



EMERGENCY & COMMUNITY SERVICES COMMITTEE REPORT 24-009

1:30 p.m.

Thursday, November 21, 2024

Council Chambers (Hybrid)

Hamilton City Hall

71 Main Street West

Present: Councillor A. Wilson (Chair), Councillors B. Clark, T. Hwang,
T. Jackson, C. Kroetsch (Vice-Chair), N. Nann and M. Wilson

THE EMERGENCY AND COMMUNITY SERVICES COMMITTEE PRESENTS REPORT 24-009 AND RESPECTFULLY RECOMMENDS:

1. **Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response (HSC24040) (City Wide) (Item 8.1)**
 - (a) That City staff participate in and support the next phase of the Mental Health Secretariat work being led by the Greater Hamilton Health Network (GHHN) to identify opportunities for improved coordination and integration of mental health services and supports in Hamilton and that an update on this work and recommendations for next steps be included in the annual GHHN reporting to Council through the Public Health Sub-Committee;
 - (b) That the Mayor and Members of Council and City staff continue to work with community stakeholders, municipal partners and elected officials to advocate to various levels of government for sustained funding to support expansion of mental health and addictions services and supports, and improved coordination and integration of provincially funded mental health services;

- (c) That staff be directed to prepare a business case for the 2025 budget to provide resources for dedicated senior level leadership to work with the Greater Hamilton Health Network and the Mental Health and Addictions Sector to develop a made-in-Hamilton integrated mental health crisis response, with single point of access and coordinated follow up service and supports to include community consultation, local analysis and recommendations; and
- (d) That staff be directed to investigate the feasibility of the implementation of a 211 response system with full costing and phased implementation plan, with a report back to Public Health Sub-Committee in Q4 2025.

2. Consent Items (Items 9.1 to 9.4)

The following Consent Items were received:

- (i) Recreation Master Plan Implementation Strategy Update (HSC24043) (City-Wide) (Item 9.1)
- (ii) 2024 Youth Strategy Annual Report (HSC24038) (City Wide) (Item 9.2)
- (iii) Third Party Operated Recreation Facilities (FCS13018(e)) (City Wide) (Item 9.3)
- (iv) Long Term Care in Hamilton (HSC24018) (City Wide) (Item 9.4)

FOR INFORMATION:

(a) APPROVAL OF AGENDA (Item 2)

The Committee Clerk advised the Committee of the following change to the agenda:

8. STAFF PRESENTATION

- 8.1 Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response (HSC24040) (City Wide) (Item 8.1)

8.1(a) Staff Presentation

The agenda for the November 21, 2024 Emergency and Community Services Committee meeting was approved, as amended.

(b) DECLARATIONS OF INTEREST (Item 3)

There were no Declarations of Interest.

(c) **APPROVAL OF MINUTES OF PREVIOUS MEETING (Item 4)**

(i) **November 7, 2024 (Item 4.1)**

The Minutes of the November 7, 2024 meeting of the Emergency and Community Services Committee, were approved, as presented.

(d) **STAFF PRESENTATIONS (Item 8)**

(i) **Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response (HSC24040) (City Wide) (Item 8.1)**

Staff addressed Committee respecting Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response (HSC24040) (City Wide), with the aid of a PowerPoint presentation.

The Presentation respecting Report HSC24040, Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response, was received.

(a) City staff will participate in and support the next phase of the Mental Health Secretariat work being led by the Greater Hamilton Health Network (GHHN) to identify opportunities for improved coordination and integration of mental health services and supports in Hamilton and that an update on this work and recommendations for next steps be included in the annual GHHN reporting to Council through the Board of Public Health; and

(b) The Mayor and Members of Council and City staff will continue to work with community stakeholders, municipal partners and elected officials to advocate to various levels of government for sustained funding to support expansion of mental health and addictions services and supports, and improved coordination and integration of provincially funded mental health services;

(1) Recommendation (a) in Report HSC24040, respecting Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response, was **amended** as follows:

(a) That City staff participate in and support the next phase of the Mental Health Secretariat work being led by the Greater Hamilton Health Network (GHHN) to identify opportunities for improved coordination and integration of mental health services and supports in Hamilton and that an update on this work and recommendations for next steps be included in the annual GHHN reporting to Council through the ~~Board of Public Health~~ **Public Health Sub-Committee;**

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- (2) Recommendations in Report HSC24040, respecting Community Safety and Well-Being: Toronto Community Crisis Centre and Hamilton's Mental Health Crisis Response, were **amended** by adding sub-sections (c) and (d), as follows:

(c) That staff be directed to prepare a business case for the 2025 budget to provide resources for dedicated senior level leadership to work with the Greater Hamilton Health Network and the Mental Health and Addictions Sector to develop a made-in-Hamilton integrated mental health crisis response, with single point of access and coordinated follow up service and supports to include community consultation, local analysis and recommendations; and

(d) That staff be directed to investigate the feasibility of the implementation of a 211 response system with full costing and phased implementation plan, with a report back to Public Health Sub-Committee in Q4 2025

For further disposition, refer to Item 1.

(e) CONSENT ITEM (Item 9)

The following Consent Items, were received:

- (i) Seniors Advisory Committee Minutes October 4, 2024 (Item 9.5)
- (ii) Hamilton Veterans Committee Minutes September 24, 2024 (Item 9.6)

(f) GENERAL INFORMATION / OTHER BUSINESS (Item 13)

(i) Amendments to the Outstanding Business List (Item 13.1)

The following item was approved:

1. Items to be removed (Item 13.1(a))

ECS: 5/16/2024-Item 8.1
Community Safety and Well-Being Annual Report 2024 (HSC24015)
(City Wide)
Addressed in Item 8.1 in this agenda

(f) ADJOURNMENT (Item 16)

There being no further business, the Emergency and Community Services Committee adjourned at 3:18 p.m.

Respectfully submitted,

Councillor A. Wilson, Chair
Emergency and Community Services
Committee

Loren Kolar
Legislative Coordinator
Office of the City Clerk