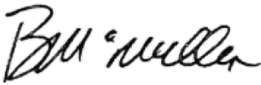




Hamilton

INFORMATION REPORT

TO:	Mayor and Members General Issues Committee
COMMITTEE DATE:	November 22, 2024
SUBJECT/REPORT NO:	Alectra Utilities Water, Wastewater and Storm 2024 Service Activity Report (FCS24056) (City Wide)
WARD(S) AFFECTED:	City Wide
PREPARED BY:	Katie Black (905) 546-2424 Ext. 6415
SUBMITTED BY:	Brian McMullen Director, Financial Planning, Administration and Policy Corporate Services Department
SIGNATURE:	

COUNCIL DIRECTION

Not applicable.

INFORMATION

Alectra Utilities Corporation (“Alectra Utilities”) has been providing water and wastewater / storm account management and billing services to the City of Hamilton (“City”) since December 2001 with a renewed service agreement executed in June 2020 extending terms to December 31, 2025 (for details refer to Report FCS19095(a)).

On August 6, 2021, the City was advised that Alectra’s Board of Directors, at its May 21st meeting, approved an Alectra staff recommendation to discontinue water billing services as of December 31, 2024 (for details refer to Report FCS21082). It should be noted that Alectra similarly provided notice of termination to the municipalities of Guelph, Markham and Vaughan. All four municipalities have executed extension agreements with Alectra to continue providing utility billing services up to December 31, 2025.

OUR Vision: To be the best place to raise a child and age successfully.

OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.

OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.

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The budgeted cost of these services for 2024 is \$6.1 M. Costs are adjusted annually based on the terms of the service agreement, growth in customer accounts and for the City's 50% share of any postal rate increases that may occur from time to time.

Appendix "A" to Report FCS24056 provides a report of the service activities provided by Alectra Utilities during 2024.

APPENDICES AND SCHEDULES ATTACHED

Appendix "A" to Report FCS24056 – 2024 Water and Wastewater / Stormwater Services Activity Report to the City of Hamilton – October 2024