

CITY OF HAMILTON

NOTICE OF M O T I O N

Accessibility Committee for Persons with Disabilities: September 10, 2024

MOVED BY J. KEMP.....

Barrier Free Access to Hamilton Street Railway (HSR) for Persons with Disabilities

- (a) That the Accessibility Committee for Persons with Disabilities (ACPD) request that Transit Division staff report back in Q4 2024 on improvements that can be made, including costs for the implementation of modifications to Hamilton Street Railway (HSR) services for persons with disabilities that would address the following identified barriers:
 - (1) Difficulties experienced by transit riders with disabilities when loading and unloading through the front entry doors;
 - (2) Difficulties experienced by transit riders with disabilities when loading and unloading through the rear entry doors; and
 - (3) Inaccessibility of PRESTO card readers by transit riders with disabilities.

- (b) That Transit Division staff consider the following remediation suggestions to address the identified barriers in (a):
 - (1) and (2) the re-implementation of the rear door loading policy; and
 - (3)
 - (i) standardizing the placement of PRESTO card readers;
 - (ii) installing grab bars to make access to PRESTO card readers more accessible;
 - (iii) making portable PRESTO card readers available on all buses;
 - (iv) training drivers on how to assist transit riders with disabilities to scan their PRESTO card if they ask for assistance; and
 - (v) mandating drivers to assist transit riders with disabilities to scan their PRESTO card if they ask for assistance.

- (c) That Transit Division staff consider modifying transit fares for those who are unable to overcome the above barriers, if the current Hamilton Street Railway (HSR) services for persons with disabilities are not modified accordingly.