

- (a) the *retirement home* shall be *sprinklered*,
- (b) a voice communication system conforming to Article 3.2.4.23. shall be provided in the *building*, if Clause 3.2.6.8.(1)(b) or (c), as applicable, requires that such a voice communication system be provided in the *building*, and
- (c) doors to *suites* and sleeping rooms not within *suites* in the *retirement home*, other than doors leading directly to the exterior, shall be equipped with self-closing devices.

#### 11.3.4. Plumbing

##### 11.3.4.1. Extension, Material Alteration or Repair

- (1) Despite Subsections 11.3.1. to 11.3.3., when an existing *building* is extended or subject to material alteration or repair, Part 7 applies,
- (a) to the design and *construction* of *plumbing* in the extensions and those parts of the *building* subject to material alteration and repair, and
  - (b) ~~to *plumbing* which~~ is adversely affected by the extension, alteration or repair.

#### 11.3.5. Sewage Systems

##### 11.3.5.1. Existing Septic Tanks

- (1) Despite Subsections 11.3.1. to 11.3.3., where an existing *septic tank* is subject to material alteration, repair or replacement, the *construction* of the *septic tank* shall comply with Part 8.

##### 11.3.5.2. Vertical Separations and Existing Sewage Systems

- (1) Despite Subsections 11.3.1. to 11.3.3., where an existing *sewage system* is extended or is subject to material alteration or repair, the requirements respecting the vertical separation to the water table set out in Part 8 apply to the extended, altered or repaired portions of the *sewage system* as well as to the existing portions of the *sewage system*.

### Section 11.4. Performance Level Evaluation and Compensating Construction

## Contents

**Changes to the 2012 *Building Code*** (<https://www.ontario.ca/document/changes-2012-building-code>)

### Table of contents

**Part 3: Fire Protection, Occupant Safety and Accessibility**

(<https://www.ontario.ca/document/changes-2012-building-code/part-3-fire-protection-occupant-safety-and-accessibility>)

**Part 4: Structural Integrity** (<https://www.ontario.ca/document/changes-2012-building-code/part-4-structural-integrity>)

**Part 5: Environmental Separation** (<https://www.ontario.ca/document/changes-2012-building-code/part-5-environmental-separation>)

**Part 6: Heating, Ventilating, and Air-Conditioning**

(<https://www.ontario.ca/document/changes-2012-building-code/part-6-heating-ventilating-and-air-conditioning>)

**Part 7: Plumbing and Part 8: Sewage Systems**

**Part 9: Housing and Small Buildings** (<https://www.ontario.ca/document/changes-2012-building-code/part-9-housing-and-small-buildings>)

**Stairs, Guards, and Handrails** (<https://www.ontario.ca/document/changes-2012-building-code/stairs-guards-and-handrails>)

3



2751 Coventry Road, Oakville, Ontario L6H 5V9  
HST#811417633RT0001  
License# T92-5212776

BILL TO  
Henry Morris

ESTIMATE

ESTIMATE DATE  
Apr 25, 2024

JOB ADDRESS  
Henry Morris

ESTIMATE DETAILS

Home repair : Re pipe 4" cast iron stack from basement all the way up to the stack vent on top floor  
Basement floor has a laundry drain connection, kitchen drain connection and a rough in for a future lav drain that will all need to be connected to new abs 4" stack  
3 piece bathroom on top floor will be re piped  
Includes taking off toilet installing new abs flange and re installing toilet

Will need to cut through lath and plaster to get access to the 4" stack all the way up to the top floor - no drywall repairs included in this quote

This quote includes parts and labour and disposal of cast iron, and lath and plaster that we take out

Turn off water before starting Job so customer doesn't use and plumbing fixtures be accident

TASK	DESCRIPTION	QTY	PRICE	TOTAL
P-SERV-CUSTOM	Re pipe stack from basement to stack vent in 4" abs	<div></div>		
Preferred Customer Discount	Manager approved discount for bundling services or equipment sold by Field technicians			





2751 Coventry Road, Oakville, Ontario L6H 5V9  
HST#B11417633RT0001  
License# T92-5212776

BILL TO  
Henry Morris

ESTIMATE

ESTIMATE DATE  
May 01, 2024

JOB ADDRESS  
Henry Morris

ESTIMATE DETAILS

Home repair : Jack hammer around the 4" cast iron pipe in Basement and expose piping underneath concrete - currently leaking from the Fernco that connected new abs to old cast iron  
Replace 4" cast iron 90 with abs 4" 90  
When the floor is opened up send sewer camera down the line out to city to show the homeowner the state of his underground sewer pipe  
Once repair has been made and been tested fill concrete flush to ground level

This quote includes parts and labour

TASK	DESCRIPTION	QTY	PRICE	TOTAL
------	-------------	-----	-------	-------

P-SERV-CUSTOM	Replace 4" pipe coming out of the concrete
---------------	--

Preferred Customer Discount	Manager approved discount for bundling services or equipment sold by Field technicians
-----------------------------	--

POTENTIAL SAVINGS  
SUB-TOTAL  
TAX  
TOTAL

Thank you for choosing AtlasCare  
a division of RT HVAC Holdings Inc.  
TSSA# FS R0028275001

× Call details



Hamilton City Hall



Hamilton, ON • (905) 546-2489

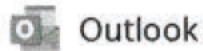
↗ Outgoing call 19m 34s  
May 2, 12:02

↗ Outgoing call  
May 2, 12:02

 Copy number

 Edit number before call

 Delete



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**Your Estimate from AtlasCare**

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**From** AtlasCare <

**Date** Thu 02/05/2024 17:27



**To**



 1 attachment (55 KB)

Full sanitary\_.pdf;

Henry Morris,

Thank you for giving us the opportunity to serve you. We are pleased to provide the attached estimate for  for your review. If you have any questions about the estimate please reach out to us at  and we'd be happy to assist.

[Click here to view your estimate\(s\)](#)

Thank you,

7

**BILL TO**

Henry Morris

ESTIMATE

ESTIMATE DATE  
May 02, 2024

**JOB ADDRESS**

Henry Morris

**ESTIMATE DETAILS**

Full sanitary. : Break concrete from back stack to front wall and expose sanitary line and weeping tile. Remove and install new 4" pvc piping, including one floor drain, one cleanout out and one back water valve. Install one sump well system and attach weeping tile to well. Well includes, pump, check valve and discharge line. Excavate outside and expose sanitary line. Pipe burst new 4" pvc. Once complete, backfill and concrete finish on inside, backfill and tamp ground on outside. 10 year warranty on plumbing, 1 year warranty on pump. Atlas care is not responsible for landscaping or any basement rebuild.

TASK	DESCRIPTION	QTY	PRICE	TOTAL
D-SALES-CUSTOM	Full sanitary.			

POTENTIAL SAVINGS

SUB-TOTAL

TAX

TOTAL

\$0.00

Thank you for choosing AtlasCare  
a division of RT HVAC Holdings Inc.  
TSSA# FS R0028275001

Payment is due upon completion, we accept cheque, credit cards and E-Transfers. EFTs can be sent to [interac@atlascore.ca](mailto:interac@atlascore.ca)  
CUSTOMER AUTHORIZATION

I hereby authorize AtlasCare to complete the above work.

Sign here

Date

10:10

100



Planning and Economic Development Department  
Building Division  
71 Main Street West - 3rd Floor  
Hamilton, Ontario L8P 4Y5  
905.546.2722  
E-mail: building@hamilton.ca

For Inspections Please Email:  
building@hamilton.ca

## BUILDING PERMIT

This Permit is issued to:

(APPLICANT)  
STEVEN MUNRO (ATLASCARE LTD.)  
2751 COVENTRY RD  
OAKVILLE, ON, L6H 5V5

(OWNER)  
HENRY MORRIS

(CONTRACTOR)  
TO BE DETERMINED

### Description of Work:

Alterations to the interior of the single-family dwelling to replace the existing sewer pipe and install a sump pump

### Notes and Conditions:

Please note that the Temporary Building Permit Number assigned to this Building Permit will be replaced in the future with an updated Permanent Building Permit Number. Please call for inspections at the construction stages indicated on the attached letter. Where a contractor is being used for this work, a contractor's license is required from the Planning and By-Law Services Division. Plumbing shown on submitted plans not reviewed. Proposed plumbing changes to be approved by inspector

Zoning Data: Front Yard Rear Yard Side Yard Zoning: C/S-1822

REVIEWED BY: Chase Kempen  
Zoning

Chase Kempen  
Building

### NOTICE

#### PLANS AND DOCUMENTS

The Plans and documents, on the basis of which this Permit was issued, shall be kept on site.

#### REVOCATION

This permit may be revoked if it was issued on the basis of mistaken or false information or in error, or where the construction has been substantially suspended or discontinued for a period in excess of one year. This permit will be deemed to have lapsed, and will be revoked if construction has not commenced within six months of the date of issue.

#### CONSTRUCTION

All construction proposed and authorized, hereto, shall, in all respects, conform with the plans submitted and reviewed, the provisions of the Building Code Act and the Ontario Building Code, as amended, the By-Laws of the City of Hamilton and any other applicable law. It is the responsibility of the permit holder to ensure that the work authorized by this permit is carried out in accordance with the requirements set out, hereto.

ISSUED BY: Chase Kempen  
FOR CHIEF BUILDING OFFICIAL

DATE ISSUED: May 13, 2024

CONSTRUCTION VALUE: \$15,000.00

File Assessment Audit Inspector



PLANNING AND ECONOMIC DEVELOPMENT DEPARTMENT  
Building Division  
71 Main Street West - 3rd Floor  
Hamilton, Ontario, Canada L8P 4Y5  
Phone: 905.546.2722 Fax: 905.546.2764  
E-mail: building@hamilton.ca

For Inspections Please Email:  
building@hamilton.ca

# BUILDING PERMIT

This card must be kept posted in a conspicuous place on the site of construction.

Location:

Description of Work:

Alterations to the interior of the single-family dwelling to replace the existing sewer pipe and install a sump pump

Open Microsoft 365 (Office)



Mail



Calendar



Feed



Apps





Hamilton

**Debbie-Ann Rashford**  
Freedom of Information  
Office of the City Clerk – Corporate Services department  
City Hall – 71 Main Street West  
HAMILTON ON L8P 4Y5  
[debbie-ann.rashford@hamilton.ca](mailto:debbie-ann.rashford@hamilton.ca)  
(905) 546-2424 ext. 4350

VIA EMAIL

June 18, 2024

Henry Morris

Dear Henry Morris

Re: Freedom of Information Request

The City of Hamilton is in receipt of your request to access records pursuant to the provisions of the *Municipal Freedom of Information and Protection of Privacy Act*.

Please be advised that while the City is accepting FOI requests by mail and in person at City Hall, the ongoing cybersecurity incident continues to impact our IT systems (including telephones) and the City may not be able to respond to your FOI request within the prescribed timelines. The request has been logged and will be actioned, but responses may be delayed.

Thank you for your patience.

Yours truly

*Debbie-Ann Rashford*

Debbie-Ann Rashford  
Corporate Access & Privacy Officer

/dcr

## Protective Plumbing Program

From

Date Fri 14/06/2024 01:35

To waterstorefront@hamilton.ca <waterstorefront@hamilton.ca>

2 attachments (2 MB)

Protective Plumbing Program Assessment Form.pdf; 20240502 Full sanitary\_.pdf;

For:

Henry Morris

Please let me know of the progress for this application.

Attachments:

Assessment Form

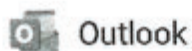
Missing: Digital Copy of CCTY inspection. Please talk to supervisor Natalie for details.

Detailed Invoice Including HST

Building Permit with Receipt (03, 04)

Before and After Photos (01, 02). The backflow valve will be located in the middle right hand side around where the freezer is in picture 01.

Additional Photos showing work while replacing sanitary line in basement (The yellow bag in 4 shows the location of the backflow valve. The same picture also shows where the sump pump is being put in place.



Outlook

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**RE: 3P - reimbursement**

---

**From** Water Storefront <waterstorefront@hamilton.ca>

**Date** Thu 25/07/2024 13:46

**To**

Good afternoon Henry,

Unfortunately we were not able to locate your application in our files. Would you be able to submit your application here so we can process it for you?

Sorry for any inconveniences.

Thank you,



Storefront Clerk  
Hamilton Water, Customer Service & Community Outreach  
City of Hamilton, Public Works Department  
330 Wentworth Street, North  
Hamilton, ON L8L 5W2  
T: 905.546.2489

---

**From**

**Sent:** July 24, 2024 10:36 AM

**To:** Water Storefront <waterstorefront@hamilton.ca>

**Subject:** Re: 3P - reimbursement

**External Email:** Use caution with links and attachments

The application was sent by me on june 14.

I spoke to supervisor Natalie as the advice i was given was totally screwed up and i had to appeal before i applied.

The application may still be appealed based on the bad advice.

Please find the application sent on june 14 to this email address. If you cannot find it i can send it again.

H-

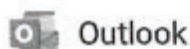
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**From:** Water Storefront <waterstorefront@hamilton.ca>

**Sent:** Wednesday, July 24, 2024 10:28:46 AM

**To**

**Subject:** RE: 3P - reimbursement



Outlook

Re: 3P - reimbursement

From

Date Wed 24/07/2024 10:35

To Water Storefront <waterstorefront@hamilton.ca>

The application was sent by me on june 14.

I spoke to supervisor Natalie as the advice i was given was totally screwed up and i had to appeal before i applied.

The application may still be appealed based on the bad advice.

Please find the application sent on june 14 to this email address. If you cannot find it i can send it again.

H-

From: Water Storefront <waterstorefront@hamilton.ca>

Sent: Wednesday, July 24, 2024 10:28:46 AM

To:

Subject: RE: 3P - reimbursement

Good morning Henry,

Thank you for your inquiry regarding the Protective plumbing program.

Your application has not been received. Could you please let us know who the contractor is that did the work so we can reach out to them for the S3P package for the work completed?

Thank you,



Storefront Clerk  
Hamilton Water, Customer Service & Community Outreach  
City of Hamilton, Public Works Department  
330 Wentworth Street, North  
Hamilton, ON L8L 5W2  
T: 905.546.2489



---

**Re: 3P - reimbursement**

---

**From** [REDACTED]  
**Date** Thu 25/07/2024 14:10  
**To** Water Storefront <waterstorefront@hamilton.ca>

4 attachments (2 MB)

20240502 Full sanitary\_.pdf; Protective Plumbing Program Assessment Form.pdf; 03 Permit Reciept.jpg; 04 Permit.jpg;

Please let me know of the progress for this application.

**Attachments:**

Assessment Form

Missing: Digital Copy of CCTY inspection. Please talk to supervisor Natalie for details.

Detailed Invoice Including HST

Building Permit with Receipt (03, 04)

Before and After Photos (01, 02). The backflow valve will be located in the middle right hand side around where the freezer is in picture 01.

Additional Photos showing work while replacing sanitary line in basement (The yellow bag in 4 shows the location of the backflow valve. The same picture also shows where the sump pump is being put in place.

Please take note that i will be appealing for the full amount of the available grant as opposed to just the \$500 for not using a pre-approved contracted based on the bad advice given to me around May 2nd.

A video of the work done now exists. Please note it was done after the work was completed.

It can be found here:

[https://1drv.ms/v/s!Agb7DOP5PSVAoEkGvcj\\_n\\_9QXQrI](https://1drv.ms/v/s!Agb7DOP5PSVAoEkGvcj_n_9QXQrI)

Henry

---

**From:** Water Storefront <waterstorefront@hamilton.ca>


**Sent:** Thursday, July 25, 2024 1:46:56 p.m.

**To:** [REDACTED]

**Subject:** RE: 3P - reimbursement

Good afternoon Henry,

Unfortunately we were not able to locate your application in our files. Would you be able to submit your

 Outlook



**Water Bill Inquiry**

**From** Meter Operations <meteroperations@hamilton.ca>

**Date** Fri 26/07/2024 13:17

**To**



Meter Operations <meteroperations@hamilton.ca>

Good afternoon Henry,

Thank you for contacting Hamilton Water.

We reached out to Alectra on your behalf to inquire about your bill as they are your billing agent. Alectra verified that the reader obtained an incorrect read which generated an automatic high consumption call. Once you provided a read off the meter, Alectra adjusted your account. Please contact them directly should you require additional information.

Regards,

Debra

**Meter Operations**

Customer Service and Community Outreach, Hamilton Water

Public Works, City of Hamilton

(905) 546-2489



Hamilton





Debbie-Ann Rashford  
Freedom of Information  
Office of the City Clerk – Corporate Services department  
City Hall – 71 Main Street West  
HAMILTON ON L8P 4Y5  
[debbie-ann.rashford@hamilton.ca](mailto:debbie-ann.rashford@hamilton.ca)  
(905) 546-2424 ext. 4350

VIA EMAIL [redacted]

January 10, 2025

Henry Morris  
[redacted]

Dear Henry Morris

Re: Freedom of Information Request [redacted]

I write in response to your request to access records pursuant to the provisions of the *Municipal Freedom of Information and Protection of Privacy Act* (the *Act*) and your attendance at our office on December 10, 2024, and our recent email exchange; this is the City of Hamilton's access decision.

The details of your request are stated below and were directed to the City's Corporate Services department for record searches and a response to our office.

Call recording occurring on or around May 2, 2024 at approximately 12:02 lasting approximately 19m 34s. And all conversations thereafter.

I also note that at our impromptu December meeting you agreed to my suggestion that a request for all details pertaining to your property address and the matter of the installation of a back flow valve at the address, be circulated to the City's Public Works department; this has been done and our office awaits the results of the department's record searches.

In the meantime, staff from the Corporate Services department's Customer Contact Service division completed searches and identified seven (7) records as responsive to the request details. The records are transcripts for May 2, 2024; May 17, 2024; May 17, 2024; May 30, 2024 (2); June 5, 2024; and June 14, 2024.

I have reviewed the records in accordance with the provisions of the *Act*, and I am pleased to advise that no exemptions attach to the records to preclude full disclosure of the records to you.

No processing fees attach to your request and a copy of the records is attached.

Pursuant to section 39 (1) of the *Act* you may request a review of this access decision within 30 days of the date of the decision by sending a completed *Appeal Form* (available at [www.ipc.on.ca](http://www.ipc.on.ca)) or letter to the IPC Registrar, Information and Privacy Commissioner/Ontario, 2 Bloor Street East, Suite 1400, TORONTO ON M4W 1A8, telephone: 1-800-387-0073.

January 10, 2025

The appeal is to include:

1. your legal name, address, email address and telephone number;
2. the Institution's name (City of Hamilton);
3. the freedom of information request file number assigned by the City;
4. a copy of the City's decision letter;
5. a copy of the request;
6. a brief explanation of the basis for the Appeal;
7. an acknowledgment and agreement by the Appellant that the Appeal will be processed in accordance with the *IPC Code of Procedure for Appeals*, and,
8. the Appeal fee of \$25.00 payable to the *Minister of Finance*

Further, please note that a separate access decision will be issued to you after our office receives the results of the record searches completed by the staff of the Public Works division.

Yours truly

*Debbie-Ann Rashford*

Debbie-Ann Rashford  
Corporate Access & Privacy Officer

/dcr  
Attach.



**May 2, 2024** – (Amanda (aka Mandi) CCC agent speaks) City of Hamilton, Mandi speaking.  
(Caller replies) Hi. Um, I don't know who I need to speak to here. I want to know 2 things. Is there a rebate program available for backflow for installing a backfill from your sewage line for parcel?  
(CCC agent replies) Yeah, I can bring you to someone who can answer your question regarding that.  
(Caller replies) Yep. Okay.  
(CCC agent replies) 1 moment. (CCC agent transfers caller to Water)