City of Hamilton
Cybersecurity Incident Response
Capital Projects

Recovery

Extraction from Growth Management Reporting Database
Traffic Signal System Management
Museum Collections Management Application
Ongoing Server and Systems Recovery
Fire Department Incident Reporting Dashboard

In progress but Impacted

Corporate Customer Relationship Management (CRM) Platform
Asset Management
Human Resources Information System Short-Term Stabilization
Point of Sale (POS) System

Planned but Now Accelerated

Corporate Document and Records Management
Enterprise Resource Planning System
Modernize Information Technology Service Model
Fire Emergency Response Infrastructure Resiliency
User and Accounts Management System

Approaching End of Life and Unplanned

Corporate Reporting and Integrations
Building Access and Security
Permit Applications and Licensing
Fire Department Computer Aided Dispatch
Fire Department Records Management
Extraction from Document Management Platform
Transit Scheduling and Dispatch System