# City of Hamilton Municipal Alcohol Policy & Operating Standards and Procedures

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#### **Section 1: Introduction**

# 1.1 Goal

The goal of the City of Hamilton's Municipal Alcohol Policy & Operating Standards and Procedures (Municipal Alcohol Policy) is to promote healthy, safe, and enjoyable environments that support the City's vision to be the best place to raise a child and age successfully.

#### 1.2 Purpose

The Municipal Alcohol Policy aims to reduce alcohol-related harms by providing terms and conditions for the sale, service, consumption, and advertising of alcohol on City Property, and to reinforce communications about alcohol-related activities. The Municipal Alcohol Policy is intended to honour decisions of those who choose to abstain from alcohol, encourage responsible drinking practices, and promote the health and safety of staff and patrons on City Property.

The Municipal Alcohol Policy outlines where alcohol can and cannot be advertised, sold, served, and/or consumed on City Property, and the terms and conditions Event Organizers must adhere to when hosting an event with alcohol on City Property under a Special Occasion Permit or Caterer's Endorsement. These terms and conditions are in addition to the requirements of the Alcohol and Gaming Commission of Ontario, the Liquor Licence and Control Act, and any other associated legislation and regulation.

## 1.3 Objectives

## The objectives of the Municipal Alcohol Policy are to:

- Inform Event Organizers of their roles, responsibilities, and liabilities for hosting an event with alcohol on City Property.
- Inform City Staff of their roles and responsibilities regarding alcohol on City Property.
- Foster healthy and safe environments for City Staff, the Event Organizer, Event Workers, patrons, and the public.
- Provide proactive risk mitigation strategies.
- Promote responsible use of alcohol.
- Reduce alcohol-related harms, including property damage, underage drinking, impaired driving, bodily injury, and death.
- Protect vulnerable populations, including children and youth, from the powerful effects of alcohol advertising and the normalization of alcohol.

# **1.4 Scope**

## **Applicability**

Subject to the exclusions listed in this policy, the Municipal Alcohol Policy:

 Applies to all events with alcohol hosted on City Property under an Alcohol and Gaming Commission of Ontario-issued Special Occasion Permit or a Caterer's Endorsement.

- Provides direction for alcohol advertising on all City Property.
- Identifies circumstances where alcohol consumption is illegal on City Property and provides direction for responding to illegal alcohol consumption.

#### **Exclusions**

The Municipal Alcohol Policy does not apply to:

- Persons or entities operating on City Property under a Liquor Sales Licence and are subject to the terms and conditions of that Licence and any related agreement with the City, unless that agreement mandates compliance with City policies regarding the sale or use of alcohol, or otherwise permits the City to require such compliance.
- City operations licensed to serve alcohol under the City's Liquor Sales Licence and are subject to the conditions of that licence.
- City Property that is leased for residential use and is subject to the terms and conditions of the lease.

#### 1.5 Definitions

#### **Alcohol Advertising**

Any advertising that:

- (i) Promotes or depicts the sale, availability, or use of alcohol, including images of alcohol, alcohol products, alcohol-related services, or activities involving alcohol.
- (ii) Uses alcohol names, brands, manufacturers, trademarks, slogans, or other content that are identifiable with alcohol products, services, or activities.

#### Alcohol and Gaming Commission of Ontario (AGCO)

The provincial agency responsible for the administration of the *Liquor Licence and Control Act*. The Alcohol and Gaming Commission of Ontario issues Liquor Sales Licenses, Caterer's Endorsements, and Special Occasion Permits and regulates the sale, service, and delivery of liquor in Ontario.

#### **Caterer's Endorsement**

An addition to a Liquor Sales Licence issued by the Alcohol and Gaming Commission of Ontario that permits the sale and service of alcohol at an event that is in an area that is not covered by the Liquor Sales Licence. The catered event must be sponsored by someone other than the licence-holder.

#### Citv

The City of Hamilton.

#### **City Property**

Facilities, lands, buildings, structures, premises, or other real property for which the City is the legal owner, or over which the City has authority to grant use.

#### **City Staff**

City Staff who are identified by the City as the contact for either Municipal Alcohol Policy purposes or the City Property in question as the context requires.

#### Delegate(s), in reference to the Event Organizer

A person designated by the Event Organizer to manage the event and ensure compliance with the Event Organizer's responsibilities under the Municipal Alcohol Policy. Assigning a delegate does not relieve the Event Organizer of their responsibilities, liabilities, or duties pursuant to the Municipal Alcohol Policy, any other contract with the City, the Act, or any other applicable law.

#### **Designated Service Area**

A specific area within the event space where alcohol is permitted to be served and consumed. The Designated Service Area must be clearly defined and visually separated from areas where alcohol is not permitted. Examples of partitions that can be used to separate spaces include signs, fences, planters, or ropes.

#### **Event**

A gathering, of any kind, held on City Property at which alcohol will be sold and/or served. The event includes the set-up, operation, and tear down, and also includes activities that occur in, on, or around City Property related to the preparations for, or conduct of, the event. This includes, but is not limited to, Private, Public, and Tailgate Events.

#### **Private Event**

An event that is limited to invited guests only. The event cannot be Publicly Advertised and there can be no intent to gain or profit from the sale of alcohol at the event.

#### **Public Event**

An event that is open to the public. The event can be advertised and can include fundraising and/or profit from the sale of alcohol.

#### **Tailgate Event**

A Public Event that is held in connection with and in proximity to a live professional, semi-professional, or post-secondary sporting event, and where attendees 19 years of age or older may bring their own alcohol for consumption within a permitted area.

#### **Event Organizer**

The person or organization responsible for the operation of an event on City Property and includes the person or organization on whose behalf such persons apply or seek permission to hold the event; or the person whose name is listed as the permit holder on a Special Occasion Permit; or the person listed as a sponsor on a Caterer's Endorsement for such event.

#### **Event Worker**

A person appointed or hired by the Event Organizer who is involved in working at an event on City Property where alcohol is served. This includes, but is not limited to, the Event Organizer, an Event Organizer's Delegate(s), Servers, Bartenders, Ticket Sellers, Door Monitors, and Security Personnel.

#### Bartender/Server

An Event Worker selling and/or serving drinks with or without alcohol.

#### **Door Monitor**

An Event Worker responsible for monitoring an access point to the Designated Service Area.

#### **Security Personnel**

An Event Worker responsible for providing general security at an event, including duties such as gate checks, monitoring Designated Service Areas, managing crowd control, and responding to incidents. Event Organizers are responsible for ensuring that any contracted security company holds a valid security guard agency licence issued by the Province of Ontario.

#### **Ticket Seller**

An Event Worker selling or providing tickets for redemption of drinks with or without alcohol.

#### Fortified/Extra-Strength Drinks

Any drink with more alcohol by volume levels than one Standard Drink as defined below. Many coolers and some brands of beer and wine contain more alcohol than one Standard Drink.

#### Illegal Alcohol Consumption on City Property

Alcohol consumption on City Property without an Alcohol and Gaming Commission of Ontario issued Special Occasion Permit, Caterer's Endorsement, or Liquor Sales Licence, and without prior approval for the use of City Property for an event with alcohol. This includes alcohol consumption in arena dressing rooms, recreation facilities and sports fields, municipal streets and parking lots, parks, beaches, and areas outside of the Designated Service Area at events with alcohol.

#### **Light Drinks**

Drinks that have lower alcohol by volume levels than one Standard Drink. To qualify as light, a drink must contain:

- Beer and cider: 4% or less alcohol by volume
- Wine: 9% or less alcohol by volume
- Spirits: 25% or less alcohol by volume

#### **Liquor Licence and Control Act (Act)**

The *Liquor Licence and Control Act, S. O. 2019. c.15, Sched. 22*, including applicable Regulations passed pursuant to the Act.

#### **Municipal Alcohol Policy (MAP)**

The City's Municipal Alcohol Policy & Operating Standards and Procedures including this document, and all identified appendices.

#### **Publicly Advertised**

An event which is made known to the public for their attendance, utilizing advertisement sources including but not limited to social media, newsletters, flyers, newspaper, radio, web communities, or formal announcements.

#### **Rental Contract**

A contract or agreement between the City and the Event Organizer for access to, and use of, City Property for the dates, times, locations, fees, and conditions of use as specified in the contract or agreement.

#### **Risk Assessment**

An assessment conducted by City Staff that considers the event type and other criteria to anticipate the level of risk associated with the event. Additional event terms and conditions may be required based on anticipated risk.

#### **RZone Respectful Environment Policy (RZone)**

The RZone Respectful Environment Policy promotes safe, positive, and supportive environments and interactions for all members of the public and City Staff during the delivery of City services at any City Property, program, or event. RZone outlines the City's expectations for appropriate behaviour and lists the roles and responsibilities of all City Staff and the public when responding to incidents involving inappropriate behaviour (including illegal alcohol consumption), harassment and/or violence.

#### Server Training/ Server Trained

A valid Alcohol and Gaming Commission of Ontario Board approved sales and service training program in Ontario (e.g., Smart Serve®).

#### **Special Events Advisory Team (SEAT)**

A cross-departmental team comprised of City Staff from various municipal divisions and external agencies assigned a role assisting the Event Organizer to fulfil the requirements of events that may be open or closed to the public and take place within the responsibilities of the City as outlined in the City's Policy for Special Event Planning.

#### **Special Occasion Permit (SOP)**

A type of liquor licence issued by the Alcohol and Gaming Commission of Ontario for one-time events where alcohol will be sold and/or served in a location other than a licensed establishment or a private place. All Special Occasion Permits are managed and controlled by the Alcohol and Gaming Commission of Ontario and not the City.

#### **Standard Drink**

One Standard Drink size is equal to:

- 12 oz (341 ml) of beer or cider with 5% alcohol by volume
- 5 oz (142 ml) of wine with 12% alcohol by volume
- 1.5 oz (43 ml) of spirits with 40% alcohol by volume

# Section 2: Events with Special Occasion Permits or Caterer's Endorsements

# 2.1 Designated City Properties for events with alcohol

The City of Hamilton's Designated Properties List (Appendix A) identifies City Properties where events with alcohol operating under an Alcohol and Gaming Commission of Ontario-issued Special Occasion Permit or a Caterer's Endorsement may be held, subject to City approval. However, the City reserves the right to deny requests for alcohol at events on City Properties identified on the Designated Properties List for any reason.

Requests for alcohol at events on City Properties that are not on the Designated Properties List may be approved by the General Manager of the Division having jurisdiction over the City Property, or their designate, following a complete review by the Special Events Advisory Team and in consultation with the Ward Councillor(s). Any property or space within a designated property not on the Designated Properties List will be subject to the Municipal Alcohol Policy unless the General Manager approval specifically states otherwise.

# 2.1.1 Prohibited areas within a Designated City Property

Alcohol is not permitted in every room or space within a City Property that is approved for hosting events with alcohol. For health and safety reasons, alcohol use is prohibited within the following areas:

- Tiered seating areas
- Ice surfaces
- Parking lots
- Change rooms/ dressing rooms
- Mechanical storage rooms
- Pool decks
- Office areas
- Lobbies, hallways, and public gathering areas\*

<sup>\*</sup>Unless a lobby, hallway, or public gathering area was specifically approved on the City's Rental Contract.

Alcohol use is only permitted within Designated Service Areas as outlined on the City of Hamilton's Rental Contract.

## 2.2 Designated events

#### 2.2.1 Eligible events - Risk Assessment

Alcohol consumption at events on City Property is associated with increased risk of harms. To mitigate the potential harms and reduce the risk associated with hosting events on City Properties, the City takes a risk-based approach to evaluating events with alcohol and imposes additional terms and conditions based on the Risk Assessment. The following event criteria will be considered as part of the Risk Assessment:

- History and experience of Event Organizer
- Event location
- Event type
- Event hours
- Event elements (e.g., amusement rides, petting zoos, motorized vehicles)
- Anticipated attendance
- Site setup/plan

Based on the level of risk, the following conditions may be required:

- Increased levels of insurance
- Additional City Staff and/or Event Workers
- Site security measures, including Security Personnel
- Modified event hours
- Wristband/visual identifier requirements
- Damage deposit
- Barriers around Designated Service Areas
- Event dispersal plan/ transportation plan
- Emergency Response Plan

Please note, this is not an exhaustive list. The City reserves the right to apply additional criteria or conditions based on the event details and Risk Assessment. Appendix B – Decision making framework for Risk Assessment provides a framework for how event criteria will be assessed.

# 2.2.2 Ineligible events

#### 2.2.2.1 Youth-focused events

Alcohol service or use is not permitted at any events where the focus of the event is for youth under the age of 19. Examples of youth-focused events include minor sports tournaments and activities, banquets, and youth-focused dances and socials.

#### 2.2.2.2 Tailgate Events

Tailgate Events are prohibited on City Property.

# 2.3 Planning and managing events with alcohol

# 2.3.1 Rental Contracts and process

To host an event with alcohol on City Property:

- City approval, in the form of a Rental Contract, is required for the use of City Property for an event with alcohol **in advance of obtaining** a Special Occasion Permit or Caterer's Endorsement from the Alcohol and Gaming Commission of Ontario.
- City approval, in the form of agreements, permits, or approvals as applicable, is required to authorize the events or activities accompanying use of City Property (e.g., road closures, fireworks, food venders)
- An Alcohol and Gaming Commission of Ontario issued Special Occasion Permit or Caterer's Endorsement is required following approval from the City for the use of City Property for an event with alcohol.

#### 2.3.2 Event review

During the Rental Contract application process, Event Organizers are required to indicate if they intend to sell/serve alcohol at their event. Events with alcohol on City Property that are open to the public ("Public Events") must be reviewed by the City's Special Events Advisory Team (SEAT) prior to approval to ensure City requirements are met and to determine if a security plan or other conditions are required.

For outdoor events on City Property with an anticipated attendance of more than 10,000 participants, Event Organizers are required to complete an Emergency Response Plan that considers Designated Service Areas, entrance and exit points, and onsite medical and security personnel, as part of their application. In their application, Event Organizers must also provide Emergency Supporting Procedures related to crowd management and overcrowding, threat of violence or violent incidents, evacuation of the event site, and proactive measures taken to protect or reduce the risk of danger to attendees.

# 2.3.3 Insurance requirements

Insurance is required to host an event with alcohol on City Property. The Event Organizer is responsible for purchasing insurance for their event. The Event Organizer must:

- a) Provide proof of insurance by way of submitting an original Certificate of Insurance at least 30 days prior to the start of the event.
- b) Obtain confirmation of acceptable form and content of insurance from the City before occupying the City Property for the event. Failure to provide proof of

liability insurance will result in the application for rental being rejected, or the Rental Contract being revoked.

The Certificate of Insurance must include proof of:

- Coverage for all date(s) where City Property is being used for the event or occupied by the Event Organizer. This must include dates needed for set up and take down.
- A minimum of five million dollars (\$5,000,000) Commercial General Liability issued by an insurance company satisfactory to the City that is licensed to carry out business in Ontario and which must at a minimum include the following:
  - City of Hamilton shown as an additional insured to the policy
  - Coverage for bodily injury and property damage liability
  - A Host Liquor Liability endorsement
  - Tenants Liability endorsement
  - Personal Injury Liability
  - Advertiser's Liability
  - Products and Completed Operations Liability
  - Show Cross Liability endorsement and Severability of interests provision
  - Show that coverage is in effect on the date(s) of the event

The following information must be provided on the Certificate of Insurance:

- Insurance company name
- Policy number
- Expiry date
- Amount of insurance coverage
- Thirty (30) day notice of cancellation provision
- An endorsement from the insurance company that they are aware of the Special Occasion Permit event and that coverage is in place including the date and location of the event, and name and address of the Special Occasion Permit holder.

The City reserves the right to amend the insurance and provisions required at any time at their sole discretion. Authority to review the exposure and risk of the event to determine the level of insurance required is designated to the Director of the business unit in consultation with the City of Hamilton Risk Manager and the City Solicitor.

For events with less than 1,000 people, the City will automatically apply Facility User Group insurance through the Recreation Division during the Rental Contract application process based on event elements identified. Some restrictions may apply.

#### 2.3.4 Indemnification

The Event Organizer, shall at all times, and at its own cost, expense, and risk, defend, indemnify and hold harmless the City, its elected officials, officers, employees, volunteers, agents, contractors, and all respective heirs, administrators, executors, successors and assigns (collectively the "Indemnified Persons") from any and all losses, damages (including, but not limited to, incidental, indirect, special and consequential

damages, or any loss of use, revenue or profit by any person, organization or entity), fines, penalties and surcharges, liabilities (including, but not limited to proceedings of a criminal, administrative, or quasi criminal nature) and expenses (including, but not limited to, legal fees on a full indemnity basis), which the Indemnified Persons may suffer or incur on behalf of the City, howsoever caused, arising out of or in consequence of or directly or indirectly attributable to the Event, its agents, employees, volunteers, and/or guests, provided such losses, damages, fines, penalties and surcharges, liabilities, judgments, claims, demands, causes of action, contracts, suits, actions or other proceedings of any kind and expenses as defined above are due or claimed to be due to the negligence, breach of contract, and/or breach of law of the Event Organizer, its agents, employees, volunteers, and/or guests.

#### 2.3.5 Roles and responsibilities

#### 2.3.5.1 City Staff

City Staff are responsible for:

- Being knowledgeable on the Municipal Alcohol Policy.
- Seeking guidance, clarity, and support from their supervisors and/or managers, as needed, when dealing with infractions and noncompliance with the *Liquor Licence and Control Act*, the Municipal Alcohol Policy, and/or any other agreements with the City.
- Providing a written copy of the Municipal Alcohol Policy to the Event Organizer.
- Obtaining and acknowledging receipt of proof of insurance, the Special Occasion Permit or Caterer's Endorsement, and any required Rental Permit from the Event Organizer at least 30 days prior to the start of the event.
- Following compliance and enforcement procedures outlined in the Municipal Alcohol Policy.

#### 2.3.5.2 General Manager

The appropriate General Manager or their designate has the authority to, provided such decisions are made in writing:

- Approve or reject the application for a Rental Contract for events involving alcohol based on compliance with Municipal Alcohol Policy requirements.
- Approve an application for a Rental Contract with additional conditions at their discretion on a case-by-case basis. Additional City approvals, permits and/or agreements may also be required depending on the events or activities accompanying use of City Property. Once all necessary approvals are obtained, a Rental Contract for the use of City Property may be made under existing delegated authority in a form approved by the City Solicitor.
- Waive minor requirements of serving alcohol, as set forth in clause 2.3.8.3 (e.g., serving wine in bottles at tables or using glass cups for weddings or similar receptions), or Event Worker identification and clothing, as set forth in clause 2.3.5.4, at their discretion, provided this does not relieve the Event Organizer, the Special Occasion Permit or Caterer's Endorsement holder, or Event Workers from their legal obligations.

 Waive clause 2.2.2.2 prohibiting Tailgate Events on City Property with consideration of potential risks and establish additional event terms and conditions through the SEAT process with consultation from Public Health Services.

The General Manager of the Division having jurisdiction over the City Property, or their designate, will inform the Event Organizer and any organization they represent if there has been a violation of the Municipal Alcohol Policy or any other agreements with the City and any imposed consequences or penalties via registered letter.

#### 2.3.5.3 Event Organizer

There is inherent risk associated with hosting an event with alcohol. The Event Organizer assumes full legal responsibility for hosting an event with alcohol, and is responsible for the planning, management, and control of the event in every aspect. The Event Organizer must ensure full compliance with the *Liquor Licence and Control Act* and Regulations made under the Act, other mandatory municipal, federal and/or provincial requirements or statutes, the Municipal Alcohol Policy, the Rental Contract, other approvals, permits and agreements with the City, and any other conditions imposed on the permission to use City Property.

The Event Organizer may nominate an individual or individuals as their Delegate to help with management of the event and compliance with the Municipal Alcohol Policy. The Event Organizer shall train their Delegate and in no event shall such delegation relieve the Event Organizer of their responsibilities, liabilities, or duties pursuant to the City's Municipal Alcohol Policy or any other contract with the City.

There will be only one Event Organizer for each event. The Event Organizer must be named on the Special Occasion Permit and on the Rental Contract with the City. Where the event is being conducted under the authority of a Caterer's Endorsement, the Event Organizer must be named on the Rental Contract with the City.

Other responsibilities of the Event Organizer include:

- Obtaining the required Rental Contracts and additional permits, approvals or agreements from the City and the Alcohol and Gaming Commission of Ontario.
- Submitting the original Certificate of Insurance, the Special Occasion Permit or Caterer's Endorsement, and any required City permit to the Supervisor having operational jurisdiction at the event location at least 30 days prior to the start of the event.
- Obtaining confirmation of acceptable form and content of insurance from the City before occupying City Property for the event.
- Posting the Special Occasion Permit or Caterer's Endorsement in a visible location and keeping the Rental Contract on file and easily accessible during the event.
- Ensuring the safety and sobriety of people attending the event, including promotion of safe transportation options for those persons turned away to control the event or because of intoxication.

- Promoting safe transportation options from the event and notifying police if an apparently intoxicated person attempts to drive a vehicle.
- Responding to emergencies, including contacting the police or other emergency services, as required.
- Inspecting the City Property and returning the City Property in vacant and proper condition.
- Attending the event for the entire duration, including event set-up and clean-up, and remaining in attendance until the City Property is vacated.
- Considering their own training needs to ensure they meet their responsibilities, liabilities, and duties, including the terms and conditions set out in the Municipal Alcohol Policy.
- Ensuring that the minimum requirements for the number, type, and training of Event Workers, as set forth in clause 2.3.6 and 2.3.6.1, are met. It is the responsibility of the Event Organizer to determine and provide the actual number, type, and training of Event Workers necessary to monitor, manage, and control the Event, prevent danger to attendees and others present, and comply with the Special Occasion Permit or Caterers' Endorsement, the *Liquor Licence and Control Act*, and the Municipal Alcohol Policy. The Event Organizer may determine that the actual number, type, and training of Event Workers should exceed minimum requirements, as set forth in clause 2.3.6.
- Providing supervision, training, and instruction to Event Workers to ensure they
  can carry out their responsibilities, including requesting identification from
  persons who appear to be under 25 years of age prior to alcohol service, and
  promoting safe transportation options.
- Ensuring all Event Workers involved in the sale or service of alcohol (e.g., Bartenders and Servers) have valid Alcohol and Gaming Commission of Ontarioapproved Server Training certifications and the minimum required number of certified Event Workers is met.
- Controlling access to the City Property at all times during the Rental Contract period and ensuring no alcohol is consumed outside of the Designated Service Area.
- Not consuming or being impaired by alcohol or cannabis on City Property during the Rental Contract period. This includes while working the Event, and while the bar is closed.
- Reporting to City Staff after the event or event day, any incident that involves bodily injury or property damage, where Liquor Inspectors under the Liquor Licence and Control Act have made a report, or where the Event Organizer is aware or has been made aware of any Liquor Licence and Control Act or Municipal Alcohol Policy violations.

#### 2.3.5.4 Event Workers

It is the Event Organizer's responsibility to ensure that all Event Workers meet the following requirements and are adequately trained to carry out assigned responsibilities.

#### **Event Workers must:**

• Be a minimum of 18 years of age.

- Be familiar with the requirements and responsibilities set out in agreements with the City, the Municipal Alcohol Policy and the Liquor Licence and Control Act.
- Not consume or be impaired by alcohol or cannabis on City Property during the Rental Contract period while engaged as an Event Worker, including while the bar is closed.
- Wear an I.D. name tag and/or highly visible clothing so that they can be easily identified.
- Ensure participants do not engage in activities that could potentially harm themselves or others.
- Monitor participants for signs of intoxication, deny service to individuals who appear to be intoxicated, refund pre-purchased drink tickets, and report individuals who appear to be intoxicated to the Event Organizer.
- Promote safe transportation options.
- Report underage drinking to the Event Organizer.

#### 2.3.6 Minimum Event Workers

The minimum number of Event Workers required for an event with alcohol are outlined in the chart below. It is the responsibility of the Event Organizer to determine and provide the actual number, type, and training of Event Workers necessary to monitor, manage, and control the Event, prevent danger to attendees and others present, comply with the Special Occasion Permit or Caterer's Endorsement, the *Liquor Licence* and Control Act, and the Municipal Alcohol Policy, and to adhere to all agreements and approvals granted by the City.

|                  | Minimum Event Worker Requirements              |                        |               |                |
|------------------|--|------------------------|---------------|----------------|
| Number of Guests | Minimum Number of Server Trained Event Workers | Bartenders/<br>Servers | Door Monitors | Ticket Sellers |
| 1-49             | 1  | 1                      | Monitor at    | 0              |
| 50-99            | 2  | 2                      | each access   | 0              |
| 100-199          | 3  | 2                      | point*        | 1              |
| 200-299          | 4  | 2                      |               | 2              |
| 300-399          | 5  | 3                      |               | 2              |
| 400-499          | 6  | 3                      |               | 3              |
| 500-599          | 7  | 4                      |               | 3              |
| 600-699          | 8  | 4                      |               | 4              |
| 700-799          | 9  | 5                      |               | 4              |
| 800-899          | 10   | 5                      |               | 5              |
| 900-999**        | 11   | 6                      |               | 5              |

<sup>\*</sup>Each venue will require a varying number of door monitors dependent on the layout of the venue. There must be sufficient staffing to control all access points to the event. No access point can be blocked, or access restricted to alleviate monitoring responsibilities.

<sup>\*\*</sup>For each additional 150 guests over 999, an additional Bartender and Ticket Seller is required.

The City reserves the right to adjust the minimum number of required Event Workers based on the event criteria and Risk Assessment of the event.

#### 2.3.6.1 Alcohol and Gaming Commission of Ontario-approved Server Training

The minimum number of Event Workers with valid Alcohol and Gaming Commission of Ontario-approved Server Training certificates depends on the number of guests and the number of Bartenders/Servers. For each event:

- All Event Workers involved in the sale or service of alcohol (e.g., Bartenders and Servers) must have a valid Server Training certificate.
- The minimum requirements for the number of server-trained Event Workers must be met (see section 2.3.6 Minimum Event Workers).

It is the Event Organizer's responsibility to verify and collect proof of valid Server Training certificates to meet minimum Event Worker Server Training requirements.

## 2.3.7 Entry, monitoring, and removal of persons

It is the responsibility of the Event Organizer to ensure there is a sufficient number of Event Workers to control all access points to the event, and to ensure the event does not exceed the maximum capacity of facilities and outdoor areas.

Persons who appear to be under 25 years of age shall be required to show their photo identification, in a form specified under the *Liquor Licence and Control Act*, at the Designated Service Area. Valid identification must be current (i.e., not expired), government-issued, and include a photo and a birth date of the person. Acceptable forms of identification include:

- Ontario Driver's License
- Canadian Passport
- Canadian Citizenship Card
- Canadian Armed Forces Identification Card
- Bring Your ID (BYID) Card issued by the Liquor Control Board of Ontario
- Secure Indian Status Card issued by the Government of Canada
- Permanent Resident Card issued by the Government of Canada
- Photo card issued under the Photo Card Act, 2008

The following persons shall be removed or denied entry into an event:

- Persons who are, or appear to be, intoxicated.
- Persons who are aggressive, violent, or behaving inappropriately.
- Unauthorized youth.
- Underage youth who are found drinking alcohol.

Action must be taken to manage and maintain control of the event, and to ensure safety and protection of patrons and Event Workers, including notification of police as required and promotion of safe transportation options. If underage drinking is encountered, Event Workers must also report the findings to the Event Organizer.

## 2.3.8 Serving of alcohol

It is the Event Organizer's responsibility to ensure the serving of alcohol meets the requirements outlined in this section of the Municipal Alcohol Policy.

#### 2.3.8.1 Designated Service Area

- The Designated Service Area must be clearly defined and visually separated from areas where alcohol is not permitted. Examples of partitions that can be used to separate spaces include signs, fences, planters, or ropes.
- All drinks with and without alcohol must be sold, served, and remain within the Designated Service Area.

#### 2.3.8.2 Sales and tickets

- Alcohol must not be served to anyone under the age of 19 years, or to anyone who appears to be under the age of 25 without proper identification.
- Alcohol must not be served to anyone who is, or appears to be, intoxicated.
- Alcohol tickets or service must be limited to two tickets or drinks per person at one time.
- Unused drink tickets must be redeemable for cash value at any time during the event
- There must be no requirement to purchase a minimum number of drink tickets to enter or remain at the event.
- Last call announcements are prohibited.
- No persons shall be allowed to bring their own alcohol to the event or to pour their own drinks.

#### 2.3.8.3 Drink types

- To reduce the risk of impairment, drinks with alcohol that are larger than one Standard Drink size cannot be sold or served. One Standard Drink is equal to:
  - 12 oz (341 ml) of beer with 5% alcohol by volume
  - o 5 oz (142 ml) of wine with 12% alcohol by volume
  - 1.5 oz (43 ml) of spirits with 40% alcohol by volume

For greater clarity, Fortified or Extra Strength Drinks (e.g., beer products with more than 5% alcohol, wine products with more than 12% alcohol, and spirits with more than 40% alcohol) and drinks that are larger than Standard Drink sizes (e.g., tall cans or pitchers) must not be sold or served.

- At least 30% of alcohol available to be sold or served must be classified as Light Drinks. Light Drinks include beer with 4% alcohol by volume or less, wine with 9% alcohol by volume or less, and spirits with 25% alcohol by volume or less.
- No energy drinks with or without alcohol are permitted.
- No shots or shooters are permitted.
- No alcohol-infused foods, such as Jello shots, are permitted. Dishes cooked with alcohol are permitted.
- Water and other non-alcoholic drinks must be available for the entire event and in all locations where alcohol is served.

All drinks must be served in plastic or paper containers.

#### 2.3.8.4 Food

 To reduce risk of intoxication, light meals must be available throughout the event. Snacks like chips, peanuts, and popcorn do not meet this requirement. Examples of suitable options include pizza, sandwiches, soups, cheese, hot dogs, and hamburgers.

#### 2.3.8.5 Games and contests

- Drinking games or contests are not permitted.
- Alcohol shall not be offered as a prize in a contest.

#### **2.3.8.6 Pricing**

The pricing of alcohol must comply with the guidelines of the Alcohol and Gaming Commission of Ontario, and the *Liquor Licence and Control Act*. In addition to meeting these requirements, the following conditions must also be observed:

- Pricing and marketing practices which encourage increased consumption of alcohol shall not be permitted (e.g., pitchers, volume discounts, discounted drinks).
- Water and other non-alcoholic drinks must be available for lower cost than drinks with alcohol.

#### 2.3.8.7 Hours

- No alcohol shall be served before 11:00am.
- Ticket sales and alcohol service will cease 60 minutes prior to the end of the event or at the time shown on the Special Occasion Permit or Caterer's Endorsement, whichever is the earlier.

# 2.4 Safe transportation strategy

Safe transportation options must be promoted to event attendees, including persons who are denied entry or removed from the event. Possible safe transportation options to be promoted by the Event Organizer and Event Workers include:

- Arranging designated drivers.
- Using taxis, buses, or other forms of alternate transportation.
- Requesting a friend or relative to assist a person who is or appears to be intoxicated.

The Event Organizer is responsible for notifying the police in the event an apparently intoxicated person attempts to drive a vehicle. The Event Organizer must remain on the premises until all attendees have left the City Property where the event is located.

#### 2.5 Mandatory signage

Event Organizers are required to post signs at their Events in accordance with the guidelines of the Alcohol and Gaming Commission of Ontario, *Liquor Licence and Control Act* and the Municipal Alcohol Policy. Signage requirements include:

- Special Occasion Permit or Caterer's Endorsement (acquired from the Alcohol and Gaming Commission of Ontario)
- Risk of Fetal Alcohol Spectrum Disorder (available on Alcohol and Gaming Commission of Ontario website)
- Service Guidelines
- Canada's Guidance on Alcohol and Health
- Signage clearly distinguishing between the designated alcohol service area and areas in which alcohol is not permitted

Printable signage is available in Appendix C - Signage and on the City website for Event Organizers.

# Section 3: Illegal alcohol consumption on City Property

It is illegal to consume alcohol on City Property without an Alcohol and Gaming Commission of Ontario issued Special Occasion Permit, Caterer's Endorsement, or Liquor Sales Licence, and without prior approval for the use of City Property for an event with alcohol. This includes alcohol consumption in:

- Arena dressing rooms
- Recreation facilities and sports fields (e.g., ice surfaces, soccer fields, baseball diamonds, cricket fields)
- Municipal streets and parking lots
- Parks and beaches

Illegal alcohol consumption on City Property leads to the normalization of alcohol consumption among at-risk and vulnerable populations (e.g., children and youth) and increases risk to public health and safety, including impaired driving, injury, drowning, or death. Illegal consumption of alcohol on City Property will not be tolerated and will be dealt with by City Staff in accordance with the RZone Respectful Environments Policy.

Alcohol consumption outside of the Designated Service Area at an event with alcohol is considered illegal alcohol consumption. Event Organizers are required to ensure alcohol remains in the Designated Service Area at their event and to address illegal alcohol consumption in accordance with the procedures outlined in Section 4: Compliance and enforcement.

# **Section 4: Compliance and enforcement**

# 4.1 Responding to illegal alcohol consumption on City Property

#### 4.1.1 Role of Event Organizers

Event Organizers are required to maintain control of their event, and ensure alcohol remains in the Designated Service Area. Upon witnessing illegal alcohol consumption, the Event Organizer should:

- Assess the situation to determine if police need to be contacted immediately.
- Without jeopardizing safety, advise the identified party to stop the activity immediately and/or direct them to leave the property.
- Inform identified parties who do not co-operate that they are now trespassing and call the Police.
- Wait for the police to arrive. Do not engage in argument or physical confrontation.
- Inform onsite City Staff of the incident. If there are no onsite City Staff, inform the City department having jurisdiction over the facility that police and/or emergency responders were called to the event, and/or there was a violation to the Municipal Alcohol Policy within two days of the event ending.

# 4.1.2 Role of City Staff

Where City Staff within the division having jurisdiction over the property observe or are made aware of illegal alcohol consumption on City Property, including alcohol consumption outside of Designated Service Area by guests attending an event where alcohol is being served, City Staff will respond to and address the situation in accordance with the City's RZone Respectful Environments Policy.

Upon witnessing illegal alcohol consumption, City Staff should:

- Assess the situation to determine if police need to be contacted immediately.
- Without jeopardizing safety, advise the identified party to stop the activity immediately and/or direct them to leave the property.
- Inform identified parties who do not co-operate that they are now trespassing and call the Police.
- Wait for the police to arrive. Do not engage in argument or physical confrontation.
- Advise their People Leader or on call Supervisor of the incident as soon as possible.
- Prepare and send the RZone incident report to their People Leader, cc'ing the Manager and Director on the email.

If City Staff are made aware of illegal alcohol consumption on City Property but the identified individual is no longer on the premises, City Staff should:

- Document the occurrence based on the witness(es) account.
- Prepare and send the RZone incident report to their People Leader, cc'ing the Manager and Director on the email.

People Leaders are required to review RZone incident reports within 48 hours of receipt, determine the level of occurrence, and follow up appropriately as outlined by the RZone Enforcement Guideline.

#### 4.1.3 Role of the Public

Members of the public are encouraged to report illegal alcohol consumption on City Property to any onsite City Staff. If no City Staff are present, members of the public are encouraged to contact the police and complete the City's RZone Respectful Environments Policy report form available on the <a href="City website">City website</a> for tracking and monitoring purposes.

# **4.2 Event management infractions**

## 4.2.1 Failure to comply

It is the Event Organizer's responsibility to comply with the provisions of the *Liquor Licence and Control Act*, the terms and conditions in their agreements with the Alcohol and Gaming Commission of Ontario, the Municipal Alcohol Policy, and in any other agreement with the City.

Where there has been a failure to comply with the *Liquor Licence and Control Act*, the police or the Alcohol and Gaming Commission of Ontario may intervene or terminate the event at their discretion. The City of Hamilton may similarly cancel, intervene in, or terminate the event for violations of the *Liquor Licence and Control Act*, the Municipal Alcohol Policy, or any other agreement with the City.

During corrective action or event termination, it remains the responsibility of the Event Organizer to manage the event and to take appropriate actions, including ending the event, vacating City Property, maintaining insurance and any conditions of insurance, and providing safe transportation options. Regardless of the reason for termination of the event, the City will not be responsible for any compensation to the Event Organizer, affected persons, or their resulting financial losses.

#### 4.2.2 Penalties

The General Manager of the Division having jurisdiction over the City Property, or their designate, will inform the Event Organizer and any organization they represent where there has been a violation of the Municipal Alcohol Policy or any other agreements with the City, and of any imposed consequences or penalties via registered letter. Consequences for failure to comply may include, but are not limited to:

- Termination of the event.
- Loss of privilege to hold a future event involving alcohol on City Property.
- Loss of privilege to use or rent any or all City Properties for any term.
- Reimbursement to City for all costs associated with property damage repairs, including an administration fee, labour and material costs, and any lost revenue.
   Where appropriate, the individual(s) may be required to repair the damage.

Penalties may apply to Event Organizers as well as any persons responsible for property damage or involved in the infractions.

#### 4.2.3 Duty to report

The Event Organizer has a duty to report to City Staff no more than two days after the conclusion of the event any incident where:

- Bodily injury or property damage has occurred.
- Police and/or emergency responders have been called to the event.
- The Alcohol and Gaming Commission of Ontario has made a report on any incident or violation under the *Liquor Licence and Control Act*
- The Event Organizer is aware or has been made aware of any *Liquor Licence* and *Control Act* or Municipal Alcohol Policy violations.

If the City Property becomes unsafe for use, the Event Organizer must:

- Make an immediate report to City Staff.
- Take all necessary steps to protect patrons, including removing people, erecting barriers, giving warnings, and/or providing any other protection needed until City Staff take control over the unsafe area.

# Section 5: Alcohol advertising on City Property

Alcohol advertising is prohibited on City Property, except at the following places and events:

- Events with Special Occasion Permits or Caterer's Endorsements not targeted to youth.
- Premier entertainment venues (e.g., Tim Horton's Field, FirstOntario Centre, FirstOntario Concert Hall, Hamilton Convention Centre).
- City Properties with an Alcohol and Gaming Commission of Ontario-issued Liquor Sales Licence.

Advertising at exempt locations and events must comply with the <u>Alcohol and Gaming Commission of Ontario's liquor advertising policies and guidelines</u>. Additionally, advertising and marketing practices that promote increased alcohol consumption, such as oversized drinks, drinking contests, and volume discounts, are prohibited at exempt locations and events.

Furthermore, for events with Special Occasion Permits or Caterer's Endorsements, advertising alcoholic beverage names, brands, or manufacturers outside the Designated Service Area is prohibited if youth are allowed entry, and the event is **not** in a premier entertainment venue.

# **Section 6: Policy implementation and support**

The Municipal Alcohol Policy will come into effect on October 1, 2025, and will undergo a review every 5 years or as required based on changes within the industry standard or legislative requirements. A call for review can be initiated by Corporate Facilities, Healthy and Safe Communities (including Public Health Services and Community Services), Planning and Economic Development, or Public Works.

The signage and resources included in Appendix C – Signage and Appendix D – Resources will be regularly monitored and updated by Community Services to support Event Organizers in implementing the Municipal Alcohol Policy & Operating Standards and Procedures.

# Appendix A – Designated properties list

# Municipal Alcohol Policy & Operating Standards and Procedures City of Hamilton Designated Properties List

Alcohol-Related Events Under Special Occasion Permit or Caterer's Endorsement

# **Permissible**

Only the rooms clearly identified below will be considered permissible. All other spaces within the identified properties are not permissible

| Property                                | Room   |  |
|---|--|--|
|   | nas  |  |
| Chedoke Twin Pad Arena                  |  |  |
|   | Arena Floor 1 (Olympic)                      |  |
| Chedoke Twin Pad Arena                  | Arena Floor 2 (NHL)                          |  |
| Chedoke Twin Pad Arena                  | Multi-Use Space (Bocce)                      |  |
| Chedoke Twin Pad Arena                  | Chedoke Room                                 |  |
| Harry Howell Arena                      | Arena Floor 1                                |  |
| Harry Howell Arena                      | Arena Floor 2                                |  |
| Harry Howell Arena                      | Upper Meeting Room                           |  |
| Harry Howell Arena                      | Community Room                               |  |
| Dave Andreychuk Mountain Arena          | Arena Floor (Hockey)                         |  |
| Dave Andreychuk Mountain Arena          | Lounge - Upper                               |  |
| Dave Andreychuk Mountain Arena          | Community Room (Lower)                       |  |
| Glanbrook Arena                         | Arena Floor                                  |  |
| Glanbrook Arena                         | Auditorium                                   |  |
| Glanbrook Arena                         | Mezzanine                                    |  |
| J. L. Grightmire Arena                  | Arena Floor                                  |  |
| J. L. Grightmire Arena                  | Hockeyville Lounge                           |  |
| Morgan Firestone Arena                  | Arena Floor 1 (Olympic)                      |  |
| Morgan Firestone Arena                  | Arena Floor 2 (NHL)                          |  |
| Morgan Firestone Arena                  | Community Room                               |  |
| Community Halls                         |  |  |
| Millgrove Community Centre              | Hall   |  |
| Sheffield Community Centre              | Hall   |  |
| Valens Community Centre                 | Hall   |  |
| Mohawk Sports Park                      | Club House (for Hamilton Hornets Rugby Club) |  |
| Museums and Historical Sites            |  |  |
| Ancaster Old Town Hall                  | Main Hall                                    |  |
| Dundurn National Historic Site          | Coach House, Pavilion and Grounds            |  |
| Hamilton Museum of Steam and Technology | Woodshed, Grounds                            |  |

| Whitehern Historic House and Garden    | Stable, Grounds  |  |
|--|--|--|
| Fieldcote Memorial Park and Museum     | Main Lawn  |  |
| Battlefield Historic House and Park    | Grandview, Pavilion, Grounds   |  |
| Magnolia Hall                          | Main Hall  |  |
| Pa                                     | rks  |  |
| City-Wide or Community Parks           | Requests for Parks within this classification can apply through the SEAT process for events with alcohol and permission will vary depending on size of function. |  |
| Recreation Centres                     |  |  |
| Ancaster Rotary Centre                 | Community Room 2/3   |  |
| Ancaster Rotary Centre                 | Gymnasium  |  |
| Bernie Morelli Recreation Centre       | Café (Lounge)  |  |
| Bernie Morelli Recreation Centre       | Gymnasium  |  |
| Dundas Lions Memorial Community Centre | Gymnasium  |  |
| Dundas Lions Memorial Community Centre | Community Room   |  |
| Dundas Lions Memorial Community Centre | Juravinski Hall  |  |
| Sackville Hill Seniors Centre          | Meeting Room   |  |
| Sackville Hill Seniors Centre          | Fireside Lounge  |  |
| Sackville Hill Seniors Centre          | Gymnasium  |  |

# Municipal Alcohol Policy & Operating Standards and Procedures City of Hamilton Designated Properties List Alcohol-Related Events Under Special Occasion Permit or Caterer's Endorsement

#### **Not Permissible Property** Room Arenas Coronation Arena No permissible areas Beverly Arena No permissible areas Carlisle Arena No permissible areas Eastwood Arena No permissible areas Inch Park Arena No permissible areas Bill Friday Lawfield Arena No permissible areas Rosedale Arena No permissible areas Stoney Creek Arena No permissible areas Westoby Olympic Arena No permissible areas Pat Quinn Parkdale Arena No permissible areas Spring Valley Arena No permissible areas Saltfleet Arena No permissible areas **Community Halls** Carlisle Memorial Hall No permissible areas **Beverly Township Hall** No permissible areas **Beasley Community Centre** No permissible areas Simone Hall No permissible areas Sealey Park Hall No permissible areas Churchill Park Clubhouse No permissible areas **Eastmount Community Centre** No permissible areas Greensville Community Centre No permissible areas Mt Hope Community Hall No permissible areas Binbrook Memorial Hall No permissible areas **Beverly Community Centre** No permissible areas Waterdown Memorial Hall No permissible areas Winona Scout Hall No permissible areas Winona Seniors Club No permissible areas Club 60 Senior Club No permissible areas Victoria Park Clubhouse No permissible areas Main Hess Seniors Club No permissible areas Warden Park Seniors Club No permissible areas Woodburn Memorial Hall No permissible areas Alexander Park Clubhouse No permissible areas

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| Dundas Community Pool  Flamborough Seniors Centre  No permissible areas  H.G. Brewster Pool  No permissible areas  Hill Park Recreation Centre  No permissible areas  Huntington Park Recreation Centre  No permissible areas  Jimmy Thompson Pool  No permissible areas  Main Hess Seniors  No permissible areas  Norman Pinky Lewis Rec. Ctr.  No permissible areas  Rosedale Bocce Club  No permissible areas  Ryerson Recreation Centre  No permissible areas  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas   | Dalewood Recreation Centre                   | No permissible areas |  |
| Flamborough Seniors Centre  H.G. Brewster Pool  No permissible areas  Hill Park Recreation Centre  No permissible areas  Huntington Park Recreation Centre  No permissible areas  Jimmy Thompson Pool  No permissible areas  Main Hess Seniors  No permissible areas  Norman Pinky Lewis Rec. Ctr.  No permissible areas  Rosedale Bocce Club  No permissible areas  Ryerson Recreation Centre  No permissible areas  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas  | Dominic Agostino Riverdale Recreation Centre | No permissible areas |  |
| H.G. Brewster Pool  Hill Park Recreation Centre  No permissible areas  Huntington Park Recreation Centre  No permissible areas  Jimmy Thompson Pool  No permissible areas  Main Hess Seniors  Norman Pinky Lewis Rec. Ctr.  No permissible areas  Rosedale Bocce Club  No permissible areas  Ryerson Recreation Centre  No permissible areas  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Sir Walley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas  | Dundas Community Pool                        | No permissible areas |  |
| Hill Park Recreation Centre  Huntington Park Recreation Centre  Jimmy Thompson Pool  No permissible areas  Main Hess Seniors  Norman Pinky Lewis Rec. Ctr.  No permissible areas  Rosedale Bocce Club  Ryerson Recreation Centre  No permissible areas  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Sir Walley Park Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas   | Flamborough Seniors Centre                   | No permissible areas |  |
| Huntington Park Recreation Centre  Jimmy Thompson Pool  No permissible areas  Main Hess Seniors  Norman Pinky Lewis Rec. Ctr.  Rosedale Bocce Club  Ryerson Recreation Centre  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas   | H.G. Brewster Pool                           | No permissible areas |  |
| Jimmy Thompson Pool No permissible areas  Main Hess Seniors No permissible areas  Norman Pinky Lewis Rec. Ctr. No permissible areas  Rosedale Bocce Club No permissible areas  Ryerson Recreation Centre No permissible areas  Sam Manson Bocce Club No permissible areas  Sir Allan MacNab No permissible areas  Sir Wilfrid Laurier Recreation Centre No permissible areas  Sir Winston Churchill Recreation Centre No permissible areas  Valley Park Recreation Centre No permissible areas  Stoney Creek Community Centre No permissible areas   | Hill Park Recreation Centre                  | No permissible areas |  |
| Main Hess Seniors  Norman Pinky Lewis Rec. Ctr.  No permissible areas  Rosedale Bocce Club  No permissible areas  Ryerson Recreation Centre  No permissible areas  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas  No permissible areas   | Huntington Park Recreation Centre            | No permissible areas |  |
| Norman Pinky Lewis Rec. Ctr.  Rosedale Bocce Club  Ryerson Recreation Centre  Sam Manson Bocce Club  No permissible areas  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  Valley Park Recreation Centre  No permissible areas   | Jimmy Thompson Pool                          | No permissible areas |  |
| Rosedale Bocce Club  Ryerson Recreation Centre  No permissible areas  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  Valley Park Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas   | Main Hess Seniors                            | No permissible areas |  |
| Ryerson Recreation Centre  Sam Manson Bocce Club  No permissible areas  Sir Allan MacNab  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  Valley Park Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas  | Norman Pinky Lewis Rec. Ctr.                 | No permissible areas |  |
| Sam Manson Bocce Club  No permissible areas  No permissible areas  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  No permissible areas  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas  | Rosedale Bocce Club                          | No permissible areas |  |
| Sir Allan MacNab  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  Valley Park Recreation Centre  No permissible areas  No permissible areas  No permissible areas  No permissible areas  | Ryerson Recreation Centre                    |                      |  |
| Sir Allan MacNab  Sir Wilfrid Laurier Recreation Centre  No permissible areas  Sir Winston Churchill Recreation Centre  Valley Park Recreation Centre  No permissible areas  No permissible areas  No permissible areas  No permissible areas  | Sam Manson Bocce Club                        | No permissible areas |  |
| Sir Winston Churchill Recreation Centre  Valley Park Recreation Centre  No permissible areas  Stoney Creek Community Centre  No permissible areas  | Sir Allan MacNab                             |                      |  |
| Valley Park Recreation CentreNo permissible areasStoney Creek Community CentreNo permissible areas   | Sir Wilfrid Laurier Recreation Centre        | No permissible areas |  |
| Stoney Creek Community Centre No permissible areas   | Sir Winston Churchill Recreation Centre      | No permissible areas |  |
| Stoney Creek Community Centre No permissible areas   | Valley Park Recreation Centre                | No permissible areas |  |
|  | Stoney Creek Community Centre                |                      |  |
| ı '  | Warden Park Senior's Club                    | No permissible areas |  |

| Winona Community Centre     | No permissible areas   |
|-----------------------------|--|
| Westmount Recreation Centre | No permissible areas   |
| City owned road allowance   | *Events of municipal significance can be requested through the General Manager of Public Works |

# Appendix B – Decision making framework for Risk Assessment

| Event              | Considerations   | Potential Risk Mitigation Conditions  |
|--------------------|--|---|
| Criteria           | 0  | NA UC 1   |
| Event location     | <ul> <li>Child, youth, and family focused facility</li> </ul>          | Modified event hours     Demage deposit   |
| location           | Heritage sites   | <ul><li>Damage deposit</li><li>Require additional Event Workers (e.g., Security</li></ul>                                       |
|                    | Indoor or outdoor  | Personnel)  |
|                    | Proximity to other   | Event dispersal plan/ transportation plan   |
|                    | activities   | Alternative location  |
|                    | <ul> <li>Size of space</li> </ul>                                      | Limiting or declining alcohol related activities  |
|                    | <ul> <li>Neighbourhood impacts</li> </ul>                              |   |
| Event<br>Organizer | <ul> <li>Professional training<br/>and experience</li> </ul>           | <ul> <li>Require additional onsite City Staff or Event<br/>Workers</li> </ul>   |
|                    | <ul> <li>Association with an</li> </ul>                                | Require all Event Workers to have Alcohol and   |
|                    | organization or<br>business  | Gaming Commission of Ontario-approved Server Training   |
|                    | <ul> <li>Experience hosting<br/>events on City Property</li> </ul>     | <ul> <li>Require additional staffing fee to cover the costs of<br/>a minimum of two City Staff on site</li> </ul>               |
|                    | Incident history   | Limiting or declining alcohol-related activities  |
| Event type         | Concert, festival  | Insurance requirements  |
|                    | <ul> <li>Events by invitation</li> </ul>                               | Indemnification wording in contract   |
|                    | (Baby/Wedding shower,  | Modified event hours  |
|                    | birthday, retirement,  | Wristband requirements  |
|                    | receptions)  Tournaments   | <ul> <li>Require additional onsite City Staff or Event<br/>Workers</li> </ul>   |
|                    | <ul><li>Public Event</li></ul>   | Require all event workers to have Alcohol and   |
|                    | . 33.3 2.3.3   | Gaming Commission of Ontario-approved Server Training   |
|                    |  | Require additional staffing fee to cover the costs of<br>a minimum of two City Staff on site                                    |
|                    |  | Event dispersal plan/ transportation plan   |
|                    |  | Limiting or declining alcohol-related activities  |
| Hours              | <ul><li>Number of onsite staff</li><li>Neighbourhood impacts</li></ul> | <ul> <li>Require additional onsite City Staff or Event<br/>Workers</li> </ul>   |
|                    | <ul> <li>Existing programing at facility</li> </ul>                    | <ul> <li>Require all Event Workers to have Alcohol and<br/>Gaming Commission of Ontario-approved Server<br/>Training</li> </ul> |
|                    |  | Require additional staffing fee to cover the costs of<br>a minimum of two City Staff on site                                    |
|                    |  | Event dispersal plan/ transportation plan   |
|                    |  | Limiting or declining alcohol-related activities  |
| Anticipated        | Size of event  | Wristband requirements  |
| attendance         | <ul> <li>Age/maturity of</li> </ul>                                    | Additional onsite City Staff or Event Workers   |
|                    | participants   | Limiting or declining alcohol-related activities  |
| Proximity          | <ul> <li>Proximity to water</li> </ul>                                 | Secure access to water  |
| to water           | Open water or pool   | Host event when there is no access to water   |

|                   | <ul> <li>Access to water by attendees</li> <li>Water-based activities (boating, swimming, fishing)</li> </ul>  | <ul> <li>Require additional City Staff or Event Worker(s)</li> <li>Require additional staffing fee</li> <li>Erect temporary barriers around Designated Service Areas</li> <li>Modified event hours</li> <li>Limiting or declining alcohol-related activities</li> </ul>   |
|-------------------|--|---|
| Event<br>elements | <ul> <li>Live music</li> <li>Staging</li> <li>Motorized vehicles</li> <li>Petting zoos</li> <li>Ice surfaces</li> <li>Dunk tanks</li> <li>Fireworks</li> </ul> | <ul> <li>Site plan modifications</li> <li>Erect temporary barriers around Designated Service Areas</li> <li>Additional insurance requirements</li> <li>Indemnification language in contract</li> <li>Require additional City Staff or Event Worker(s)</li> <li>Require additional staffing fee</li> <li>Wristband requirements</li> <li>Limiting or declining alcohol-related activities</li> </ul> |

# Appendix C – Signage

Most required signage is included below. Additional mandatory signage from the Alcohol and Gaming Commission of Ontario can be found on their website.

# SERVICE GUIDELINES

- · Drinks without alcohol are available.
- Servers reserve the right to refuse service.
- Servers are prohibited from selling or serving alcohol to participants under 19 years of age.
- Proper identification must be presented to event staff when requested.
- Anyone who appears to be intoxicated or at the point of intoxication will be refused entry and/or service.
- Service is limited to two drinks per person at one time.
- Unused tickets can be redeemed at any time during the event.
- No last call will be announced.

Identification must be valid, government-issued, and include a photo and a birth date.

Acceptable forms of identification include:

- · Ontario Driver's License
- Canadian Passport
- Canadian Citizenship Card
- Canadian Armed Forces Identification Card
- Bring Your ID (BYID) Card
- Secure Indian Status Card
- · Permanent Resident Card
- Photo Card

The bar will be closed at:

For a non-emergency, please call local police at:

Name and address of facility:

Concerns about the event can be directed to the Event Organizer:

Ask your server about safe transportation options

hamilton.ca/MunicipalAlcoholPolicy





#### WHAT DOES CANADA'S GUIDANCE ON ALCOHOL AND HEALTH SAY?









Having 2 or more standard drinks per night increases your risk of short-term harms like falls and other injuries.



# WHAT CAN YOU DO TO REDUCE HARMS WHILE DRINKING?

Eat before and while you drink — Having food in your stomach slows the absorption of alcohol

Drink water in-between alcoholic drinks

Don't mix alcohol and cannabis — Using both can increase impairment and your risk of intoxication

Pace yourself —Take a few sips at a time and try to make each drink last about an hour

Stop drinking 1-2 hours before the end of the night

Have a plan for getting home safely — Designate a driver, take public transit, or call a cab/rideshare



# NO ALCOHOL BEYOND THIS POINT





# NO ALCOHOL PERMITTED





# Appendix D - Resources

#### **Useful links**

Alcohol and Gaming Commission of Ontario

- Special Occasion Permit Guide
- Risk of Fetal Alcohol Spectrum Disorder sign

City of Hamilton's RZone Respectful Environments Policy and online reporting form Liquor Licence and Control Act, S. O. 2019. c.15, Sched. 22