staff educated students on properly managing waste when moving into student housing
- This campaign continued in the spring of 2024 educating students for when they move out of student houses
- Spring campaign included: post cards (approximately 5,000) mailed to homes in areas where student houses are, on campus posters and booths, social media, transit shelter ads and increased by-law presence





Student Move Out Education

Results of Education include:

- Staff have received positive feedback on the campaign at the Westdale Community meeting and the McMaster President's Advisory Committee on Community Relations
- Staff observed noticeably less waste on the curb
- Only four properties were found to be out of compliance with by-law during move out period in the McMaster area



Remember:

- ✓ One bag garbage limit
- ✓ Use trash tags for extra garbage
- ✓ Schedule bulk garbage collection 905-546-CITY (2489)





Litter Education

Starting in May, staff commenced with a campaign on litter education including:

- Social media posts
- Radio spots
- Revised litter education page on City website





