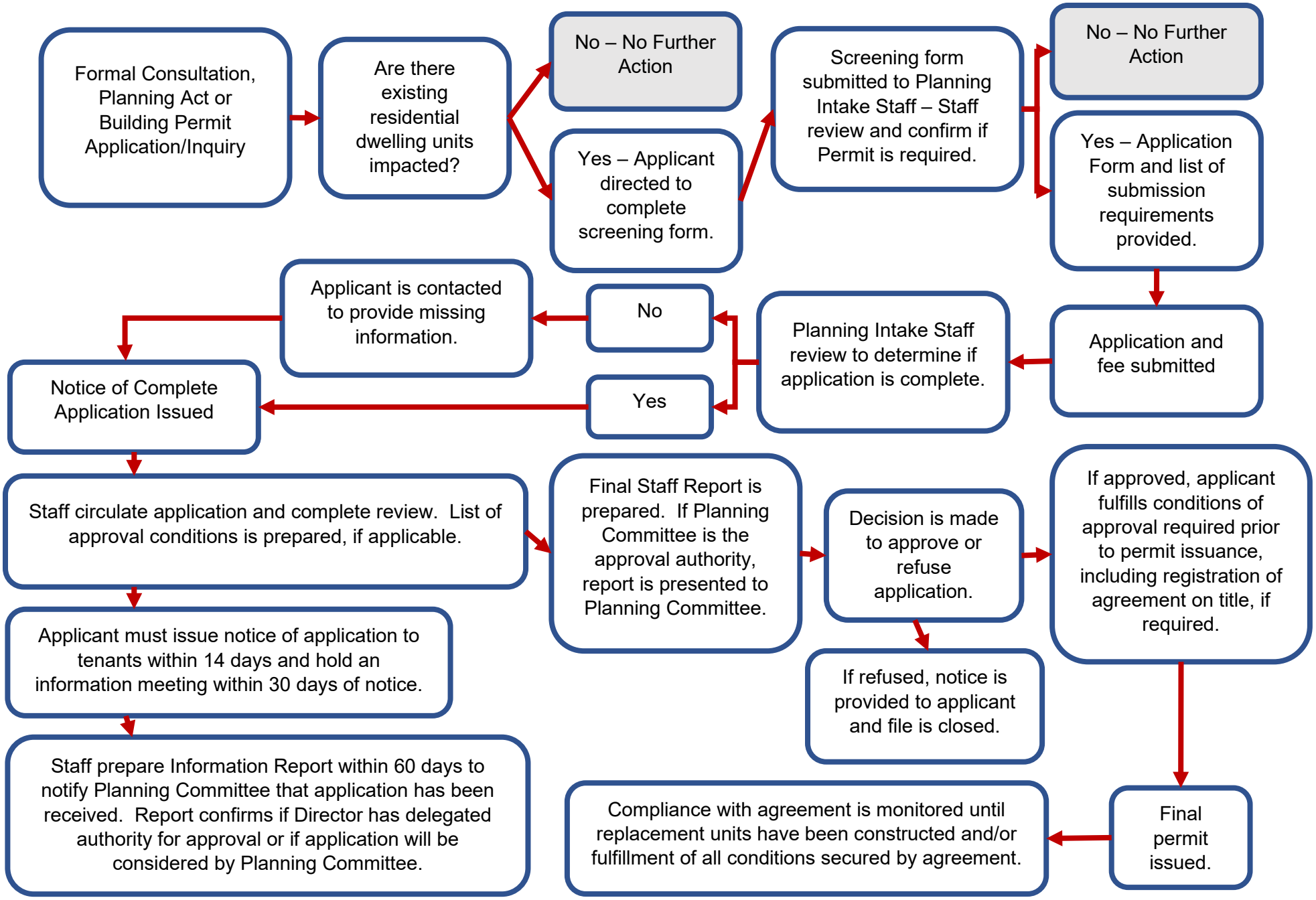Rental Housing Protection By-law Application Process Map