

Appendix A: City of Hamilton Dental Support Programs

Dental Support Program	Program Coverage	Eligibility Criteria	Funding
Ontario Disability Support Program	Limited dental treatment at participating dental offices in the community.	Individuals receiving Ontario Disability Support Program benefits and their spouse 18 years and older.	Provincial
Healthy Smiles Ontario (Healthy Smiles Ontario)	Dental treatment at a limited number of participating dental offices in the community or through Public Health Services dental clinics. Public Health Services Clinics: 110 King St W Robert Thomson Building 247 Centennial Pkwy 891 Upper James	Children and youth 17 years old and under from low-income households. Household income making <\$26, 551/year with one child. Increases approximately \$2,010 per additional child. Alternate eligibility based on clinical emergency/essential need and financial hardship. Dependents ages 17 & under of those receiving Ontario Works & Ontario Disability Support Program benefits.	Provincial & municipal
Ontario Seniors Dental Care Program (OSDCP)	Dental treatment at Public Health Services clinics (110 King St W & 891 Upper James), Senior's bus & 2 Community Health Centre's. Denturist and Specialist services (Service Level Agreements (SLA) w/ Public Health Services)	Seniors 65 years old and above making <\$22,200/year for a single person, or <\$37,100/year for a couple.	Provincial
Ontario Works (OW)	Limited benefits for emergency dental treatment at participating dental offices in the	Ontario Works and Ontario Disability Support Program (dependent adults 18+) participants	Provincial funded

	community and pre-authorized dentures.		
Ontario Works, Special Supports Program	Essential health-related benefits including pre-authorized limited emergency dental treatments and dentures in accordance with fee schedules.	Hamilton residents ages 18-64 who meet low-income threshold and eligibility criteria (may vary depending on specific circumstances and needs).	Municipal
Public Health Services Adult Dental Program	Provides dental home and continuity of care to clients to improve & maintain good oral health. Comprehensive, emergency, restorative, and preventive treatment based on client need. 110 King St. W	Hamilton residents without dental insurance and meet 2022 Low Income Measure (LIM). Application process.	Municipal
Dental Health Bus (not currently operational)	Walk-in, same day emergency dental services. 5 different City of Hamilton locations when operational.	Hamilton residents without dental insurance who cannot afford to access dental care in the community.	Municipal
*Canada Dental Care Plan (partially implemented, full launch 2025)	Dental insurance coverage with significant co-pays for those earning \$70,000-\$89,999/year. Many services require pre-authorization.	Canadians who make <\$90,000/year	Federal

*The Canada Dental Care Plan will pay for dental services first before Ontario's programs. Those with Canada Dental Care Plan coverage may still be billed for dental services as Canada Dental Care Plan coverage may be less than what providers charge. Healthy Smiles Ontario and Ontario Disability Support Program's dental coverage can be used to supplement Canada Dental Care Plan coverage. This means that Healthy Smiles Ontario and Ontario Disability Support Program will coordinate benefits for clients who are eligible for both the Canada Dental Care Plan and either Healthy Smiles Ontario or Ontario Disability Support Program, up to the maximums in Ontario's fee schedules. There is no coordination of benefits for seniors, they can either

use Canada Dental Care Plan or the Ontario Senior Dental Care Program. As this new program continues to unfold, eligible Ontarians are encouraged to consult with dental providers on the full cost of services in advance of any treatment (Appendix 2: Canadian Dental Care Plan interactions with Ontario's Dental Coverage FAQ Document, April 19, 2024).