

**From:** [Kolar, Loren](#)  
**To:** [Kolar, Loren](#)  
**Subject:** FW: ECS Delegation Request - looking for information on caseloads  
**Date:** Monday, December 2, 2024 10:07:00 AM

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**From:** City of Hamilton <[hello@hamilton.ca](mailto:hello@hamilton.ca)>  
**Sent:** Thursday, November 28, 2024 7:04 PM  
**To:** [clerk@hamilton.ca](mailto:clerk@hamilton.ca)  
**Subject:** Webform submission from: Request to Speak to a Committee of Council

**External Email:** Use caution with links and attachments

Submitted on Thu, 11/28/2024 - 19:04

Submitted by: Anonymous

Submitted values are:

## Committee Requested

Committee  
Emergency & Community Services Committee

Will you be delegating in-person or virtually?  
In-person

Will you be delegating via a pre-recorded video?  
No

## Requestor Information

Requestor Information  
Dr. Sally Palmer  
Hamilton Social Work Action Committee



Preferred Pronoun  
she/her

Reason(s) for delegation request

I would like to ask about the size of caseloads of Caseworkers for Ontario Works in Hamilton. My group has been requesting a meeting with Min. Michael Parsa (Min. of Children, C&SS) about the inadequacy of OW rates which have been frozen since the PCs took over in 2018.

His deputy has responded on his behalf, asserting that OW dependency was meant to be short-

term, and that the OW Caseworkers can help recipients to find employment. The report on caseloads states that only 10% leave OW for employment.

We have heard that OW caseloads are often around 100. In a report from the Emergency & Social Services Committee of Council, we learned that the caseloads are increasing, but no number was stated. We wish to ask about the size of caseloads for our response to Min. Parsa re the frozen rates.

Will you be requesting funds from the City?  
No

Will you be submitting a formal presentation?  
Yes

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