HAMILTON'S PUBLIC ENGAGEMENT LEVELS

CONSULT

Staff will get your **feedback** on a project/initiative.

WE PROMISE TO:

Keep you informed.

Listen to and acknowledge your concerns or hopes for the project.

Provide feedback to you on how the input received was used to inform the project.

INVOLVE

Staff will **work with you** throughout the project to ensure your concerns or ideas are understood and considered.

WE PROMISE TO:

Work with you to understand your hopes or concerns.

Develop alternatives that reflect your involvement.

Provide feedback to you on how your involvement contributed to the decision or recommendation.

COLLABORATE

Staff will **partner with you** in order to shape a decision for the project.

WE PROMISE TO:

Ask for your advice.

Incorporate your advice into the project as much as possible.

Provide feedback to you on how your advice contributed to the decision or recommendation.

INFORM

WE PROMISE TO:

Ensure you are aware of and knowledgeable about the project.
Ensure you are able to provide informed input.
Ensure you are aware that a decision or recommendation has been made.

Adapted from IAP2 Spectrum of Public Participation. Used with permission from IAP2.